

National Office: Plot No 4, Block C-1, Nelson Mandela Marg, Vasant Kunj, New Delhi – 110070, India. Tel: +91 11 43239200

E-mail: soscvi@soscvindia.org

- www.soschildrensvillages.in
- www.facebook.com/sosindia
- www.twitter.com/SOSVillageINDIA
- www.instagram.com/soschildrensvillagesindia
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ANNUAL REPORT 2016-17

A loving home for every child



OUR PLEDGE TO CHILDREN OF SOS INDIA

From today onwards,

I will make my mother happy

If my mother is happy, my home is happy

If my home is happy, my society is happy

If societies are happy, State will be happy

If State is happy, the nation will be happy

APJ Abdul Kalam

Former President of India





Annual Report 2016-17

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Programme

Every Child belongs to a family and grows with love, respect and security

Our Vision



We build families for children in need, help to shape their own futures, and share in the development of their communities

Our Mission

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Advocacy and Collaboration with

45 EMPOWER Programme



CREDITS

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NAMES OF CHILDREN FEATURED IN THIS ANNUAL REPORT HAVE BEEN CHANGED TO PROTECT THEIR PRIVACY.

INTRODUCING QR CODES IN THE ANNUAL REPORT

We, at SOS Children's Villages of India, like to keep innovating our programmes to enhance the impact on our children. This year's Annual Report is a testament to how we have embraced technology through the introduction of QR Codes, making it easier for the reader to get immediate access to more information regarding our work, directly from our website. All you have to do is visit your phone's App Store/ Play Store, etc., and download a QR Code scanner (please ignore if you already have it installed). Scan the codes featured in this report to get access to more details.





PEARHEAD

WE ARE
PRIVILEGED TO BE
A PART OF THE
WORLD'S LARGEST
CHILD CARE
MOVEMENT

WE ARE A CHILD FIRST, **INNOVATIVE, ACCOUNTABLE** AND IMPACTFUL ORGANISATION

ABOUT US

WITH 52 years of committed care and service provided to parentless, abandoned and underprivileged children, SOS Children's Villages of India is one of the largest self-implementing NGOs with pan India presence across 32 projects in 22 states. It provides direct care to over 25,000 children.



Established in 1964, SOS India is a non-government, non-profit, voluntary child care organisation. From the beginning, it has been involved in providing children in need of care and protection a home-like environment to grow up among brothers and sisters, nurtured by a mother, through the Family Based Care (FBC) programme.

SOS India also reaches out to children at risk of falling out of the safety net of familial care and protection through Family Strengthening Programme (FSP). FSP uses a two-pronged approach, empowering the caregivers, especially women, through enhancement of their income and simultaneously, providing health and educational support to their children.

We are the first Child Care NGO to get a CRISIL accreditation for strong delivery capability and high financial proficiency. In March 2016, SOS India was certified by TRACE, the world's leading antibribery standard setting organisation, which demonstrates our commitment to commercial transparency.

KEY FOCUS AREAS





WHERE WE WORK





440+ 600+





Homes for children

Mothers and Aunts

25.000+ Children in India

32 SOS Children's Villages of India



A loving home for every child

MESSAGE FROM THE PRESIDENT

Dear Friends,

One more year has gone by and it's time for us to share our last year's journey with you all.

Indian economy sustained itself despite a volatile global macro-economic environment with estimated GDP for the year 2016-17 at 7.1% while India continued to be ranked low in the human development index. The demonitisation of higher instruments by Government in the month of November created panic among people and SOS India was also partially affected by this. With this socio-economic background, SOS India strived to increase its local fundraising, optimise cost, improve the quality of care and introduce a new alternative care model.

One of our key developments was the Strategy 2030 document, rolled out by the SOS Federation. With the release of this, SOS India, as a part of SOS Children's Villages International, has aligned itself to achieving the larger goals of innovating and growing our alternate care programmes in order to expand our reach, strengthen families, empower our youth and continuing on the path of attaining self-sufficiency.

During 2016-17, we have succeeded in providing homes to 416 parentless or abandoned children, helped 211 youths enter into first time employment and restored 86 children to their biological families after proper and adequate investigation across our Villages in India. With a deep sense of pride, I would also like to share that SOS youth have received employment in various sectors including government service, engineering, hospitality, etc. We extended our outreach to beneficiaries through our Family Based Care (FBC) programme by covering 7,098 children and through our Family Strengthening Programme (FSP), covering 17,737 direct beneficiaries.

One of the biggest enablers for these triumphs, is the alignment of our activities with our goals, and effective delivery of the same by our resources. Modern technology can drive up efficiency, streamline processes and enable transparency; but what is of the utmost importance is the dedication and collaboration of our resource staff, which ultimately leads to driving our success rates. We take great pride in nurturing the aspirations of our invaluable human resource, without whose support, it would not be possible for our organisation to carry out the mandate of working towards transforming the lives of our once parentless or abandoned children. It is the same intent of creating and sustaining a fulfilling and contentment filled work environment that led to SOS India getting listed as India's only NGO in the 100 best companies/ organisations to work for in 2016 by the Great Place to Work Institute. This stands testament to our pro-people management practices which get reflected in the happiness and success of our children.

