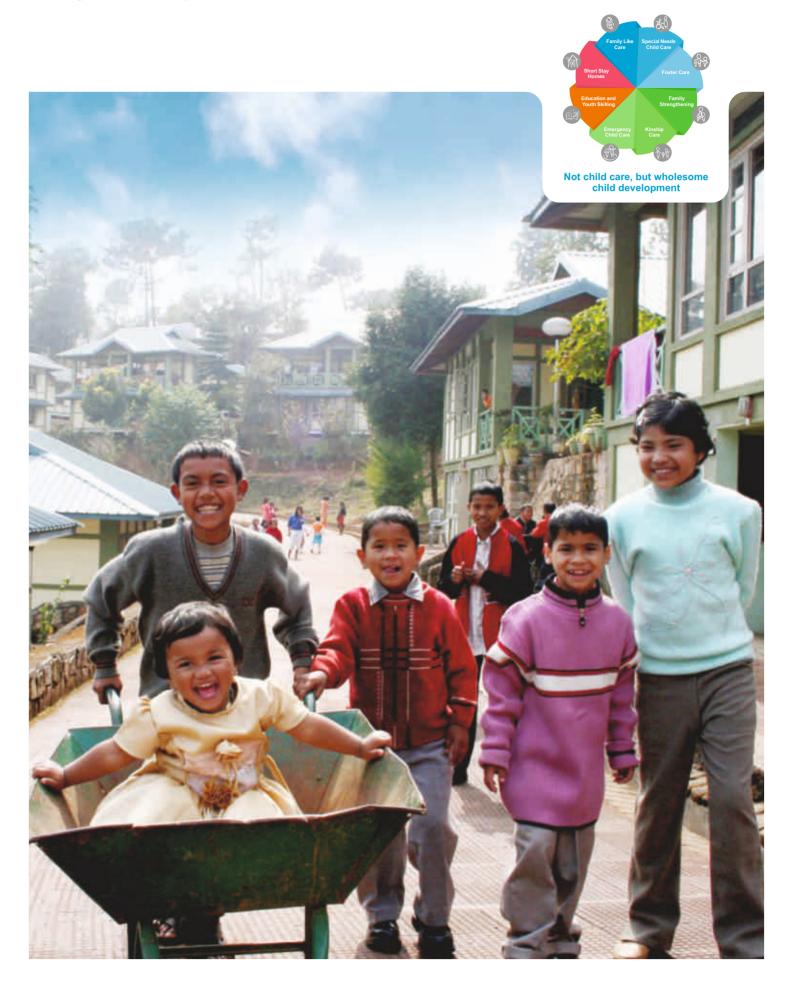


BASKET OF CARE SOLUTIONS ANNUAL REPORT 2020-21

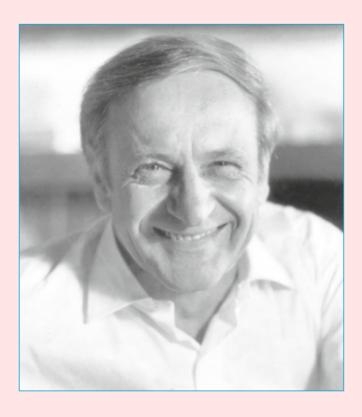
A loving home for every child





Dr Hermann Gmeiner

Founder, SOS Children's Villages



The day on which we can say, with full conviction, that all the children of this world are our children, will be the beginning of peace on this Earth.

These are the words that continue to inspire us every step of our journey!

EVERY year, we reaffirm our resolve towards his vision that every child has the right to belong to a family and grow up with love, respect and security. We will continue to be a strong team that plays an active role in transforming the lives of children, making them self-reliant and contributing

members of the society. In a year when the pandemic continues to disrupt lives, let us all come together with greater commitment to empower vulnerable families and communities to become financially independent, enabling them to create safe and nurturing spaces for children.

Team SOS Children's Villages of India

Basket of Care Solutions

Not child care, but wholesome child development



Committed to providing a caring family to every child, without parental care



Creating safe spaces for children in distress



Short Stay Homes



Ensuring quality and valuebased education for children, and supporting youth in skilling to make them employable



Education and Youth Skilling



Family Like Care



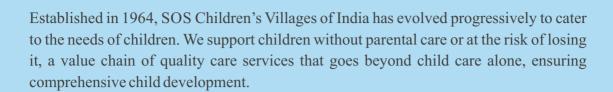
















Special Needs Child Care



A pilot initiative to make way for quality child care in certified foster families



Family Strengthening

Foster Care



Helping vulnerable families to become self-reliant to afford quality care for their children



Kinship Care



Facilitating parental care among next-of-kin families



















MESSAGE BY THE PRESIDENT

Dear Friends,

AT THE outset, let me say what a privilege it is to be a part of an organisation that is about rebuilding lives, enabling futures and fueling the dreams of vulnerable children – those who face the threat of growing up alone, either because they have lost both parents or are in danger of losing parental care. Committed, as we are, to a comprehensive basket of quality care solutions that not only delivers total child care but leads to comprehensive child development, we believe this is an area that is critically important in nurturing a new India's human capital of tomorrow.

The COVID-19 pandemic continues to wreak havoc, in 2021, causing immense pain and suffering, especially to disadvantaged communities and children. Against this backdrop, I bring to you our Annual Report, and I am delighted about the way in which our coworkers, partners and donors stepped up to meet the moment of crisis with dedication and commitment.

In this context, I can't help but recall a story of a six-year-old girl who was brought to SOS Children's Village Greenfields by the police. She was found sitting next to her mother's lifeless body by a traffic signal in Faridabad, Haryana. Her father had succumbed to COVID-19 a couple of days back and now the disease had taken away her mother too. We are now focussed on addressing her educational, healthcare and nutritional needs, under the care of an SOS Mother, and in the company of a family. Further, she is in the process of being integrated into one of our long-term and comprehensive child care programmes.

As I write this piece, I am glad to see all the happy faces of children and families that adorn our office walls. Each one is a story by itself, of real and measurable impact in their lives – change that has been made possible by working among the communities with local and often customised solutions for families and children.

Not just that! We are constantly innovating and implementing alternative care solutions for children. Apart from our well-known Family Like Care and

Family Strengthening programmes, this is reflected in our expanding portfolio of care services whether these be Kinship Care, Foster Care, Short Stay Homes, Education and Skilling, Emergency Child Care or Special Needs Child Care, where we strive to better the quality of our services and increase our touch points. In many of these areas, we work through successful partnerships with Governments.

Needless to say, that taking all this to the next level will need enhanced donor support. Our track record of demonstrable and measurable impact, across all our care areas, through cost-effective interventions is a big reason why corporations are confident in working with us to help implement their CSR programmes. We want to thank them for their confidence, and pledge to better our result areas through digitisation that will undoubtedly augment the outcomes. I am confident that we will be able to expand those partnerships for enhanced impact.

Going forward, beyond the pandemic, we see ourselves playing an important role in youth reskilling and family strengthening initiatives to counter the impact of financial turmoil and livelihood losses, thereby making children less vulnerable to an uncertain future.

I also believe that, in the days ahead, our success will not be defined by following one or two care solutions, but by implementing a basket of care solutions, so that children with different needs and in different situations are provided appropriate care. Only by following such an approach can we stay true to our motto of "No Child Alone".

I look forward to the continued support of our donors and partners towards achieving our shared vision of a world where every child leads a healthy and fulfilling life, with self-reliance and dignity.

Rakesh Jinsi

President, SOS Children's Villages of India



MESSAGE BY THE SECRETARY GENERAL

Dear Friends,

THE ongoing pandemic taught the world that getting 'back to normal' is not enough. The systemic impacts of inequity have been felt on the economy, on healthcare, education, and other social infrastructure. Especially, quality care for vulnerable children has been severely impacted by the loss of lives and livelihoods. It's time to augment systems and services and 'build back better'.

Our team at SOS Children's Villages of India responded to this destabilising and grim situation by doing what we do best: rolling up our sleeves and getting to work, with a renewed commitment for advancing vulnerable children and their wellbeing through our comprehensive Basket of Care Solutions.

In order to meet the health, safety, and security needs of underserved children and their families, we directly impact the lives of over 28,500 children through a basket of care solutions for every child in need. We indirectly touch the lives of thousands more, ensuring that no child grows up alone. We support more than 6,500 children, in over 440 family homes, through 32 SOS Children's Villages, in 22 States and Union Territories. We reached out to 8,501 new children with our Family Strengthening Programme in the reporting period, and we plan to add 5,800 more to our programme in 2021. Over 20,000 children and their families are being served through this programme, from disadvantaged rural and semi-urban communities. Recently, over 550 children and their families have been placed in the Short Term Care Programme, and we are working tirelessly to assist these children with our services.

To uphold children's health, safety, and learning outcomes, we have been enhancing our digital capabilities. Using this methodology, we were able to seamlessly transition to online teaching-learning and provide children with uninterrupted access to education. We launched the Emo-Aid programme to support our Mothers, children, and young people, under our care by focusing on their mental and emotional wellbeing. SOS Mothers and caregivers

ensured that the children remained safe and engaged, and became a better version of themselves, overcoming all odds in life. They have made commendable contribution, beyond the call of their duty.

Owing to the pandemic, more than 1,000 care leavers (settled youth) lost their jobs. We are providing them with financial aid and reskilling opportunities. On the other hand, a few of our settled youth, especially those who are frontline healthcare workers, have contributed immensely by serving COVID-19 patients, and deserve applause.

It has also been gratifying to witness the overwhelming support we have received from our corporate partners in reskilling and creating new job opportunities for the youth. We look forward to receiving more such support, so that we can expand these programmes and increase their reach and impact. We continue to work closely with Central and State Governments on various initiatives for vulnerable children and communities. The Memoranda of Understanding (MoU) we signed with the Government of Gujarat to support Kinship Care and Youth Skilling, and with the Government of Meghalaya to support the Foster Care Programme, respectively, is a testimony to our growing partnerships with the Government and private sector, as well as with individuals.

As we evolve, we must be ever more thoughtful about how we employ human and financial resources for children and families in need. It is my privilege to share this Annual Report that demonstrates the impact of our promise to connecting every action we take with purpose. It is an incredible testimony of our combined commitment and resolve to help transform lives, and I am deeply grateful to every single one of you — our partners, friends and donors, as well as coworkers for helping make it possible.

Sumantz Kar

Sumanta Kar

Secretary General,

SOS Children's Villages of India



OUR VISION

Every child belongs to a family and grows with love, respect and security.