Going forward, the focus for the year 2017 would be to complete the 2030 Strategic Plan. Two other major focus areas are a pilot project for kinship programme and holistic development of one of our FSP communities. Needless to say, fundraising would continue to get its due importance.

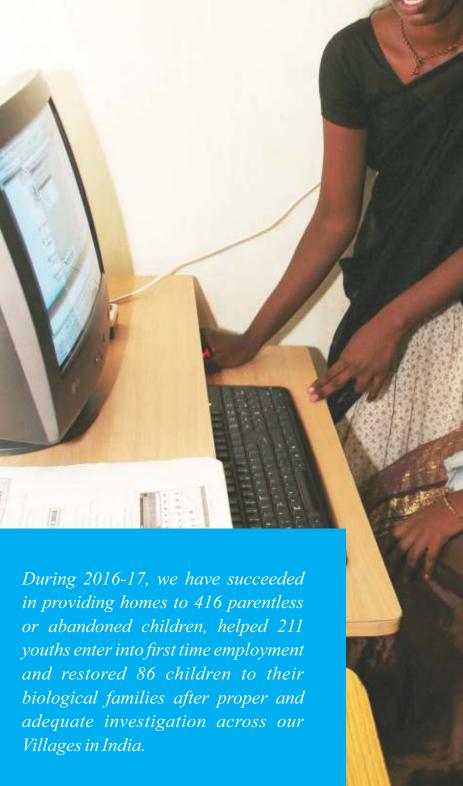
To conclude, I am immensely proud of the work that SOS India does, which has only been made possible because of the generous support of our individual donors, corporates, staff and most importantly, the SOS mothers and caregivers, who have committed their lives to the lives of our children. Together, we make an impact on one of the most important issues facing our society – protecting and nurturing the future of our world.

I look forward to your continued support and commitment in achieving the same.

S. Sandilya

President, SOS Children's Villages of India





SOS CHILDREN'S VILLAGES We, at the SOS Family, have resolved to dedicate ourselves to a common goal of strengthening SOS Children's Villages of India to be a Child First, Innovative, Accountable and Impactful Organisation. It is our mandate to reach out to as many parentless, abandoned and vulnerable children as possible who are in need of care, protection and holistic development.

MESSAGE FROM THE SECRETARY GENERAL

Dear Friends.

Nelson Mandela once said that "there can be no keener revelation of a society's soul than the way it treats its children". In our country, with an ever growing population, the number of children living in exceptionally difficult conditions, has also grown. Therefore, it is necessary that all stakeholders join hands to reach out to and impact a larger number of vulnerable children.

That every child is cared for in a loving family with respect and assured wellbeing is at the core of who we are. It is only by investing in children that we can succeed in promoting equitable, inclusive and sustainable development for the nation.

As we look back upon our journey, it fills my heart with joy and pride at how we have been able to overcome our hurdles and challenges. I can now say with conviction that we can achieve greater accomplishments for our children and the organisation.

We have continued to provide to our children, a platform for achieving not only national but also international success. Four of our specially-abled girls won medals at the Special Olympics World Winter Games 2017 held in Austria. Diksha, Dulfisha, Kiran and Vidushi from SOS Latur, SOS Jaipur and SOS Khajuri Kalan respectively, overwhelmed us by overcoming their challenges and winning not just medals but also everyone's hearts at the Special Olympics held from March 14 – 25. Also, Andrew Lyngdoh, Kyntiakmon Jyrwa, Ibadondor Rajee and Lucy Lyngdoh of SOS Shillong made all of us proud when they were selected for the prestigious President's Award for Bharat Scouts and Guides for the year 2015.

Over this past year, we have strengthened relations with our stakeholders by extensively liasioning with Governments and collaborating with other NGOs to organise seminars and training sessions. This included the seminar on 'Quality Care for Every Child', organised in Guwahati in December 2016, in partnership with TISS wherein Ms Runumi Gogoi, Chairperson, Assam State Commission for Protection of Child Rights, was the Chief Guest. We strongly believe that the key to ensuring the protection of rights of children can only happen when all stakeholders come together.

The way to progress is by embracing innovation, which led us to launching new initiatives this year. We have initiated the Kinship Care programme in eight locations across the country on pilot basis to impact children without parental care. SOS Village Bhubaneswar also became the first Village to receive children from Government authorities under the Group Foster Care programme.

We, at the SOS Family, have resolved to dedicate ourselves to a common goal of strengthening SOS Children's Villages of India to be a Child First, Innovative, Accountable and Impactful Organisation. It is our mandate to reach out to as many parentless, abandoned and vulnerable children as possible who are in need of care, protection and holistic development.

Everything we have achieved, and all the steps forward we have taken, have been realised only through the continued perseverance, dedication and hard work put in by all our co-workers and caregivers. It is only through their continued and unwavering commitment to the ideals of our organisation that we continue to progress. I thank and commend each and every one of them for their support and passion!

Additionally, I extend my gratitude to all our well-wishers and donors for their patronage and generosity. It is with their selfless support that we are able to move forward towards achieving our short-term and long-term goals. Thus, keeping ourselves aligned with Nelson Mandela's insight, let us continue to strive towards impacting a larger number of children and contribute to nation building.

Warm regards,

Auja Bareal

Anuja Bansal

Secretary General, SOS Children's Villages of India



COMMITTED TO CARE FOR AND TRANSFORM LIVES OF ONCE PARENTLESS AND ABANDONED CHILDREN

RAISING AND EMPOWERING CHILDREN THROUGH FAMILY BASED CARE (FBC) PROGRAMME

WITH the help of sponsors, donors and community partners, we provide individualised care and ensure holistic development, education and health of children who have lost parental care. Family Based Care (FBC), our curative programme reaches out to over 7,000 once parentless or abandoned girls and boys in 32 SOS Children's Villages across India.

Each village has 12 – 15 family homes, with every home consisting of 10 children on an average, placed under the care of an SOS mother. The families are part of the supportive communities made up of SOS families, which in turn are called SOS Children's Villages. These children are nurtured and taken care of till they are settled in their lives and integrated into society.



HOME



Where love blossoms and children live, laugh and grow up in a secure environment under the care and protection of an SOS mother along with the companionship of siblings.



A woman with enough love and commitment to bring up children from diverse backgrounds as her own.



PILLARS
OF
FAMILY BASED
CARE
A group of children not having

FOUR

A neighbourhood filled with love, joy and cheerful voices of children playing, exploring and living out their childhood, with opportunities to nurture their talent and potential.



BROTHERS & SISTERS

much in common, yet sharing a

and brought up by a loving mother.

bond stronger than blood relations



VILLAGE



Family Based Care Leads To Qualitative Improvement In Children's Lives, Ensuring Better Integration And Settlement

Launch Of Preparatory
Curriculum (PC) To Provide
Remedial Education To
First Time Learners

THIS year we developed a PC to provide a solid foundation in education to older children who come with little or no formal education. Through PC, we were successful in bridging the academic and intellectual gap of the newly admitted children before placing them in formal school systems. Our team is now helping co-workers understand and implement the curriculum in the Villages. For the North Zone covering nine Villages, the Preparatory Curriculum workshop was conducted on April 12 and 13, and 15 education co-workers attended the same. For the South, East and West zones, the workshop was conducted on May 8-9, June 14-15 and July 4-5, 2017 respectively.



Read more about Preparatory Curriculum in the chapter Empower on page 51.

Scan to read more about Family Based Care

2 Building Aspiration Of Youth Through Exposure To The Corporate World

WE are foremost in our endeavours to provide access to opportunities for gaining insights in the workings of a professional environment. We partner with various corporates to foster the empowerment and employability of our youth who come from challenged socio-economic backgrounds. This has resulted in various exciting partnerships, which enhanced the experiences of our children through various workshops and trainings. Some of these included the following:

DHL Our partnership with DHL through the GoTeach programme entails employees of DPDHL Group volunteering to mentor our children in their transition to the working world.

Newgen As a part of I AM programme, several youths went to Newgen's Corporate Office to attend a workshop on personality development and digital literacy in the months of May and June 2016, and January and March 2017.

Bajaj Electricals The senior management of Bajaj Electricals visited SOS Village Faridabad to provide insights to our children on June 2016.

HSBC An interactive session between senior management of HSBC EDP and children of SOS Village Vishakhapatnam, in June 2016.

Canon The CEO of Canon India provided his insights in a candid interaction with children of SOS Village Greenfields in April 2016.

Mitsui Chemicals

The Mitsui Chemicals Corporate
Social Responsibility team organised a session on
career counselling for about 20 girls in SOS Village
Greenfields in March 2016.



3

Keeping Children Safe

OUR primary objective is to ensure that children without parental care grow up in a loving home with a feeling of protection and security. In order to achieve this, we ensure that our Village Directors, Mothers and Co-workers are trained with all the child rights related laws and policies. Our training programmes serve to enhance their skills, capabilities and knowledge which leads to an excellent qualitative care of our children.



PILOT SAFETY AUDIT

Child Protection Policy is at the heart of our Family Based Care Programme

To assess the safety of children, mothers and co-workers of SOS Children's Villages, a safety audit was conducted as a pilot in SOS Village Greenfields. The areas covered under the study were Village characteristics and surrounding environment, assessment of Neighbourhood & Village Risk factors, Emergency Operation Plan (EOP), Village Climate and Culture (including development and enforcement of policies) and Intruder Evaluation. We have identified the areas to strengthen further and are preparing an action plan to address it, including the safety training of our co-workers.