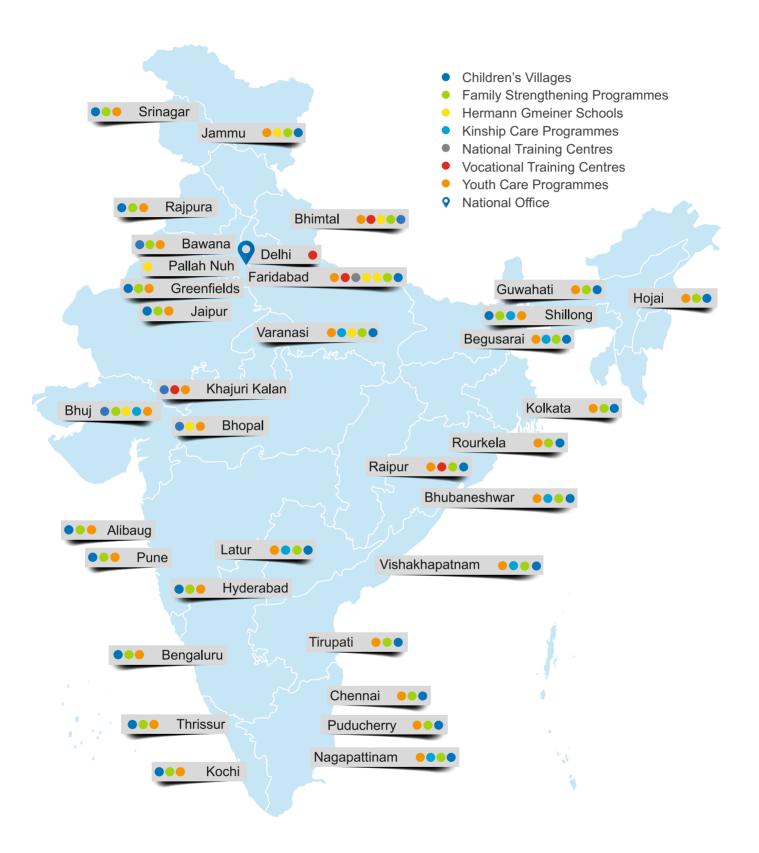


OUR MISSION

We build families for children in need; we help them shape their own futures; we share in the development of their communities.



OUR OUTREACH



There are two Hermann Gmeiner Schools in Faridabad (including one in Anangpur), and a total of eight across the country. There are two Vocational Training Centres, one at Rajpura and another in Nizamuddin, New Delhi. There is a Nursing School in Anangpur and a B. Ed. College in Bhimtal, which offer vocational training programmes. Source of Map: Ministry of External Affairs

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The Year in Review



Basket of Care Solutions

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OUR VALUES



COURAGE

We take action



COMMITMENT

We keep our promises



TRUST

We believe in each other



ACCOUNTABILITY

We are reliable partners

The Trust Index for SOS Children's Villages of India is 83 versus 80 for other NGOs.





THE YEAR IN REVIEW

More than
29,000
CHILDREN
AND YOUTH
supported with
a loving home

FAMILY LIKE CARE

6,582 children continued to grow up in a loving home

382 graduated from the programme

411 children brought home to a loving SOS Mother

108 children restored with their biological families

2,000YOUTH supported with employability



FAMILY STRENGTHENING

22,202 12,312 primary caregivers

1,409 youth

1,979 siblings

15,000 CHILDREN supported during disaster and emergencies



SHORT STAY HOMES

559 207
children children moved to long-term care

130

children were restored with their biological families; transferred to another NGO / Govt. Home

8,000 FAMILIES supported



KINSHIP CARE

Kinship families empowered to support children without parents 279 children are growing up with their next of kin (132 boys and 147 girls)

Figures in the above column have been rounded off!

All data from April 1, 2020 to March 31, 2021







FAMILY LIKE CARE

Committed to provide a caring family to every child without parental care

SOS Children's Villages of India's Family Like Care Programme is an innovative and individualised care model for children who have lost their families, providing them an opportunity to grow with love, respect and security, within an SOS Family Home. Children grow up, together, as brothers and sisters under the quality care provided by an SOS Mother (a trained caregiver). The lasting bond contributes to the holistic development of the children, enables them to realise their full potential and become self-reliant.

6,582

children are currently growing up in over 440 SOS families

7,600

youth have graduated since inception of the programme, and have, subsequently, become self-reliant **32**

children's Villages located in 22 States / Union Territories



Our children make their mark

At SOS Children's Villages, we ensure that every child receives quality education and the skills necessary to make them capable of forging ahead on their own. Hence, it is very fulfilling to see our children succeed in school and in their careers.

Scholastic Rewards

Eight children from SOS Children's Village Guwahati received the Chief Minister's Special Merit Scholarship: a Fixed Deposit of INR 5,000 each for five years.

Eleven children and five youth from SOS Children's Village Bhimtal were awarded INR 5,000 and INR 50,000 each, after completing their class X and XII respectively; this was under the Nanda Gaura Scholarships.

Thirteen children from various classes in SOS Children's Village Bhubaneswar received scholarships ranging from INR 12,000 to INR 32,000 each, under the Biju Sishu Suraksha Yojana.

Academic Updates

4,357 children attended regular school and received academic inputs.

235 girls and 210 boys passed their class X exam, while 153 girls and 112 boys passed their class XII exam (academic session 2020-21).

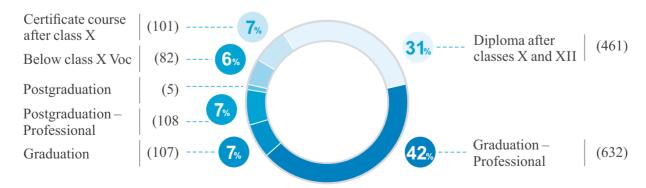
1,414 youth went for higher education.

2,402 youth completed skill training programmes.

During the academic year 2020, 367 and 279 children passed class X and XII respectively. 44% children in class X and 61% children in class XII secured more than 60% marks.

Skilled youth found productive employment across varied domains such as: accounts, nursing, education, engineering, IT, HR, and social work. The average starting salary ranged between INR 13,000 and INR 22,000.

Distribution of youth in education (16 to 23 years of age)





Extra-curricular Achievements

Two children from Visakhapatnam won the State Level Online Hindi Hand-Writing and Essay-Writing Competition.

A girl student from SOS Children's Village Cochin won a cash prize of INR 75,000 in a quiz contest, organised by a leading regional TV channel.

Youth from Jaipur were awarded for their excellent performance in the level-one round of the National Astronomy and Science Olympiad, conducted by NASO Educational Society, at which 13 countries took part.

A girl child from SOS Children's Village Khajuri Kalan topped the All India Level Dance Competition organised by Special Olympics Bharat.

A class X girl student from SOS Children's Village Varanasi was appointed as Chaubepur Police Station In-Charge, for a day, on International Day of the Girl Child.

Two youth have been selected as members of the Global Youth Advisory Board, YouthCan! They are among ten youth, from five countries, who will be leading this board for the next two years.

youth

The YouthCan! initiative, in partnership with Thyssenkrupp India, was initiated in 2018. Since then, Thyssenkrupp India has been supporting in preparing our youth for better employability by organising various training programmes on employability skills.

During the year, Thyssenkrupp India organised a three-day online workshop on employability skills for youth on November 28 and subsequently on December 5 and 12, 2021. Thirty-five youth across the country participated in the programme and benefitted.

CREATING A LASTING CHANGE:

Impact Story

Counting her blessings!

LITTLE baby girl Tina* entered the gates of SOS Children's Village Cochin when she was barely two days old. Soon she became a part of the SOS Family under the loving care of an SOS Mother.

For Tina, being a part of the SOS Family was her blessing from God. SOS Children's Villages of India provided her with a good education, which ultimately became a vital part of her life and helped her become independent. Today, she is a Nursing graduate, and is currently living in Abu Dhabi with her small family.

The world is still reeling from the spread of a highly contagious disease, COVID-19, that not only changed Tina's life, but also the lives of those around the globe. It was a worrying situation for her at first, since she was new to the field of Nursing. Slowly, she began to take pride, being associated with the 'real warriors', who were saving lives during the crisis.



^{*} Name changed to protect our children's privacy.







SPECIAL NEEDS CHILD CARE

Focusing on specialised, longterm care for differently-abled children without parental care

WE ENABLE specially-abled children without parental care to live a normal life, through a uniquely designed Children's Village, at Khajuri Kalan, which is equipped with infrastructure for medical care and training. Children and youth with special abilities, live and grow in a loving home that is watched over by trained Mothers and support staff ensuring personalised care and training for each child. Imparting care, vocational skills, exposure to creative fields and sports help bring out the best in the children.

104

children are growing up in SOS Village Khajuri Kalan, a special Village for children with special needs

48

children are studying in the on-campus special activity centre

14 Mothers and 15 Aunts

have been empowered with capacity building training

53

specially-abled youth are being extended lifelong care (20 among them are 23+ years of age)



Our children are second to none!

THE SOS Children's Village of Khajuri Kalan supports an environment that is conducive to the needs of specially-abled children; the aim is to nurture innate talents of children in creative and sports activities. It is so heartening to share that a girl child, who is speech and hearing impaired, won the 'Creativity Award' in an animation workshop. She was trained at United Schools Organisation of India (a non-profit). One of our star-performers received an online dance training session by acclaimed Mumbai-based choreographer, Terence Lewis. Yet another child secured the first position in the special dance category (12 to 16 years) in Special Olympics Bharat, while two others secured the second position in the rope skipping competition.

Strengthening our care services

CAPACITY building of SOS Mothers and coworkers, and strengthening of care infrastructure is a constant process at our Village, enabling us to provide the best care to our children. A session on 'Adolescence Issues and Behaviour' was organised for caregivers interacting with specially-abled children. Various centres were also established to cater to different kinds of disabilities with services such as physiotherapy, hydrotherapy, speech therapy, and music therapy. A Sensory Dark Room, for children suffering from Autism / Cerebral Palsy / multiple disabilities, was set up for developing handeye coordination, concentration and motor skills.

Occasions to celebrate

On **World Autism Day**, a walk was organised inside the Village campus, with the objective of generating awareness on Autism, while ensuring all COVID-19 prevention protocols.

A street play, reiterating safety protocols, pertaining to the pandemic, was organised by children on **World Health Day**. The play amalgamated all elements of creativity, fun and awareness generation.

Youth girls held an exhibition of craft work and paintings on the occasion of **International Day of the Girl Child**. The creativity and artistry of the children was spellbinding, as was their motivation.

The subject of mental health has become more prevalent in current times. On **World Mental Health Day**, 80 children underwent mental health check-ups.

Twenty children enjoyed participating in a slogan writing contest by the National Museum of Natural History.

A National Level dance and singing competition for the hearing impaired was organised by the Ali Yavar Jung National Institute of Speech and Hearing Disabilities.

Three children received the coveted 'Atal Award' for best performance in sports (representing India).

Fourteen children enrolled for an alternative educational programme at the National Institute of Open Schooling (NIOS).



CREATING A LASTING CHANGE:

Impact Story

Turning special abilities into super abilities!

SIMRAN* was barely five years old when she was diagnosed with mild intellectual disability. She was displaying all the worrying signs – behavioural problems, adjustment issues, difficulty in talking, poor memory and inability to solve simple problems. It was during this phase that she was brought to SOS Children's Village.

Simran was engaged in meaningful and purposeful activities that piqued her senses and curiosity. Her SOS Mother enrolled her in a Kathak dance coaching institute. Soon, Simran turned her interest into a relentless passion. Today, at 17, she is an accomplished dancer, winning trophies, nationwide.

Simran shares: "Nothing is impossible in this world if there is deep commitment in the mind, and a strong desire in the heart to achieve something. I thank God, SOS Children's Villages of India and my SOS Mother for giving me a direction in life."