TRAINING OF CO-WORKERS

Training is the process of enhancing skills, capabilities and knowledge and leads to quality performance

Based on POCSO Act (Protection of Children from Sexual Offenses Act, 2013) and our internal Child Protection Policy, a guideline or Dos and Don'ts was developed to safeguard the children, mothers and coworkers. This Guideline has been shared with all Children's Villages. Based on needs, training module for Training of Trainers (ToT) on Child Abuse and Prevention was developed. As per the module, a day-long training on Child Protection for Management Trainees was organised on April 14, 2016 at National Training Centre (NTC) and a separate training on Child Safeguarding was conducted for Village Directors. Two ToT trainings of four days each on Child Safeguarding were conducted at NTC. A total of 56 co-workers were trained for roll out in their respective Villages.

A two-day advocacy training with the help of an external resource person was conducted for all Zonal Directors and Village Directors at NTC with the objective of strengthening our advocacy efforts at all levels, including media advocacy.





AWARENESS PROGRAMMES WITH CHILDREN AND YOUTH

Youth empowerment is a structural process where the young gain the ability to make decisions and implement change

Youth voices were first raised as part of Youth Coalition 2030 (YC2030) which aimed to identify key issues that were lobbied in the development process of Strategy 2030 of SOS Children's Villages. Twenty young people from 10 different countries were selected as members of YC2030. Anadi from SOS Village Bhimtal was selected as one of the four spokespersons to represent our youth and take part in the General Assembly held at Innsbruck, Austria from June 23 to 25, 2016.

The involvement of young people in decision making processes gained impetus with the creation of four Zonal Youth Coalition groups representing all 32 SOS Children's Villages of India. The groups conducted meetings at their zonal levels and submitted the reports to the national office. The following topics were discussed at the group meetings:

- Better Youth Employability
- Integration of youth in the community
- Support to children (0-14 years) to achieve better results in life
- Protect ourselves and others (child rights and responsibilities)





SPEEDY AND TIMELY REDRESSAL

We have a transparent and an accountable mechanism of timely grievance redressal of our children. We follow strict adherence with all the child rights laws, policies and guidelines of the Ministry of Women and Child Development and the National Commission for Protection of Child Rights, Government of India.

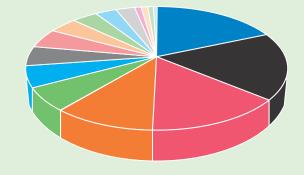
4

Helping Children Develop Career Goals To Prepare For Higher Education

SELECTING a career is one of the most important decisions a child has to make. Using the globally recognised Multiple Intelligence (MI)/ Multiple Nature (MN) tests, we assess the aptitude of each child, which helps us to guide the child to identify his/ her career goal. These enable them to make the best choices for tracing their path towards success and growth.



Children admitted in various courses during 2016-17



- 40 Commerce
- 38 Management
- Hotel Management
- 23 Engineering
- 13 Graduate Science
- 12 Nursing
- 1 Physical Education
- 11 Paramedical

- 9 Humanities
- 8 Social Work7 Fine Arts
- Other Vocational Courses
- 2 Design
- 2 Mass Media
- 2 Teaching
 - 1 Law

5

A Special Village For Children With Special Needs To Turn Disabilities To Possibilities At Khajuri Kalan

AMIDST our daily rush and coping up with hectic schedules, we often miss out on the little joys that help us get through the stressful lives we lead. Whereas on one hand we complain about how our jobs take up all our time, on the other hand, there exists a whole cross section of people who wish they had something to put their energies into. People who fall in the latter category are deprived of opportunities. These are people with disabilities, both mental and physical. SOS Village Khajuri Kalan is home to children with disabilities. It was established in 2004 and has since then been the support system of many such children. Children with varied degrees of disabilities; both mental and physical are brought home to our Village. The primary requirement of these children is to be in normal surroundings with other children to help them integrate with the mainstream of life. Their nurturing entails focused effort and support to help them realise their highest potential and capability.





SPECIAL OLYMPICS

Children in SOS Khajuri Kalan are very talented; especially in sports. Our children represented India and participated in the Special Olympics held in Los Angeles in 2015. In 2017, four of our children participated in the World Winter Games held in Austria and brought laurels to our country. All it takes is the right and focused exposure, training and environment with proper equipment for these children to give their best.





SERVICE AND CARE

SOS India does everything possible to protect the rights and privileges of these physically and developmentally challenged children. At SOS Village Khajuri Kalan, long-term care and rehabilitation services are rendered to all children. Special training and coaching is provided to those who display great potential in various fields. In addition, extra measures are taken to help children overcome their fears and traumas with the help of counselling and other interactive sessions. The Village consists of a Medical Centre, which is also regarded as a Special School for disabled children, where children are trained in activities for daily learning skills. All the staff comprise of professionals, who have the required expertise to deal with children having special needs.



INFRASTRUCTURE

The Village is exceptionally built keeping in mind the requirements of these children. Nowhere in the premises of the Village can one find stairs or steps. There are slopes everywhere, allowing easy access for wheel-chairs and ambulances in the Village. Bathrooms are specially constructed with hand rails for children with walking difficulty. Convenient and low-levelled platforms in all kitchens of Family Homes enable children to enjoy meals in their own wheelchairs. All rooms in the Family Homes have high roofs to keep the interiors cool.

6

Kinship Care Programme

THE year 2016 witnessed the beginning of an innovative programme called '**Kinship Care**' for children who have lost parental care but are cared for by their extended families under difficult circumstances. This allows the parentless children to grow up in their family environment and not be separated because of lack of resources.

all measures should be undertaken to ensure that the child is close to his/ her habitual place of residence to minimise disruption of his/ her educational, cultural and social life.

In October 2016, SOS Children's Village Latur was chosen for piloting the Kinship Care Programme. We



Kinship Care refers to the full-time care, nurture and protection of a child by relatives, or other adults who have a familial relationship with a child. Relatives are a preferred resource for children who are without parental care as it maintains the children's connect with their families. We at SOS Children's Villages of India, firmly believe that every child should have a loving home; and



identified eight children who fall under our target group and they were enrolled in the programme with prior approval from the Child Welfare Committee. Family is the fundamental group of society and the natural environment for growth, wellbeing and protection of children. With the child's best interest in mind, our Kinship Care Programme is an alternate child care model aimed to place children with relatives, or other kinship caregivers to provide the similar stability, safety and maintenance of the cultural traditions in the child's upbringing, that he/she would have received with his/her parents.

67 children have been enrolled in the Kinship Care Programme during 2016-17.

7

Extra-curricular Activities Are Essential For A Child's Holistic Development – Helping To Promote Time Management And Interpersonal Skills That A Classroom Alone Cannot Always Foster

WITH the above view in mind, we held our annual event—SOS Tarang, showcasing the talents of our children and youth in the sphere of sports and culture, in November 2016. This year we had a football competition for boys and basketball for girls, apart from group folk dance and music competition for three different age groups of children. We invited our settled youth to share their experience and inspire their brothers and sisters. Renowned singer Suneeta Rao accepted to grace the

occasion and won the hearts of everybody with her stage performance. The sports and cultural event began at Village level and culminated on November 26, 2016 in Delhi. More than 130 children and youth from our villages across India participated in this event. SOS Tarang provided an opportunity to our children to showcase their talents and earn recognition from their peers and the organisation.





8 Collaborating with Governments in providing quality child care

WE have emerged as a Resource Organisation to provide trainings to state governments. A Memorandum of Understanding was signed with the Government of Chhattisgarh to impart trainings and build capacity of the functionaries of Government Child Care Homes.

We have successfully conducted a three-day orientation programme at Raipur for the superintendents, caregivers and social workers related to Child Care Institutions of the State in December 2016.

These trainings serve to enhance the knowledge and update the understanding of government authorities and resource persons to the latest child right laws and policies of our country and we can work together to benefit the children.

9 Annual Co-workers Seminar

SOS India resolves to strengthen care and reach out to many more children in need of care and protection

LIKE the previous years, **Annual Co-workers' Seminar** (**ACS**) was held during the last week of November 2016.

The SOS Family resolved to rededicate themselves to a common goal to strengthen SOS Children's Villages of India to be a Child First, Innovative, Accountable and Impactful organisation and reach out to as many parentless, abandoned and vulnerable children as possible who are in need of care, protection and holistic development.

10 Increasing Access To Technology In Family Homes

Digital learning is critical for holistic development of children in today's time and enables the children to expand their mind.





COMPUTERS make learning easier and fun. They are also invaluable in developing children's language and problem solving skills. In 2016, SOS Children's Villages of India continued to match the ICT Standards and Guidelines for infrastructure, security, software or hardware and the focus remained on equipping family homes and youth houses with computers and Internet access.

Some of the key initiatives undertaken were:

YOU?

- 1. Equipping Family Homes with computers and Internet connectivity
- 2. Equipping Youth House Arunodaya with computer learning centre

In order to increase children's knowledge, ability and confidence to use computers, we have installed computers with Internet facility in 68 Family Homes and five projects in Bhubaneswar, Greenfields, Guwahati, Hyderabad and Visakhapatnam. Our endeavour is to equip all Family Homes in every SOS Children's Village with computers having Internet facility.

Computers in Family Homes will help tremendously in improving education levels and employability of young adults. It has become easier for children to complete projects and access information. Senior girls now have the opportunity to search for better jobs online.





Huawei Telecom also provided desktop computers with Internet connections in each of the 20 family homes of \$0\$ Village Greenfields

\$0\$ Village Guwahati received 16 computers, and computer tables and chairs from Indian Oil Corporation for all 16 family homes

All children and mothers are very happy to have a desktop computer with Internet connection in every family home at \$0\$ Village Vishakhapatnam

Highlights 2016-17

7,098



Total number of children in Family Based Care programme 416



Number of children who were brought home to various SOS Children's Villages of India 86



Number of children who were restored to their biological families after proper social investigation 211



Number of youth settled in first time employment after completion of their education 278



Number of youth who have settled and joined mainstream life

Increase in Average Salary of Youth



There is a 20.36% increase in the average salary of youth in their first jobs from 2015-16 to 2016-17.