* Name changed to protect our children's privacy.







SHORT STAY HOMES

Creating safe spaces for children in distress

SHORT STAY HOMES serve as homes of hope for children who require a short-term, safe and secure abode, ranging from a few days to a few weeks; these children are affected by calamities or disasters such as the ongoing pandemic, and their parents or caregivers are not able to take care of them. With this programme, we provide child care spaces alongside ad hoc or permanent infrastructure to secure care to those affected, receive resources, professional aid, and emotional healing, in a child-friendly environment.

207

children moved to long-term care

130

children restored with their biological families

559

children brought home



Giving children in distress a second chance at life

SHORT STAY HOMES have sheltered over 550 children during the ghastly second wave of the pandemic, in 2021. More than a third of these children are now growing up in our Family Like Care Programme.



Providing short-term care and protection to children who have been separated from their families, under trained caregivers.



Emotional healing, psychosocial support, and physical health are provided in a child-friendly environment.

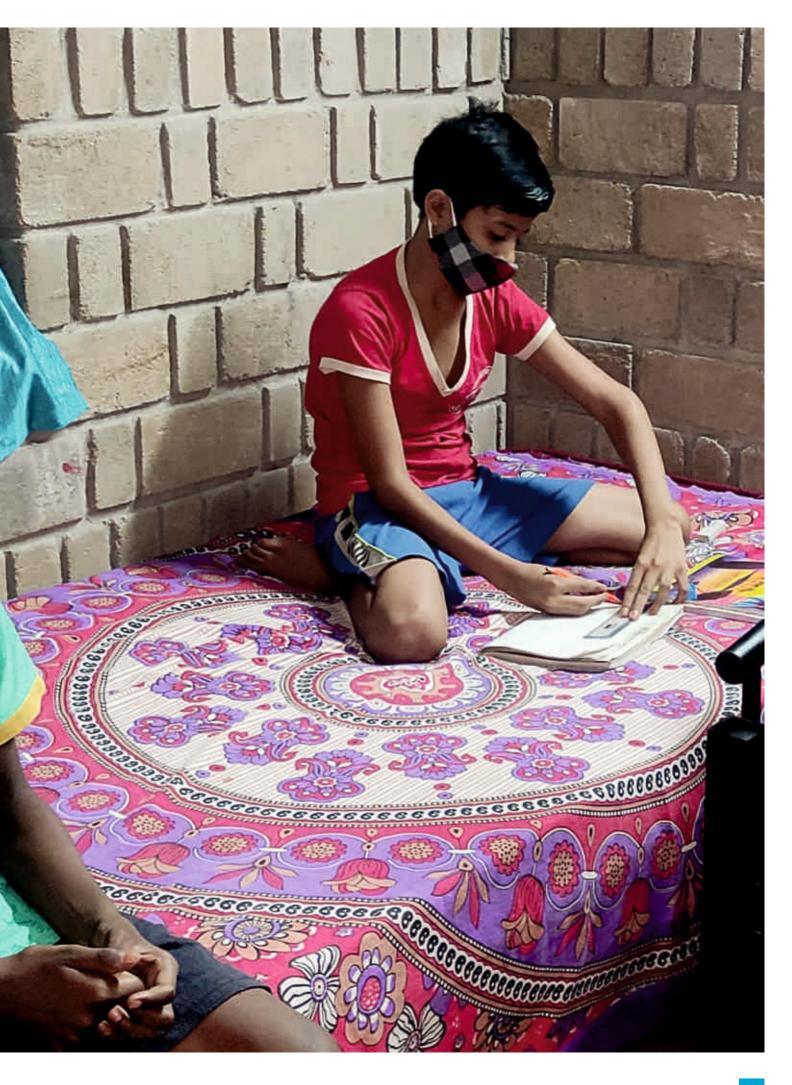


Supporting Government initiatives to ensure care, protection and rehabilitation of children separated from their families.



Conducting counselling programmes for children, helping them build resilience.





CREATING A LASTING CHANGE:

Impact Story

Bridging the gap during the pandemic

SIX-YEAR-OLD Sonia* was brought to a Short Stay Home facility by the police. Just a few hours prior, she was found sitting by her mother's lifeless body at a traffic signal on a busy road in Haryana, India. Her father had succumbed to COVID-19 a couple of days back. The child was clearly in distress, as she was left without parental care, and did not have any next of kin to look after her. She was, subsequently, brought to SOS Children's Village.

Her SOS Mother welcomed her with a warm hug and a smile. With infinite patience, the Mother guided and helped her with everything. Her nutritional requirements are well taken care of. This is also the first time Sonia is living in a house, with four walls, instead of being in the open, on the street.

At six years of age, Sonia has a lot to catch up with, in terms of social skills and educational competencies, and make-up for the deprivation she faced earlier on, but she is a bright child, and shows a lot of promise.

Sonia is one of many children in India who lost their parents due to COVID-19. SOS Children's Villages of India is actively responding to these challenging times by securing a loving home for such children.



^{*} Name changed to protect our children's privacy.





FAMILY STRENGTHENING

Helping vulnerable families to become self-reliant to afford quality care for their children

THE Family Strengthening Programme is a community based outreach approach, which is focussed on empowering vulnerable families and communities so that they can adequately care for their children. Children belonging to vulnerable families and communities are at a risk of being abandoned and, therefore, through the programme, the focus is to prevent children from losing parental care. We support families / individuals in generating sustainable income, while building their capacity to ensure that children are provided with an environment where they are well cared for and their basic rights to education, skilling, health and nutrition are fulfilled. The programme is designed to provide vulnerable children with essential services such as health, nutrition and education.

Women belonging to disadvantaged families, supported through the programme, are primary caregivers, who are strengthened to be financially independent and self-sustainable through livelihood support extended for promotion of income generation activities. Capacities of primary caregivers are essentially enhanced in the areas of parenting and care, child protection and financial literacy so that they can in turn ensure to provide for and contribute actively towards the holistic development of their children.

Another integral part of the programme is the Bal Panchayat (Children's Parliament) model that gives young ones a collective voice through a democratic platform at the grassroots level.

48,325

beneficiaries

35,923

direct beneficiaries (children below 18 years of age; VT youth and primary caregivers) 12,402

indirect beneficiaries (siblings below 18 years of age, and secondary caregivers)



Helping families stay together to prevent child abandonment



Over 12,000 families were supported; more than INR 65 lakhs were leveraged via various Government social security schemes.



Below Poverty Line (BPL) families: a total of 88 families were assisted; 41 from Tirupati and 47 from Visakhapatnam to receive land from the Government for building their houses, under the Housing Plot Scheme for landless families.



Over 1,400 youth were enrolled in various skilling programmes across locations; 644 were placed in jobs.



Over 1,600 families were part of the Child Safeguarding Assessment conducted at 30 Family Strengthening locations. Families were guided on how to avoid cases of child abuse or domestic violence.



500 children were a part of Learning Level Assessments, initiated to measure age appropriate learning.

Building capacity to combat COVID-19

SOS Children's Villages of India worked relentlessly with caregivers, Self Help Groups (SHGs) and Bal Panchayats to enhance awareness and capacity in preventing the spread of COVID-19 infections.





Self Help Groups became the vehicles for spreading awareness on social distancing and handwashing practices. A total of 599 SHGs are functional as on March 31, 2021. 124 new SHGs were formed. Of the 599 SHGs, 42% SHGs are in grade A, and the total capital income is INR 5.8 crores. The SHGs on ground came forward and rescued many vulnerable families who were severely hit due to the loss of livelihoods.

Bal Panchayats help inculcate values and leadership skills amongst children, creating a future generation of responsible citizens, instill life skills and empower children to voice and solve day-to-day issues in their communities. More than 4,300 children were enrolled in 358 Bal Panchayats, across the country. Bal Panchayat leaders have played a significant role in engaging children in several co-curricular activities during the time schools were shut (during the pandemic).

Expanding our reach and impact

- Partnerships were developed at the local level; grants from foundations, corporates and SOS Children's Villages International were received for the cause of supporting underserved families.
- Support was extended to District Child Protection Units for the formation of Community Level Child Protection Committees, on ground, as per the Juvenile Justice Act.
- Online training on Nutrition and Healthcare of children during the pandemic was organised for Family Strengthening team members, in close

- partnership with the National Institute of Public Cooperation and Child Development.
- SOS Children's Villages of India assisted COVID Relief District Task Forces, set up by the Government machinery, pan India, to provide COVID relief support in terms of dry rations, medical and hygiene kits to COVID-19 affected families. Assistance was also secured to the Government of Kerala in supporting the CFLTC (COVID FirstLine Treatment Centre) at Thrissur, in terms of providing a child-friendly space for children affected by COVID-19.

CREATING A LASTING CHANGE: *Impact Story*

Strengthening a family by empowering the caregiver

WHEN the team of SOS Children's Villages of India visited Kusum*, in Faridabad, her plight was heart-wrenching. A mother of four young girls, including a new-born, in her one-room rented accommodation, was a distressing sight. A leaking roof, empty food containers, disheveled and famished children, with barely any clothes on their bodies – this family of six was crammed into a tiny space, waiting for a miracle to happen.

Kusum's husband worked as a helper in a factory. The family was identified and enrolled in the Family Strengthening Programme. At that time, the family income was INR 3,000 only.

Under the programme, she received support and time-bound financial assistance for the health, nutritional and educational needs of her children. Our team helped Kusum open a small cosmetics shop. Within months, this venture and her hard work paid off. The shop gives Kusum a sense of security and zeal to 'be more', as the family income is now more than INR 9,000.

Today, all her children attend school. Kusum is an inspiration and a role model for many underprivileged women who are struggling to live a dignified life.



^{*} Name changed to protect our caregiver's privacy.







KINSHIP CARE

Facilitating parental care among next-of-kin families

INTRODUCED in 2017, the Kinship Care Programme ensures that children without parental care grow up with minimal disruption to their educational, cultural and social lives. Under this initiative, children who have lost their biological parents are cared for by their extended families or relatives. Our interventions safeguard the right of every parentless child to grow up in a familiar environment by strengthening the capability and income of the extended biological families, so that they can provide proper care and education, till the child attains adulthood.

SOS Children's Villages of India and the Government of Gujarat signed an MoU in September 2020, subsequent to which, the organisation has been able to reach out to 125 children in the State of Gujarat.

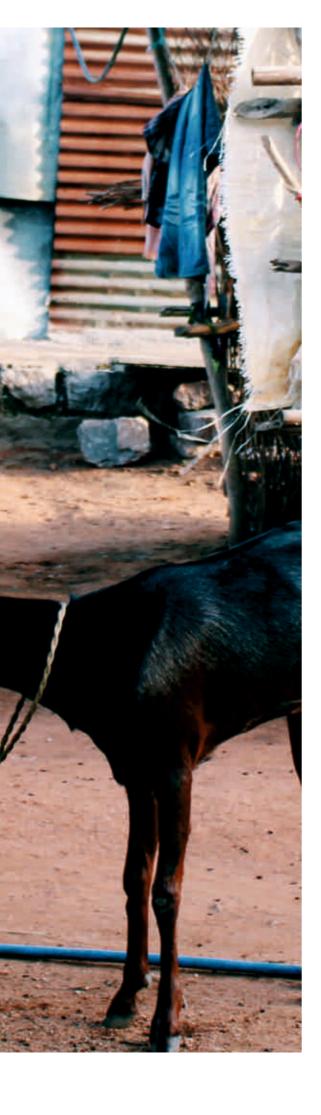
281

children have undergone training on child rights, child safeguarding and personal hygiene

237

caregivers and mentors participated in child safeguarding orientations, individual care plan preparation and reviews; and underwent trainings in household management





Holistic development of children

SOS Children's Villages of India helped with preparatory classes and enrolment of children in formal schools, ensuring the continuation of education.

Children were provided tuitions for subjects in which they needed guidance.

Quality care for 281 children was secured. Sixty-eight mentors worked tirelessly to help children and their caregivers deal with educational, health, physical and emotional needs during the pandemic.

Regular health check-ups were conducted to monitor BMI and haemoglobin levels of children.

Enabling self-reliance

248 youth took-up jobs, post the successful completion of their courses; 14 youth, post Kinship Care, secured employment.

Empowering caregivers

In Visakhapatnam, we enabled caregivers to help link families with Government schemes such as the Amma Vodi Scholarships offering educational assistance of INR 15,000 per year. Twenty children in the city were linked with Government scholarships and received INR 15,000 for the academic year 2020-21.

Building capacity

Capacity and skill building sessions were carried out with focus on understanding parenting skills, child rights, and positive parenting.



Together, we are restoring hope for the most vulnerable

WHEN Pratha* lost both her parents at the tender age of nine, not one of her relatives came forward to offer her support, barring a distant aunt, Tamilarasi, and her son Mohandoss, who decided to care of the child like their own; however, since they both earned a meagre income, the road ahead was bumpy, to say the least. With the assistance of SOS Children's Villages of India, they resolved to change the course of Pratha's destiny, and provide her a home filled with love, and a life full of promise.

Today, Pratha is a happy child studying in a Government school, and is constantly being monitored for any health concerns; she is provided adequate nutritional support and capability-building training, in order to build resilience. During the ongoing pandemic, she is taking her classes online on her tablet procured by SOS Children's Villages of India; Pratha is already showing exceptional progress in school.







FOSTER CARE

A pilot initiative to make way for quality child care in certified foster families

THERE stands an urgent need for alternative care for children who have been abandoned or orphaned. To tackle this critical problem, we developed a community-based care solution in a certified foster family that we help and support to enable them to take care of the child's education, skilling, health and nutrition. In 2021, SOS Children's Villages of India partnered with the Government of Meghalaya to implement quality foster care.

The rationale behind the programme

- Enhance parenting skills of foster parents
- Train children and foster parents on child safeguarding

- Build resilience of children to resolve emerging challenges in their day-to-day lives
- Extend essential services to families for realising the survival and development rights of children
- Facilitate the holistic development of children by organising various activities

Envisaged outcomes

Capacities of 50 children enhanced and resilience built to face day-to-day challenges by providing support for their overall wellbeing through positive environment building.

Providing a loving home and family to children in need

IN 2016, the Ministry of Women and Child Development, Government of India, developed Model Foster Care Guidelines at the National Level and encouraged various State Governments to adapt these according to their State rules and implement programmes pertaining to foster care.

In this context, an MoU was signed between SOS Children's Villages of India and the Government of Meghalaya in April 2021 for a pilot initiative with 50 children in the districts of Ribhoi and East Khasi Hills.

As a technical partner, SOS Children's Villages of India will be sharing in-depth knowledge, skills and evidence-based good practices, so that the children under Individual Foster Care can lead better lives and look forward to a bright future.





EMERGENCY CHILD CARE

Providing relief and rehabilitation to families affected by calamities and emergencies

CHILDREN are the first to be affected when a crisis hits. We strive for preparedness and foster resilience in difficult times such as calamities, emergencies, natural disasters, epidemic outbreaks and such. With our long-term, global and local presence, we protect the rights of impacted children and help keep their families together. We stay for as long as it takes to help them overcome the emergency and rebuild their lives.

An example for the above, amongst others, is our response to the recent natural disaster in Uttarakhand. Teams supported the impacted communities, including children, with assistance in resettlement and rehabilitation.

FIVE quarantine centres in SOS Children's Villages Bhopal, Pune and Rajpura; COVID-19 FirstLine Treatment Centre in Thrissur; and a Child Learning Centre in Uttarakhand

Response to Cyclone Nisarga, Maharashtra

TWO days before Cyclone Nisarga made landfall, our animators conducted door-to-door visits in every community to make people aware about the risks and safety measures to be followed. Places that could provide shelter to the families were identified and families were advised to take refuge there, if the situation worsened.

The team of SOS Children's Villages of India played a valuable role in providing cyclone updates and emergency relief support from Government agencies to the people. Fifty families were also provided with tarpaulins to protect their homes, essential items and grocery to sustain the crisis.

Around 366 families, across locations, were supported during disasters; special efforts were made to ensure disaster preparedness, including making communities aware about cyclones in advance. The situation was ably handled by our animators and coworkers.

Preventive measures to combat the second surge of COVID-19

THE National Rural Health Mission for Thrissur District, Kerala, along with support from the team of SOS Children's Villages of India, organised various activities for children in the COVID-19 FirstLine Treatment Centre. Key activities included facilitating online classes, appointment of Nurses for COVID

positive children and provision for psychosocial, as well as health and nutrition support.

Awareness generation and capacity building amongst diverse stakeholders were enhanced in order to ensure preparedness, and, thereby, resilience. Self Help Groups played a vital role in assisting with this.

Responding to the Uttarakhand Glacier Burst

THE project was initiated in the month of February 2021, after a glacier burst at Chamoli district, in Uttarakhand.

A feasibility study was subsequently conducted to measure the impact of the disaster.



Karchhon was earmarked as the village for onground support. Relief work and counselling support was provided to 117 families in February 2021.

In addition to the above, 86 children were provided nutrition support and education. Livelihood options for families were identified to secure financial independence.

Networking with other agencies was enhanced, with the objective of amalgamating resources for maximum impact. The formation of the Village Development Committee, at the location, was facilitated too, to ensure more effective processes.







EDUCATION AND YOUTH SKILLING

Equipping young people with the skills and confidence to help them sail through life

WE STRIVE to provide quality and value-based education to children, and support youth under our care with skilling, in order to secure productive employment for them, and make them responsible citizens. Our curriculum enables holistic development of the children, empowering them with 21st century skill sets. Through a variety of interventions, we promote education suited to a child's unique aptitude, capabilities and skills. Through various youth skilling and development initiatives, we equip young people with the right expertise and confidence they need to realise their potential. Development of children and youth is a crucial step in securing a sustainable future not only for them, but also for humanity.

SOS Children's Villages:

Empowering children with quality education

The New Child Entry Programme

When a new child is bought home, the child along with the Mother and the coworker, undergo the New Child Entry Programme (NCEP). It enables the child to smoothly settle down in the SOS Family. A positive shift is observed in both children and Mothers or coworkers who participate in the programme.



Nurturing the roots

Developed in-house, the Preparatory Curriculum is a suggested progression for teachers to prepare children through a structured learning programme, with the objective of joining a formal school. It offers various opportunities to enhance a child's creative expression and cognitive skills. It includes ageappropriate worksheets, picture descriptions, easy language practice, reading, writing, and child-friendly workbooks for joyful learning.

Evaluating the learning progress

The learning levels of every child, from grades III to VIII, are assessed, on a regular basis, through centralised assessments. The tools for the same are developed in-house and are upgraded periodically.

8,000+ books are now just a click away!

SOS Children's Villages of India has a rich repository of digital books, uploaded on the digital library for easy access by all children.

Committed to provide quality education

It is always our endeavour to prepare our children for a bright future. Many children have excelled and been offered sponsored or free seats in schools of National or State repute such as Jawahar Navodaya Vidyalayas, Sainik Schools, The Doon School, and more.

Multiple Intelligence and Multiple Nature Tests

All children in grades VII-VIII and grades X and XII take this test, which guides children to select the right course, and prepare themselves for the right career option, based on a number of parameters.

Additional educational interventions

E-learning platform EnglishHelper is supporting children in ten Villages and Liqvid, a digital learning firm, is extending support in eight Villages for improving communication skills.

To improve computer skills, we have collaborated with NIIT for basic and advanced courses.

Boosting youth engagement and employability skills

Interships are also secured for youth to enable them real-life work experiences in the fields of their choice.

Employability Skill Development Programme prepares youth for the job as it includes important communication skills like how to ace an interview, what to wear to an interview, how to write an impressive resume, and so on.



Highlights of our education programme in SOS Villages

- 1,014 tablets, pre-loaded with e-learning content, have reached the projects. Each family home has received two tablets, loaded with content for classes VIII to X.
- A student from Zone-2, Project Rourkela, has been offered admission at one of the country's finest boarding schools—The Doon School.
- 170 children from grade XI and onwards have been enrolled for their first coding session (Python Programming).
- Online Science workshops on topics such as 'Hydrostatics' and 'Newton's Laws' were attended by over 300 children and youth.
- Possibilities are being explored to provide online content to grades IX, and XI-XII.
- 100% pass result was recorded for class X students, in the State board exams, with 68% children securing first division.

- 125 children, from Guwahati and Shillong, attended online sessions on life skills, English language and basics of computers; these sessions were taken by trainers from Vocational Training Centre.
- Online contests were held on World Environment Day and International Day of Yoga. Over 400 children participated, of which, 15 children won awards, across India.
- Online support was extended to more than 30 children, aspiring for a career in Science and Technology; these sessions were conducted by IIT graduates.
- Academic interventions are in process to bridge the learning gaps being faced by 450 children of the current academic session. A pilot initiative is being initiated, in six projects, in collaboration with the NGO Pratham.



Hermann Gmeiner Schools:

Providing all-round development opportunities

School readiness

OUR online classes from Nursery-XII continued. All schools conducted online Formative Assessments to understand the learning outcomes of students. This was in addition to Parent Orientation sessions. Annual days and festivals were celebrated virtually.

Virtual workshops and webinars were conducted on the subject of Mental Health and Emotional Wellbeing; Professors from Ambedkar University served as resource persons for the same.

All HGS Principals attended workshops on 'Future Ready Principals'.

Our alumni do us proud

A STUDENT from the batch of 2020 is soaring high after being selected as a Flying Cadet in the Indian Air Force. He secured an AIR of 384 out of 600,000 participants.

One of our students is doing us proud as the Captain of the Women's Cricket Team of Aberfeldie St Johns Cricket Club (Melbourne, Australia).

We received the South Asia Education Summit Award 2021 for Excellence in School Education.

One of our students has become the Additional Secretary to the Honourable Governor of Goa.







HGS Progress Report: significant highlights of the year

HGSANANGPUR:

In addition to online classes, teachers also began conducting Mohalla classes in December 2020, for children who were unable to access online lessons, while maintaining COVID-19 protocols.