Performance in School Board Exams

Number of children who		Class X	Class XII
PASSED	passed the board exams	342	258
	secured more than 60%	50%	47%

After completion of school education, 83% children are pursuing vocational/ professional training.





STORY OF GRIT AND COURAGE

Turning A Childhood Dream Into Reality

Perseverance, hardwork, and constant support of SOS Village Kolkata helped **Subhajit** realise his childhood dream of becoming an officer.

ABANDONED at the age of six by his father who was suffering from mental illness and left completely alone when an accident took away the life of his mother, Subhajit was brought to SOS Children's Village Kolkata in February 1999 and placed under the care of SOS mother, Sonali Kulavi.

Despite such early losses, Subhajit remained calm and sincere throughout his growing-up years. An earnest student, he was always among the top performers in his class and subsequently cleared his class X board examinations with 84% from Bidhan Nagar Municipal School, Kolkata, in 2009.

From his early days, Subhajit harboured a dream to become an officer someday. His ambition was further fueled by the encouragement and support he received from the SOS Children's Village. When he was shifted to the Youth Home, Subhajit continued to display his leadership and management capabilities. He took responsibility of the Mess and Cultural Committee and would often lend a hand in the kitchen. His good communication skills helped him anchor various cultural programmes and his interests in sports won him many prizes in school.

Recognising his growing aspiration, SOS Children's Village provided Subhajit with the required study materials and guidance on how to successfully clear the engineering entrance test. In 2012, he sat for the West Bengal Joint Entrance Examination (WBJEE) for Engineering and cleared the test. Subhajit completed his Bachelor of Technology (Electronics and Instrumentation) from Kolaghat Engineering College and has been selected as Grade 'A' Officer in Hindustan Petroleum, after completion of the training period.

We at SOS India and Children's Village Kolkata feel very proud to be a part of his wonderful journey.







TRENGTHEN

ENSURING
CHILDREN CONTINUE
TO BE NURTURED
WITHIN THEIR
FAMILIES

BUILDING CAPACITIES TO PROTECT CHILDREN THROUGH FAMILY STRENGTHENING PROGRAMME (FSP)

SOS Family Strengthening Programme (FSP) is a preventive community intervention programme that empowers children and women from poor and vulnerable cross sections (children of widows, single women and below poverty line families) to provide better care for their children and prevent child abandonment.

FSP focuses on ensuring education of children, and enhancing income generation capacity of the primary caregivers through SHG formation or other training. SOS India works in partnership and cooperation with local authorities, stakeholders and other charities, on ground, to prevent family breakdown and child abandonment.

HOW WE STRENGTHEN FAMILIES AND COMMUNITIES



Provide Essential Services to Children





Education and skill building



Health and nutrition, and access to quality care services



Holistic development through increased participation, vocational training and personality development



Empower Women & Communities





Create and strengthen Self Help Groups (SHGs)



Awareness generation and community mobilisation on issues affecting children



Create sustainable livelihoods and build capacity to enhance financial literacy





Empowerment And Outreach Highlighted Our Family Strengthening Initiatives In 2016-17

SOS India believes that family breakdown and child abandonment are preventable if we provide struggling families and communities with targeted support to help them build their capacities. Last year, our focus

remained on enhancing group livelihood, empowering the youth through vocational skills, and increasing competencies of programme co-workers and SHG office bearers.

1 Launch Of A Holistic Community Development Pilot Project In Reha, Bhuj



SOS India launched its first Holistic Community Development Project at Reha Village, Bhuj, Gujarat under Family Strengthening Programme. This is a new programmatic intervention designed with a vision to create sustainable rural communities. These communities are empowered to increase their standard of living by generating and maintaining resources required for the same without depleting social, economic and environmental values. Under this scheme, regular villages are targeted to be converted into modern and well-developed villages with the help of the joint contribution of SOS India and other partners in a span of five years. Reha Village is the pilot project under this programme.

As part of the preparation, a six-day Participatory Rural Appraisal (PRA) and Micro-Level Planning (PLA) exercise was conducted with the help of PRI members and communities. Based on the findings, a Village Development Plan was developed with the intention of implementing one such pilot in each zone.

The launch event was marked by the presence of Chief Guest Shri Vasanbhai Ahir, Parliament Secretary, Reha Community leader, Mr S. Sandilya, President of SOS Children's Villages of India, Ms Anuja Bansal, Secretary

General of SOS India, SOS Village Bhuj family members and the families of the Reha Village Community. An informative booklet about the Project was also launched at the event.

The Project is a natural progression for us in line with our current activities under the Family Strengthening Programme. It presents a holistic mechanism of bringing about sustainable development to a rural community, which in turn will ensure strengthened families and children. We will be working towards initiating many such sustainable rural communities across the nation.



27

2 Livelihood, Skilling And Capacity Building



EMPOWERING GIRLS WITH DIGITAL SKILLS

WE are constantly trying to remove the social and economic barriers faced by girls in rural India for fulfilling their digital ambitions. There is a dire need to reach out to educate and empower young girls to combat the numerous costs, social stigma and the safety concerns of rural parents sending their girls to distant schools. We thus connect these girls with opportunities to attain computer skills.