HGS BHIMTAL:

- Awarded with 'A+ category' by CBSE for imparting quality education and sustaining academic results, consecutively for three years.
- Seven students of Atal Tinkering Lab were selected, amongst 400 students, and won the National Level award in a quiz competition.
- Ranked eighth among 690 finalists, at the CBSE National Level Science event.

HGS BHOPAL:

• Construction is in full swing for upgradation to class X (sponsored by LIC).

HGS BHUJ:

• Teachers engaged in Mohalla education, across all villages, as most of the population is rural.

HGS FARIDABAD:

- A webinar was held with international shooter Sanjeev Rajput (Olympics and Arjuna Awardee).
- The annual function, Techno Utsav, was organised virtually for the first time.
- The first-ever digital inter-school Science Fiesta was organised, in which five schools participated.
- · Facebook Live workshops were conducted on

- different themes such as dance, music and physical fitness.
- Grades V VII students participated in English language classes facilitated by Pearson and BBC Big Live; classes were held along with students from 15 other countries.

HGS JAMMU:

- One of our students, of class VII, was selected among five children to participate in a singing reality show being aired on Colors TV.
- A Science project, on Bird Flu, by two class X students, was selected as an outstanding project at the J&K State National Children Science Congress.
- A student of class VII won two medals, a Gold and a Bronze each, in the National Karate Championship.

HGS NUH:

- Solar power system (22 kW) was installed in both the wings of the School (sponsored by ReNew Power).
- The construction work of a water harvesting plant, in the primary wing, is in progress; this is in collaboration with Sehgal Foundation.
- Thomson Press (India) Ltd., Faridabad, donated books for the school library, worth INR 3 lakhs.

HGS VARANASI:

 Ranked eighth among the top ten day schools by Education World.



Vocational Training Centres: Equipping young people with employable skills

Tracking employability percentage and average salary

VTC Nizamuddin

The employability percentage for VTC Nizamuddin, for the session 2019-20, dipped because of the adverse effects of the pandemic. Despite these challenges, we were able to place 55% of all those trained through the programme. We continue to strive for placement of the remaining beneficiaries.

VTC Raipur

The employability percentage of VTC Raipur stands at 18.3%, and the average salary is INR 8,900. Due to the pandemic, assessment and certification of many students are still on hold, resulting in lower number of placements. Also, due to the lockdown, new recruitments in companies are on hold.

VTC Nuh

We have a new VTC in Nuh. The number of students currently enrolled is 15. Despite the pandemic, we were able to conduct refresher training classes for students who could not be certified due to the lockdown in March 2020.







A story of grit, gratitude and goodness!

IT IS hard to imagine that Manoj, an exemplary caregiver and patient certified nurse in the UAE, was once abandoned by his own biological parents as an infant in South India.

Manoj was barely nine months old when SOS Children's Villages of India stepped in to help foster him under the long-term care programme in 1983. Throughout the years, his SOS Mother, Mary Varghese, lovingly groomed him from Kindergarten through to higher secondary school. Early on, the boy exhibited all the

I owe my success to SOS Children's Villages of India. I received not only mentorship from caring members, but also the warmth and love I needed to thrive in this world. I will carry this legacy of giving back, forward, and will continue serving others in the society.

traits needed to be a caregiver – he was kind, compassionate, and always willing to help the sick and differently abled. After completing his schooling, SOS Children's Villages of India helped him enrol for a professional nursing course. During his post-graduation, he gained clinical experience and skills by working for several hospitals in India.

There was also a time when Mary Varghese fell sick. In much the same way that she had cared for Manoj when he was young, her Son lovingly nursed her back to health. Their everlasting bond is an inspiration to all.

Today, Manoj works in a reputed hospital in the UAE; he recently bagged the prestigious Angel Award that recognises exceptional achievers from the nursing community. As the only male nurse to win this award, out of 25,000 nominees, Manoj stood out among his peers.



Finding skills and smiles

TODAY a bright future beckons 18-year-old Shivani Shankar Dhuve, who works as a computer operator in the 'COVID-19 War Room' at the Pimpri Chinchwad Municipal Corporation. She has come a long way from the financial adversity that had cast a shadow on the better part of her childhood, resulting in disruption of her education. Daughter of daily wage earners, Pune-based Shivani's life was a constant struggle.

A chance encounter with a newspaper advertisement for training at a vocational institute changed the course of her life. Through the faculty at the institute, Shivani came to know about SOS Children's Villages and our youth skilling programmes. She saw this as an opportunity and a second chance to make a difference in her life. Under our HSBC youth skilling programme, she enrolled herself for a Diploma in Financial Accounting, along with a Microsoft Office course at the institute.

Within six months, her perseverance and hard work translated into benefits; today she is a computer operator earning more than INR 19,000 per month, a respectable income, with immense growth prospects. Shivani is soaring high!





A loving home for every child

SUPPORTING VULNERABLE COMMUNITIES IN THE WAKE OF COVID-19

Dry ration support

was supplied to 7,350+ people

Employment training

was imparted to 22 youth to upgrade their skills

Livelihood support

was ensured for 440+ caregivers

Remedial cash support

was given to 900+ care leavers (who lost their employment due to the pandemic)

Education materials

were distributed to 8,300+ children, across 32 project locations in the country

1,000+ COVID-19 kits

were distributed

1,350+ hygiene and sanitary kits

were distributed

Social welfare schemes

were secured for 6,250+ individuals

Trainings on emotional wellbeing

were provided to 190+ children, Mothers and coworkers

Community kitchens

15,000+ meals to 1,100+ COVID-19 positive patients

Ambulance services

made available to patients

Medical support

to 150+ COVID-19 positive patients

Domiciliary service

100+ individuals

COVID-19 FirstLine Treatment Centre

in Thrissur sheltered 800+ children.

The centre looked after their health and emotional wellbeing, besides providing a safe and secure environment

Tuition support

was provided for 3,200+ children under the Family Strengthening Programme, as well as from the community

Awareness on COVID-19 vaccination and prevention



271

slums and villages reached



65,000+

people sensitised or made aware



46

districts covered



2,790+

people registered for RT-PCR and antigen tests



14,000+

people registered for vaccination



8,600+

people vaccinated







OFFERING HOPE DURING THE PANDEMIC

Extending support to the underserved, and those impacted by the pandemic

- The campus of SOS Children's Village Faridabad was 'converted' into a vaccination centre for hundreds of eligible youth, above 18 years, and staff members of various Child Care Institutions, as they received the first dose of the Covishield vaccine.
- Our coworkers helped children, who had lost their parents during the pandemic, with dry ration.
- The Government hospital medical team conducted COVID-19 tests, at SOS Children's Village Jammu, for all children, Mothers and staff members.
- Dry ration was provided to vulnerable families, pan India, who had lost their livelihood due to the pandemic.
- Our community workers in Visakhapatnam led a mobile awareness campaign on COVID-19 prevention and vaccination.
- Further to the Child Welfare Committee's recommendation, the Family Strengthening Programme (FSP) team of SOS Children's Villages of India in Bhubaneswar reached out to 15 children, hailing from the Balianta and Balipatna blocks of Khurda, who had lost their parents, and needed support.
- A study on the impact of the pandemic on livelihood of families was conducted, across 31 FSP locations, with an aim to measure the impact of the current pandemic on their livelihoods, and identify families who would require immediate support for rebuilding the same.
- Funds were received from the SOS Children's Villages International office for supporting relief efforts for those impacted by COVID-19. The team successfully reached out to 351 families with livelihood support. 7,807 children were supported with educational materials; 146 tutors were hired for providing academic support across FSP locations, reaching out to more than 2,700 children across India.
- Sessions on Health and Nutrition, and prevention of COVID-19, were organised for FSP coworkers.
- Hygiene kits were provided to 81 families.



A loving home for every child

PROGRAMME QUALITY AND IMPACT

Strengthening the core of our organisation

FOCUS AREAS

- Advocacy for vulnerable children by influencing policy, networking with NGOs, supporting Statelevel advocacy, organising seminars and events to build the case for alternative care.
- Strengthening systems and processes for quality impact through the incorporation of result-based planning, tracking of data and evidence.
- Developing effective MIS frameworks to capture progress and impact.
- Programme strengthening and innovation by providing thematic inputs to devise strategies, policies and guidelines for all programmes; incubating newer ideas and products.
- Strengthening Child Safeguarding systems and processes.
- Building partnerships with external stakeholders, and securing collaborations for a wider reach and impact.

KEY HIGHLIGHTS

1A Joining Forces for Children, India

In 2017, six child-focused international NGOs, namely ChildFund Alliance, Plan India, Save the Children (India), Terre des hommes, World Vision India and SOS Children's Villages of India, joined forces to use their collective to accelerate change; the objective was to secure children their rights, and end violence against them. In the reporting year, a study on 'Sexual Violence Against Children in India' has been conducted, and a social media campaign was run on 'Ending Violence Against Children'.

Two joint appeals, through Joining Forces for Children, aimed at the welfare of marginalised children during the pandemic, were submitted to the Government of India.

Engagement with UNICEF

SOS Children's Villages of India signed an MoU with UNICEF for strengthening alternative care practices in the States of Uttar Pradesh and Jammu & Kashmir. Training modules on Child Safeguarding, Individual Care Plan (ICP) and Alternative Care were developed; this was in partnership with UNICEF, with the objective of capacity building of care functionaries of Government Homes. A baseline study of six Child Care Institutions (CCIs) in Uttar Pradesh was conducted and shared with UNICEF.

Partnership with Niti Aayog and Duke University

An assessment of 61 CCIs across four States was conducted by SOS Children's Villages of India.

1B Driving Quality and Innovation

Training modules and guidelines were developed for the implementation of Individual Child Care Plan by all coworkers across all SOS Children's Villages, in India.

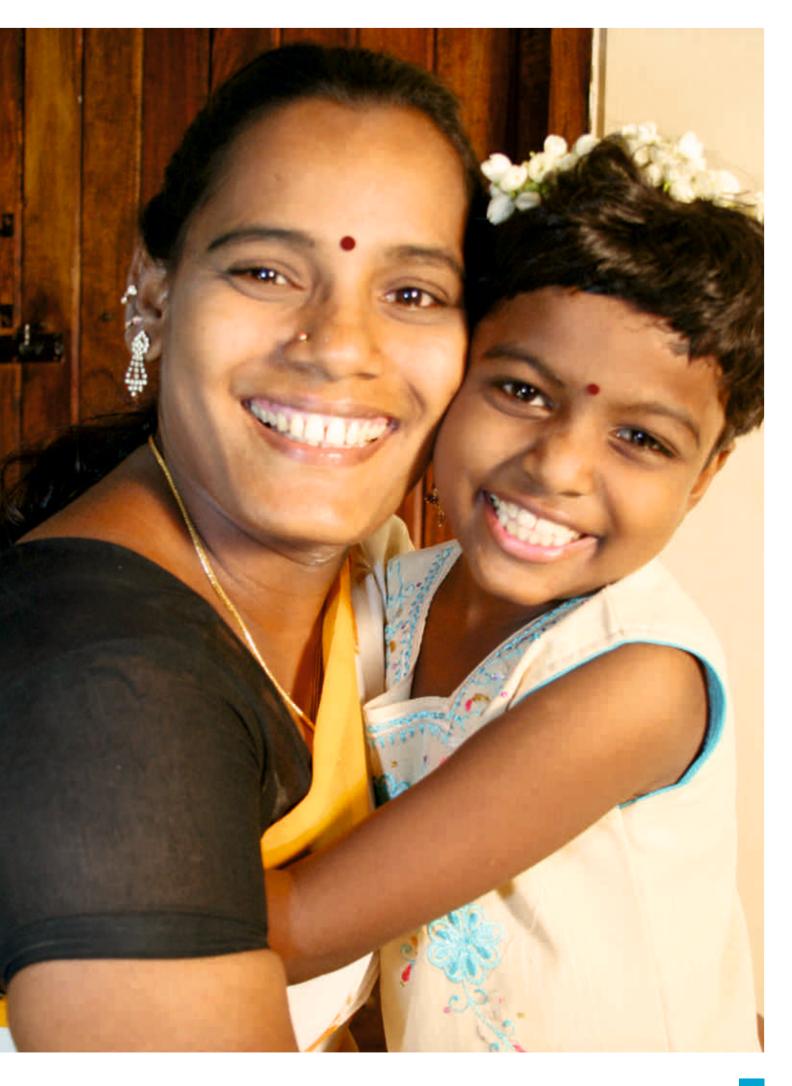
A proposal to start Individual Foster Care Programme was submitted to the Government of Meghalaya.