Girls attending IT classes at NICT Bhuj, Gujarat

Computer literacy has helped our girls to get employment with a steady source of income. We also realise the necessity of making rural India digitally literate to further challenge the traditional learning opportunities that have a gender bias, in order for digital progress to take place and bridge the urbanrural divide. Women who can master technology may find more career opportunities, decrease the gap in gender pay, take larger strides towards equality; the benefits of which will reach their children.



Kajal, with her classmates in Begusarai

Aprogramme to impart employment oriented computer training to disadvantaged girls was launched by SOS India in 2016 in all its locations. The initiative was introduced in all the 22 states, and the project was kick started with an identification of the target group. Bright and talented girls between the age group of 16-20 years could be enrolled in the programme. These girls were either from the most disadvantaged families or were school drop-outs who could not continue with their education after class 10 due to lack of funds. Special preference was given to children who were on the verge of losing parental care from their biological families.

Selection of suitable candidates was done from a group of 300 girls. All SOS India Villages were instructed to follow a three step selection process, where potential girls were screened and eventually selected. The process was time consuming but the end result was satisfactory and had well-deserving girls who exactly fit our criteria. A total of 122 girls were selected and enrolled for the course. The initial target of employment after the completion of the training course was 30%, but it was later raised to 90%, a jump of 300% in the qualitative outcome of our programme.

Prior to the commencement of the programme, various awareness activities and counselling were organised for both the prospective candidates and their families. The purpose of these sessions was to educate them about the benefits of computer education and how it would help their girls become more empowered.

Till January 2017, 54 girls had been admitted across 15 locations of SOS India and are in different stages of training. In addition, fresh applications of 68 girls were approved by the National Office and were admitted in February 2017. All candidates were enrolled in a one-year, full-time professional/advanced diploma and other job-oriented computer education programmes. The training given by institutes also has an inbuilt component of soft-skill and personality development including English communication skills.

While the programme was initiated in 2016, seeing the massive awareness it is raising in the community we are engaged in, we know that we are on the right path. Seeing the large number of applications pouring in, we are motivated to expand, grow and empower as many young girls as we can in the near future.

I am happily attending this computer training course. The classes are very useful and informative. My confidence level has gone up manyfolds. I am sure it will be useful to get me a job and make my life better.

Vijayabharathi, Nagapattinam, Tamil Nadu

I go to the town of Begusarai daily from my village along with four of my friends in the afternoon to attend computer training course. It feels good when five of us ride our bicycles together... A lot of people on the road often ask us where we are going in the afternoon and it is fun to see their reactions after we reply.

Neha Kumari, Begusarai, Bihar

I cannot believe that all these are happening for real. A few months back I thought my education was over and the time has come for me to engage in household activities. But it is not over yet, it's just the beginning...

Jyoti, Alibaug, Maharastra



GROUP INCOME GENERATION AND STRENGTHENING OF SHGs

Income Generation Programme (IGP) is a critical component for the success and impact of our Family Strengthening Programme which aims to help the

beneficiaries undertake activities to create an additional revenue source for enhancing their livelihoods and improving their economic conditions.

FSP Location	IGP Activity	Number of Beneficiaries
Anangpur	Paper bags production	15 members of Madina and Akash SHGs from village Palri, Nuh
Bhuj	Shawl weaving, firewood, handcart, musical organ, mandap making material, handloom, sewing machines, and petty shops	88 caregivers
Shillong	Ginger cultivation (organic), grocery shop, livestock rearing, kitchen garden	Caregivers
Begusarai	Various income generation programmes	83 families
Chennai	Providing mini grinders to make <i>idli</i> and dosa batter; scaling up of petty businesses	14 families
Aluva Cochin	Various income generation programmes	108 families
Bhopal	Goat, cow and buffalo rearing, and setting up of grocery and cloth shop	97 families
Guwahati	Various income generation programmes	89 caregivers
Trichur	Various programmes, including agriculture	28 caregivers supported for bitter-gourd cultivation
Puducherry	Dough making, casuarina nursery plantation, setting up of tiffin stalls, vegetable shop, etc.	45 members
Srinagar	Various income generation programmes	87 caregivers
Tirupati	Various income generation programmes	46 families
Varanasi	Various income generation programmes	98 families
Visakhapatnam	Dairy milk unit, palm-leaf products and bamboo basket making units	77 caregivers
Raipur	Cow, goat and buffalo rearing, vegetable shop, etc	66 caregivers





SOS India – Annual Report 2016-17

STRENGTHEN

3 Empowering Communities For Better Child Care

BAAL PANCHAYATS

Baal Panchayats or Children's Parliament is a model of giving children a collective voice through a democratic platform at grass roots level. Through these, children directly engage with adult duty bearers in order to elicit their attention and action on issues that concern them.