A new concept of House Fathers, in some Youth Houses, was developed, along with assessment tools.

1C Strengthening Systems and Processes

A Programme Database Training Module was developed; trainings, across teams (from SOS Children's Villages), were conducted; 188 coworkers were trained.

A Result Based Management (RBM) was initiated at SOS Children's Villages of India, by developing an age-wise result chain of all outcomes for the Family Like Care programme.





A loving home for every child

CHILD SAFEGUARDING

SOS Children's Villages of India prioritises the safeguard of all children and youth, across all its programmes. Child Safeguarding has evolved from being a reporting mechanism to one that prioritises prevention. It is an important aspect of child care and protection, as it supports in a number of ways:

Creating awareness

- Ensuring that all stakeholders are aware about the Child Protection Policy and Guidelines.
- Conducting awareness sessions, which, during the period 2020-21, were conducted with 447 Mothers and Aunts; 4,525 children and 1,203 youth.

- Every year, Child Safety Week is observed during November 14–20.
- We have 548 active children groups across the Family Like Care and Family Strengthening programmes, who participate in child safeguarding orientations.
- Child safeguarding orientation was also organised for 237 Kinship caregivers and mentors.
- Holding regular monthly meetings with FIPs (First Instance Persons) across 32 locations.

Monitoring and engagement activities for Youth Homes

In the residential youth care, boys between the ages of 13-18 years reside. This age group undergoes a



number of physiological and hormonal changes. The pandemic has severely impacted their movement and engagement activities, significantly affecting their psychological and emotional wellbeing. We, therefore, conducted close engagement and monitoring activities with the youth through the following initiatives:

- Regular e-visits to the Youth Homes and virtual interactions with the youth
- Child safeguarding audit for SOS Children's Villages Bangalore, Bhubaneshwar, Raipur and Greenfields
- Developed standard operating procedures for identified processes of child safeguarding

Child safeguarding survey with Mothers and children

Based on a survey, appropriate interventions were introduced to support Mothers and children. Stress assessments, conducted during the pandemic, have enabled a better understanding about the Mothers and

children in a structured way. It's an essential exercise that must be in place to know our stakeholders better, at different points of time, guiding our plan of action for unforeseen situations like the pandemic.

Prevention

A number of activities were organised by Children's Committees including 'Peer Group Learning' where senior children participated in sessions, and had open discussions on a wide range of topics including on prevention of COVID-19.

Various concerns, across groups, were addressed:

- Child safeguarding concerns
- Youth related concerns
- Care leavers seeking advice on any concerns

A toll-free number has also been introduced for children and youth seeking support. The toll-free number has a feature for leaving a voice message. If a child is not comfortable in English or Hindi, he or she can leave a voice message in any language, which can be translated. The standard turnaround time is 48 hours.



CORPORATE COLLABORATIONS

Co-creating a better future for children

Lowe's India

Volunteers from Lowe's India supported us by designing and developing around 18 story books for children under our care.

United India Insurance

Senior employees from United India Insurance interacted virtually with children, Mothers as well as Self Help Group members.

Aadhar Housing

Aadhar Housing supported with digital infrastructure for online education at six locations: Alibaug, Pune, Latur, Hyderabad, Kolkata and Chennai, during the pandemic.

Cochin Shipyard

Cochin Shipyard supported the purchase of 16 desktop computers to facilitate remote learning for children in SOS Villages Cochin and Thrissur. They also provided financial assistance for purchasing water filters in SOS Village Thrissur.

DHL Logistics

DHL Logistics renewed their partnership and upgraded it to five years. This renewal includes exclusive sponsorship for the Vocational Training Centre at Raipur, and sponsorship of higher education.

Book A Smile

To observe World Theatre Day, Book A Smile extended an opportunity to SOS Children's Villages of India to watch a *Nukkad Natak* (street play), online, in March 2021. This play was especially curated to spread the important message of education and women empowerment by using humour.

H&M India

The H&M family came together for a fun-filled day, on the occasion of the festival of lights, Diwali, at SOS Children's Village Greenfields.

Northern Operating Services

In addition to the ongoing support under their CSR, Northern Operating Services kindly provided ten bicycles to children at SOS Children's Village Pune.

Tata Consultancy Services

TCS COVID Warriors donated 360 masks for three communities being served under the Family Strengthening Programme in Bangalore.

Reliance Foundation

Volunteers of Reliance Foundation conducted a virtual concert in July 2020 through which they entertained and engaged our children and youth with online performances.

BookMyShow

SOS Children's Villages of India was the charity partner for the Fanhood campaign that was live on the BookMyShow platform leading to increased brand awareness, and funds; this campaign took place in June 2020.

ExxonMobil India

The company kindly supported by installing three incinerators in SOS Children's Villages Bangalore, Greenfields and Alibaug. They also conducted female hygiene sessions for girls and female coworkers in the three locations.

AIG India

AIG supported the revamp of our Music Room at SOS Children's Village Greenfields, transforming it into a colourful learning centre, which now houses a combination of Indian and Western instruments such as the tabla, harmonium, dholak, violin, flute, guitar, octapad, keyboard, congo, and many more; this initiative will go a long way to enhance the appreciation for music, and, thereby, the holistic development of children.





OUR CORPORATE PARTNERS

Thank you for making our impact possible

ICICI Prudential Life Insurance Company Ltd.

Indraprastha Gas Ltd.

Aadhar Housing Finance Ltd.	Indus Towers Ltd.
Antrix Corporation Ltd.	Jackson
Applied Materials India Pvt. Ltd.	L&T MHPS Boilers Pvt. Ltd.
BC Examinations & English Services India Pvt. Ltd.	Lubrizol India Pvt. Ltd.
	M&G
Blue Dart Express Ltd.	Mahanagar Gas Ltd.
Canon India Pvt. Ltd.	Matrimony.com
Carrier Airconditioning and Refrigeration Ltd.	Murata Machinery India Pvt. Ltd.
Citibank, N.A.	Nexus India Capital Advisors Pvt. Ltd.
Covance India	Nikon India Pvt. Ltd.
Danaher India CSR Foundation	Northern Operating Services Pvt. Ltd.
Dharampal Satyapal Sons Pvt. Ltd.	Oberoi Hotels Pvt. Ltd.
DHL Logistics Pvt. Ltd.	Otis Elevator Company (India) Ltd.
EIH Ltd.	Railway Energy Management Company Ltd.
Elsevier Ltd.	Red Hat India Pvt. Ltd.
Export-Import Bank of India	RITES Ltd.
ExxonMobil Services & Technology Pvt. Ltd.	Saint Gobain Foundation
Federal-Mogul Goetze India Ltd.	Sandisk
Franklin Templeton Asset Management (India)	SBI Cards and Payment Services Pvt. Ltd.
Harvard Business School Publishing India Pvt. Ltd.	Sequoia Capital India LLP
HCL Foundation	Sony India Software Centre Pvt. Ltd.
HDFC Life Insurance Ltd.	Sumitomo Mitsui Banking Corporation
Herbalife Nutrition Foundation	Teradata
	The Hi-tech Gears Ltd.
Hero Motocorp Ltd.	Thyssenkrupp Elevator India Pvt. Ltd.
Hexaware Technologies	United India Insurance Company Ltd.
Hindustan Colas Pvt. Ltd.	United Way of Hyderabad
HSBC Electronic Data Processing Pvt. Ltd.	United Way of Mumbai
HSBC Software Development India	Value of Tasky alogics Dark 14d

Valmet Technologies Pvt. Ltd.

EVENTS AND SPECIAL OCCASIONS

Celebrating our Children's Right to Participation

Our talented children shine at e-Tarang

AN ANNUAL festival celebrated across SOS Children's Villages, Tarang commemorates Universal Children's Day on November 20, every year. Children from across all 32 projects, come together to showcase their talent, and spread good cheer. However, this year, due to the widespread pandemic restrictions, the fest was organised virtually through Microsoft Teams and Zoom, and

aptly named as e-Tarang. More than 700 children, our donors, supporters and friends of SOS Children's Villages of India, came together to make this event a huge success. Children were given exposure to a digital medium in a cost-effective, sustainable and scalable manner. The virtual initiative was recognised as a 'Distinguished Finalist'by eNGO Challenge Awards.



When she rises, we all rise

FOR the e-celebration of International Women's Day at SOS Children's Villages of India on March 8, we were joined by Mrs. Manjari Jaruhar, a retired IPS officer, who shared insightful stories from her career trajectory and life experiences.

The interactive event was showcased on Facebook Live, and a lot of knowledgeable information was shared.

Mrs. Jaruhar shared her adventurous journey with the children, SOS Mothers as well as coworkers.

Being a woman in a remarkably difficult field wasn't easy for her, but she fought through and emerged successful, and for that, we salute her.







GOVERNANCE AND MANAGEMENT Members of the Board



Mr. Rakesh Jinsi, President

Mr. Jinsi, an Electrical Engineer by education, is a distinguished professional with a very diverse and extensive work experience in the Automobile, Not for Profit and Education sectors. He has held leadership positions with organisations such as Eicher, Hero Motors, Force Motors, Tatra Trucks, New Holland Fiat Tractors, SOS Children's Villages and School of Inspired Leadership. In the past, he has served as an Independent Director on the Boards of many large organisations, viz, Schaeffler India Ltd, Minda Automotive Solutions, Hero Cycles, etc.

He currently serves as an Independent Director on the Board of Fairfield Asia, a part of the Dana Group and as a Chairperson of Khushboo Welfare Society. He is also an empaneled Coach / Mentor for senior level executives and also works with small and medium size organisations, helping them to scale up their business.



Mrs. Sudha Shastri, Vice President

Mrs. Shastri, an eminent HR Professional with more than three decades of formidable accomplishments, is a 1985 graduate from IIM Kolkata. She has founded her own HR consulting firm: Inputs. She is an executive coach and has worked with several CEOs and athletes, including one who has won an Olympic medal. An active member of TiE (The IndUS Entrepreneurs) New Delhi, where she heads a special interest group for sports and fitness entrepreneurs. She has also served in Human Resources with Eicher and Pertech Computers Ltd. (PCL). Mrs. Shastri is also on Boards of several Civil Society Organisations such as Aarohi, in Uttarakhand.



Mr. Rajeev Kumar Grover, Treasurer

Mr. Grover is a Chartered Accountant and Company Secretary with over three decades of cross-functional leadership experience, particularly in Operations, Finance and General Management. He has worked with world-class organisations including Hewitt Associates, GE, American Express and PwC. He was also the Global Head of Operations at Mercer Worldwide, after which he co-founded ExempServ Professional Services Pvt. Ltd., an organisation that provides value-added financial reporting, compliance and allied services to Civil Society Organisations.



Mr. Bharat Bhushan Deva, Member

Mr. Deva is a Mechanical Engineer from IIT BHU and is also an expert in Real Estate Development, Cold Storage, Horticulture and Investments. He serves as a Director in Hicks Thermometers, and Xenon Infraventures and Financial Services. His family has been at the forefront of social service in Begusarai for the past 90 years. Mr. Deva's contributions to the city include schools, orphanages, and land for SOS Children's Village Begusarai. He is also the founding member of Varanasi Eye Bank Society.



Mr. M.S. Ramachandran, Member

Mr. Ramachandran holds a degree in Mechanical Engineering and has served more than three decades with Indian Oil Corporation as the Executive Director, and Oil Coordination Committee set up by the Government of India in 1998. He then went on to serve Indian Oil Corporation as its Board Member, before he became the Chairman from 2002 to 2005. He has been conferred with many awards, prominent among them being the Chemtech-Pharma Bio Hall of Fame Award, 2005 for outstanding contribution to the petroleum and petrochemicals industry.



Ms. Shubha Murthi, Member

Ms. Murthi is the Deputy Secretary General, Asia, of SOS Children's Villages International, the umbrella organisation of SOS Children's Villages. She is a post-graduate in Business Finance and Computer Application. Ms. Murthi has held various positions within the organisation, over three decades of association; in the last decade she has been an active member of the group that defines and works on the "Core Policies" of the organisation.



Mr. Ashis Kumar Ray, Member

Mr. Ray's association with the 'SOS Movement' goes back four decades. Starting his journey as a Treasurer with the organisation, he is now President of the Local Board since the last 12 years. Mr. Ray has held various important positions within SOS Children's Villages of India, including that of Vice President; he has also served as Past President of the Association of Corporate Advisors, a prestigious professional organisation in Kolkata. In his long association with Khelaghar, a registered NGO (Trust) founded on the ideals of Rabindranath Tagore, he has served on the Board of Trustees for about 40 years, and has been assigned the responsibility of their Secretary and Treasurer for a number of years; he is also the Vice President of another registered NGO, Calcutta Ekatma.



Mrs. Seema Anand Chopra, Member

Mrs. Chopra is a freelance journalist; she also participates in the family business: Punjab Kesari Group. Mrs. Chopra is a member of the Indian Society of Authors, a Trustee and Member of the Advisory Board of Mata Pushpa Gujral Nari Niketan and A.N. Gujral School run by the former Prime Minister of India, Shri I.K. Gujral. She is a prolific writer on Heritage, having published various articles in prominent journals. Mrs. Chopra is the Chairperson of the American Smith Institute for Special Needs Children and is also the Vice President of the Udaan Educational Society for Special Children in Jalandhar.



Mrs. Nandini Atal, Member

Mrs. Atal enjoys a rich experience of work in the social development sector. She has worked with Mother Teresa during 1971-87, Shishu Sarothi (Spastic Society, Guwahati, Assam), a spastic society in Cochin, Kerala, Women's Friendly Society (a home for destitute women) and Atma Nirbhar – Ek Challenge. Mrs. Atal has also been involved with SOS Children's Village Jaipur since its inception, and has sponsored three children from SOS Children's Village Guwahati. She completed her Masters from St. Johns College, Agra University.



Mr. Rajinder Sharma, Member

Mr. Sharma is a Lawyer by profession, and also holds expertise in the domains of ADR, Tax, M&A, and Corporate Affairs. He is listed among the 100 Legal Luminaries of India in a book published, in 2017, by Lexis Nexis, a publication house in the UK. His more than three decades of professional life has seen him as a veteran in the corporate sector, having worked with companies such as Tata Steel, IBM, Reliance Industries, Coca-Cola, DuPont, Samsung, etc. He has been the National Executive Board Member of AMCHAM, CII, FICCI and PHD Chambers. Mr. Sharma is actively involved in the activities of the Red Cross and Rotary Club.



Mr. Raghu Kailas, Member

Mr. Kailas is a fourth generation entrepreneur, and belongs to a business family with a legacy of nearly 100 years in the Automobile space. He is involved in businesses pertaining to Automobile Components, and Rare and Fine Spirits. He is an Industrial Engineer from Purdue University, USA. Mr. Kailas is the Past President of the India-ASEAN Sri Lanka Chamber of Commerce and Industry and was one of the Indian representatives on the ASEAN-India Business Council. He also served as the past National Chairman of CII's Young Indians; besides being the Chairman of Round Table 94, he has also served on the National Board of Round Table India. Mr. Kailas is involved in the SOS Children's Village started by his family, and is also a part of the Rotary movement.



Mr. Atindra Nath Bhattacharya, Member

Mr. Bhattacharya completed his Masters of Management Studies from Banaras Hindu University. He brings with him more than 32 years of professional experience, of which 18 years have been in the corporate sector and 14 years in the academia. Presently, he is working as a Professor and Chair of Marketing at the School of Inspired Leadership (SOIL), Gurugram. Earlier, he has been instrumental in designing and implementing the Social Innovation Programme at SOIL, which is a consortium of over 32 NGOs, in and around Gurugram. Mr. Bhattacharya has worked with Amul, Dhara, Vadilal, IILM, amongst others. In addition, he has also been actively helping with corporate capability development programmes, especially in the fields of Marketing, and Leadership Development. He has been a life member of SOS Children's Villages of India since 2018.



Mr. Sumanta Kar, Secretary General

Mr. Kar, the Secretary General of SOS Children's Villages of India, brings with him over 30 years of experience in the field of Alternative Care. He has conceptualised and implemented several development projects at SOS Children's Villages of India. He also led SOS Children's Villages of India's Tsunami operation in the southern States of India between 2004 and 2007 – it was the largest ever emergency programme undertaken by the NGO so far. Mr. Kar was also part of the SOS International Working Group in Alternative Care. He supported a couple of member associations in Asia in shaping their emergency programmes. Born and brought up in Rourkela, Mr. Kar belongs to the State of Odisha. He holds a post graduate diploma from Xavier Institute, and an Executive MBA from Utkal University. He derives his motivation from "Working with children, SOS Mothers and caregivers."

HUMAN RESOURCES

EVEN in the face of two successive lockdowns and uncertainties, the team made sure that everyone remained connected and motivated. A number of initiatives were undertaken to ensure employee health, safety, and wellbeing. Our team quickly enabled work from home for coworkers by implementing a robust system. COVID-19 was

added to the health insurance plan for all coworkers. Capacity building of, and engagement with, Mothers and coworkers were conducted effectively across all locations to strengthen emotional connect in a virtual set-up. Efficiency and resource optimisation were achieved by following a Work Breakdown Structure for all roles at the National and Zonal Offices.

Key HR activities undertaken during the year

- During the pandemic, employees were encouraged to share their stories of determination and grit to enhance motivation and engagement.
- We conducted virtual training sessions and webinars for Mothers, Aunts and coworkers.
- Online training sessions were organised on topics such as Nutrition, Hygiene, Cyber Safety, and more.
- We fostered bonhomie and good cheer through virtual interactions with field teams, SOS Mothers and Aunts. During the lockdown, 60% of our team was in the field and we were with them, always.
- Launched 'Chai Pe Charcha' an employee engagement initiative to engage with coworkers virtually over a cup of tea for mood-uplifting conversations.
- Medical aid, such as the COVID-19 insurance cover, for all coworkers and nurses in our Children's Villages, was initiated.
- Succession Plans, KPI settings and PMS have been completed.



- We celebrated events like birthdays, Mother's Day, among others, while following social distancing norms.
- HR processes have been conducted without any break; these include virtual interviews, inductions, trainings and such.
- Townhalls, across zones, were conducted, by senior management, with coworkers and Mothers.

Staff remuneration

Remuneration Range (INR)	Female	Male	Total	(%)
Less than 15,000	264	16	280	17%
15,000 to 30,000	457	203	660	39%
30,000 to 50,000	229	227	456	27%
More than 50,000	83	209	292	17%
Grand Total	1,033	655	1,688	

Highest paid member: INR 59,91,851

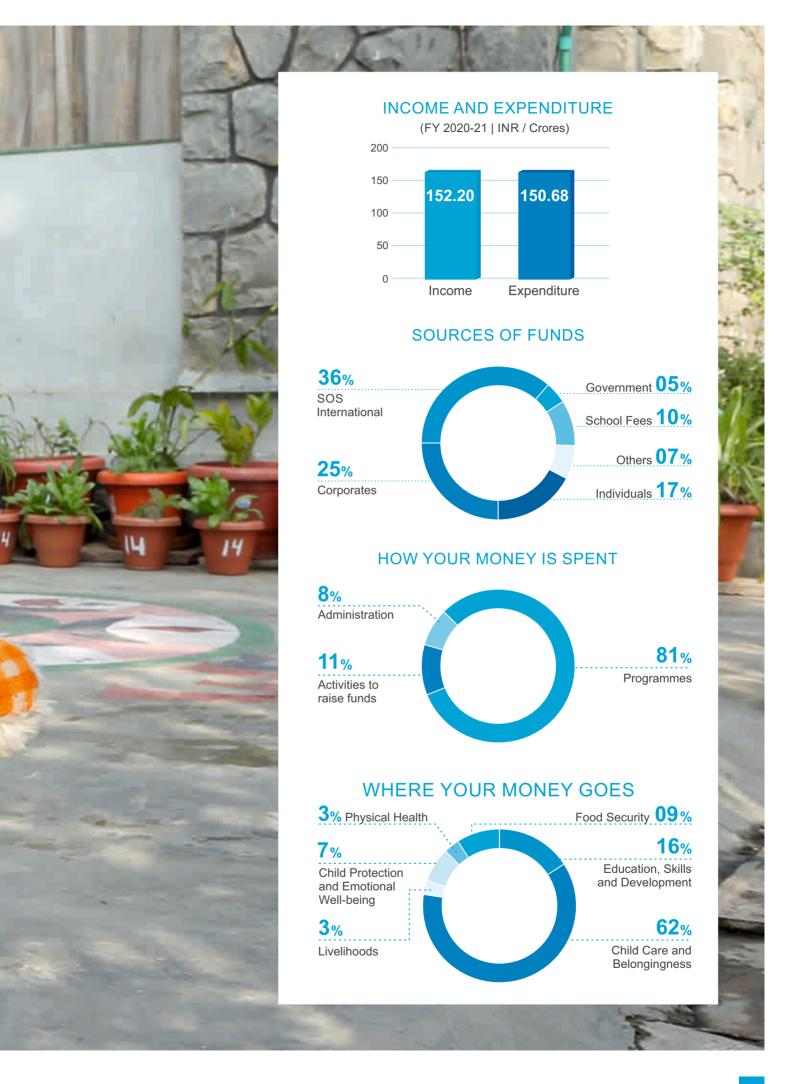
Secretary General

Lowest paid member: INR 1,59,187

Junior Coworker







Balance Sheet

Statement of affairs as on March 31, 2021

Amount (in Re						
PARTICULARS	Schedule		As at 31.03.2021		As at 31.03.2020	
FUNDS & LIABILITIES						
A. Funds Project Fund Children's Money Gift Fund - Due for payment - Not due for payment	1 2	143,440,893 277,384,915	1,569.251,361	270,719,512 249,762,871	1,625,634,486 520,482,383	
B. Caution Money	3		10,711,624		10,627,983	
IOC OCCUMENTATIONS	V7 11		(6)(1)(64-5)		10,027,003	
C. Current Liabilities Deferred Income Deposits Received Expenses Payable to Vendors Expenses Re-imbursable to Co-Workers Payable towards Statistory dues Accrued Expenses	4 4A 4B 4C 4D	149,687,665 6,916,809 8,843,803 47,458 8,276,861 28,211,986	201,984,582	103,085,303 4,732,975 11,227,520 158,659 11,749,486 34,505,455	165,459,398	
D. Provisions Long Term Provisions Short Term Provisions	5 6	772,900,574 78,360,876	851,261,450	717,219,099 71,390,406	788,609,505	
TOTAL FUNDS & LIABILITIES			3,054,034,825		3,110,813,755	
ASSETS						
A. Non-Current Assets Fixed Assets Capital Work in Progress Investments	7 8 9		1,173,693,250 2,842,330 1,212,754,269		1,209,777,660 6,049,086 1,282,423,532	
B. Current Assets Cash and Bank Balances - Cash and Cheques in hand - Balance with Banks	10 11	239,894 485,663,515	485,903,409	2,357,594 475,744,995	478,102,589	
Other Current Assets - Security Deposits - Accrued Interest on Bank Deposits - TDS Recoverable - Loans and Advances - Other Recoverables	12 13 14 15	9,824,040 108,974,882 7,018,298 12,000,522 41,023,825	178,841,567	11,193,022 59,398,731 9,609,841 8,405,292 45,854,002	134,460,888	
- Other Recoverables TOTAL ASSETS	16	41,023,825	178,841,567 3,054,034,825	45,854,002	134,460,	

As referred to in our report of even date attached

HEW

For TR CHADHA & CO LLP

Chartered Accountants

(F R N: 06711N/ N500028) DHA

Neena Goel (Partner)

M. No. 57986
Place of Signature: New Delhi
Date: 25th Aug. 2021

For SOS Children's Villages of India

Amit Gupta Chief Financial Officer Sumanta Kar Secretary General

Place of Signature: New Delhi Date: 25th Aug. 2021

Balance Sheet

Income and expenditure as on March 31, 2021

INCOME & EXPENDITURE ACCOUNT FOR THE YEAR ENDED 31ST MARCH 2021 Amount (in Rt.)						
PARTICULARS	Schedul		For year ended 31.03.2021		For year ender	
I. INCOME						
A. Income From International Donors Sponsorship from SOS Children's Village International Contribution from SOS Children's Village International Contribution from other Overseas Donors		517.645.940 35.341.562 67,560,179	620,547,681	505,870,142 25,101,972 62,068,574	593,340,688	
B. Contribution from Domestic Donors Contribution from Domestic Donors Less: Fund Development & Communication Expenses	17	780,234,033 (169,841,001)	610.393,032	902;246,674 (313,744,180)	588,502,494	
C. Government Grants D. School Fees E. Bank Interest and Capital Gain	19 20		70,679,290 146,198,109		48,880,581 228,028,419	
Bank Interest Capital Gain F. Miscellaneous Income/ Receipts	21	60.300,666 6,619,266	66,919,932 7,213,438	54,661,662 46,383,561	101,045,223 18,268,174	
Total			1,521,951,482		1,578,065,579	
II. EXPENSES Project expenses						
Payment and benefits for beneficiaries	- 22	574,383,262		617,970,948		
Salary & benefits to Mothers Provision for Mothers' Pension Personnel Costs of Other Co-workers	23 -	124,460,070 76,883,001 314,299,640		126,753,748 26,708,629 306,169,673		
Repair & Maintenance Travel Expenses Communication & Postage Expenses Administrative Expenses (including Publicity)	24 25 26 27	46,798,908 11,073,484 4,816,055 21,402,002	1,174,116,422	41,601,053 23,548,280 4,491,400 25,542,896	1,176,788,837	
School expenses Direct Operating Expenses Personnel Expenses Repair & Maintenance Travel Expenses Communication & Postage Expenses Administrative Expenses (including Publicity)	22 23 24 25 26 27	12,994,294 144,253,920 6,439,043 4,119,106 743,667 15,100,948	182,710,878	32,615,600 139,914,142 10,073,706 22,996,978 725,648 18,025,976	224,352,052	
Non project expenses Direct Operating Expenses Personnel Expenses Repair & Maintenance Travel Expenses Communication & Postage Expenses Administrative Expenses (including Publicity)	22 23 24 25 26 27	10,120,209 73,417,728 4,731,094 973,760 1,685,933 5,170,179	96,098,903	25,561,724 76,206,971 3,868,319 4,802,112 1,775,475 5,900,464	118,115,068	
Grant to affiliated project- Chatnath Homes, Chennai	28		23,997,005		21,785,520	
Provision for Gratuity and Leave Encashment Provision for Gratuity Provision for Leave Encashment	23	27,783,209 2,121,774	29,904,983	29,962,103 846,634	30,808,733	
Total Expenditure before Depreciation			1,506,828,191		1,571,848,211	
Surplus / (Deficit) before Depreciation Less: Depreciation on Fixed Assets	7		(81,350,531)		6,217,368	
Net Surplus / (Deficit)	×		(66,227,240)		(74,140,177	

As referred to in our report of even date attached

NEW

For T.R. CHADHA & CO.LLP. Chartered Accountants (F.R.N: 06711N/ N500028)

Neena Goet

(Partner) M. No. 57986

Place of Signature New Delhi Date 25th Avg. 2021

For SOS Children's Villages of India

Amit Gupta Chief Financial Officer

Place of Signature: New Delhi Date: 23th Aug. 2021

Sumanta Kar Secretary General



APPRECIATION FROM OUR FRIENDS

We take this opportunity to thank all our patrons for their kind contributions that have gone a long way in securing the lives of children, enabling them, and empowering them each step of their journey.



Aswathi Babu

"I like to call SOS Children's Villages 'The Mother's House' and consider it a great privilege to have been able to sponsor a child here for the past seven years. We continue to offer all kinds of assistance to children, and hope that they reach great heights with laughter, care and protection."



"SOS Children's Villages of India takes utmost care of the needs of vulnerable children, who have nobody to look after them. I am privileged that a few years ago, I got the opportunity to be associated with them and contribute towards their noble efforts."





Prof. Satish Kalra

"I have been associated with SOS Children's Villages of India as a donor for many years now. This organisation provides each child a home, and focuses on the holistic development of children, including quality education, thereby offering them a chance to choose a profession of their choice."



"SOS Children's Villages of India provides incredibly valuable services for those who got the most unfair start in life. For those of us who were blessed with a happy and loving upbringing, it's a privilege to be able to support those who have been less fortunate than us."





Akash N. Sahgal

"It has been such a pleasure, and it gives me a deep sense of fulfilment to be associated with a wonderful organisation like SOS Children's Villages of India. Keep up the good work and stay blessed."



"After visiting the Children's Village, I was very impressed with the management of the institution. I had a great interaction with the children and SOS Mothers who were extremely happy and satisfied. All the very best to the organisation!"





Debopam Raha

"SOS Children's Villages of India is a unique child care organisation, and I am privileged to be associated with it as a donor since over ten years. The children communicate regularly through letters, which gives me a feeling of fulfillment as I can see their development."

Rishi Anand

"I am very fortunate to have visited the Pune facility and I got very emotional after looking at the way the programme is run by SOS Children's Villages of India. My best wishes to this organisation for doing such a wonderful job. "Hats off!" to the people behind the scene."



Ben Schumaker Founder and Director, The Memory Project



























The Memory Project is a unique art initiative in the United States of America that aims to build kindness and solidarity between youth, around the world. The project began its work in 2004 by organising young artists to make handmade portraits, as special 'memories' for children, who had faced significant challenges in their lives.

Since then, they have created portraits for children living in SOS Villages in 15 countries. They have now collaborated with SOS Children's Villages of India.

These beautiful portraits celebrate not only the children themselves, but also

everything that SOS Children's Villages of India has helped them achieve. One painting or drawing is created with thousands of movements of a pencil and brush, similar to the lives of these children, whose lives have been impacted by so many movements of the hands of their loving SOS Mothers and Village staff members.

We hope that these portraits inspire you to feel proud of the children, proud of the staff at SOS Children's Villages of India, and proud of yourself for being a dedicated supporter of SOS Children's Villages of India.



IN RECOGNITION OF OUR EXCELLENCE

SOS Children's Villages of India bagged the Social Innovation Award 2021 from United Way of Hyderabad (UWH), a non-profit, volunteer-led organisation, under the Game Changer category, for its flagship 'Family-Like Care' programme.



SOS Children's Villages of India's Family Strengthening Programme at Begusarai, Bihar, was adjudged among the Top 10 Livelihood Development Case Stories in India.



SOS Children's Villages of India received the 'Great Place To Work' Certified™ in the Non-profit and Charity Organisations category by the Great Place to Work Institute for the period March 2021 to February 2022.



SOS Children's Villages of India is TRACE certified. TRACE certification underscores SOS Children's Villages of India's commitment to transparency in international commercial transactions.



OUR CARE COMMITMENT























We
partner for
supporting services
and advocate for
quality care

8

We focus on children without adequate parental care

We position
SOS Children's
Village as a
programme
for child care and
protection





9

We promote education, participation and steps towards an independent life

2

promote family strengthening, strong gatekeeping and ensure the best care option for every child

We create a



We provide individual support to achieve goals, improve gender equality and increase impact



6 5

safe environment for children in all our programmes

3

4





integration of SOS Families and vulnerable families in community life

We promote and continuously strengthen the care profession































THANK YOU

SPREAD across 32 Villages in 22 States and Union Territories, SOS Children's Villages has been operational in India since 1964. Despite the many challenges we've faced due to the ongoing global pandemic, we have not left any stones unturned in providing a loving and protected

environment for children under our care. We want to extend our sincere gratitude to all sponsors, donors and partners who have supported us in this time of need. It is because of the love and support of our patrons that we continue to enable the lives of vulnerable children and families.

[•] All photos are from the archives of SOS Children's Villages of India • Data pertains to the period April 1, 2020 – March 31, 2021

[·] Copyright applies.



SOS CHILDREN'S VILLAGES OF INDIA

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