SOS Children's Villages of India encourage formation of such platforms and active participation of children in these under its Family Strengthening Programme. A snapshot of *Baal Panchayats* is given below:

FSP Srinagar FSP Kolkata 7 Baal Panchayats 8 Baal Panchayats - activities included a rally to spread **FSP Raipura** HIV / AIDS awareness 4 Baal Panchayats - organises debates and story telling **FSP Hojai** 3 Baal Panchayats **FSP Greenfields** 11 Baal Panchayats – activities include yoga sessions and digital learning **FSP Varanasi** 12 Baal Sabhas **FSP Bhubaneswar** 6 Child Protection Committees FSP Alibaua and 6 Baal Panchayats 15 Baal Panchayats and Baal Samuhas in all 10 clusters **FSP Tirupati FSP Bangalore** 6 Baal Panchayats 2 Baal Panchayats are building **FSP Nagapattinam** capacities of children 12 Baal Panchayats – activities **FSP Aluva** included tree plantation, village 6 Baal Panchayats and cleaning, Children's Day and 3 Ban Panchayats Child Rights Day celebrations

4 Training And Review Meets



ANNUAL REVIEW-CUM-PLANNING MEET

A three-day programme on **Annual Review-cum-Planning Meet** was held at our national office in which the Zonal FSP Coordinators, Zonal Directors and NMT members participated. Both qualitative and quantitative achievements, financial utilisation as well as problems and challenges faced by the projects were presented by the Coordinators. Several inputs/ suggestions were provided by the presenters for further improvement of programme. Major focus areas for the subsequent year were also discussed. In addition, the roles and responsibilities of Village Directors, Zonal Coordinators and Zonal Directors were reviewed and necessary changes made.



FEASIBILITY STUDIES FOR SETTING UP VOCATIONAL TRAINING CENTRES

Two feasibility studies were conducted during the year. One was conducted for setting up a Vocational Training Centre at Nuh, Haryana where we already have a Hermann Gmeiner School running. The other feasibility study was conducted in Kannur, near Bengaluru, for the purpose of setting up a Vocational Training Centre as well as for implementation of Family Strengthening Programme. Both the studies were conducted with the help of external resource persons. The studies have been completed and the reports are available.



The following trainings were conducted for co-workers during the year:

Training on Promotion and Management of Group Livelihoods and Baal Panchayats: Based on the module developed, 64 FSP co-workers were trained in two batches of three-day trainings at NTC, Faridabad. The resource persons were the ones who had developed the training manuals.

Training on Programme Data Base: A three-day training on Project Data Base (PDB) was organised on a ToT mode among 19 selected co-workers drawn from all seven projects of East zone from November 8 to 10, 2016 at SOS Village Guwahati.

Thanks to the dedicated efforts of the programme team and the support of others involved, our PDB is today not only more secure than before but its quality has also improved manyfolds.



In order to understand the outcome of participants who have completed or exited the Family Strengthening Programme, a detailed analysis was carried out covering areas such as education and health status of children, and income enhancement and savings of the families. The report is available upon request at our national office.



5 Battling Natural Calamities And Rising Like The Phoenix

WE work to ensure that emergency aid is provided in time to alleviate the suffering caused by natural disasters. We cannot control the fury of nature or the timing of a disaster; however we strive our best to mitigate the harm caused by it.

We have pledged ourselves to protect our children, helping them overcome the perils of any disaster and to rise above them.



FLOOD RELIEF WORK IN BEGUSARAI

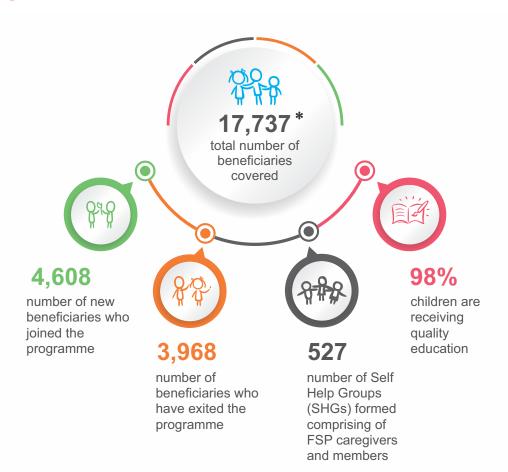
Unprecedented floods in the months of July and August made the life of people miserable in 13 districts of Bihar. Our Village in Begusarai also experienced heavy rains and the homes of neighbouring FSP families were inundated with water. Fortunately, our children, mothers and co-workers remained safe. We initiated relief work for our FSP families and families in the community. Grocery items and day-to-day articles were distributed to 4.200 families.

CYCLONE RELIEF WORK IN TAMIL NADU

Cyclone Vardha that hit Tamil Nadu in December 2016 destroyed the entire green cover at SOS Village Chennai, part of our history since 1979. The electrical network too was damaged leading to weeks of power outage. Solar lamps gifted by our donors brought a lot of cheer during this time. Fortunately all children and mothers were safe and team spirit remained high.

Relief work was undertaken at two FSP locations. Affected families were supported initially with daily essentials. Later, financial support was provided to 14 caregivers for carrying out minor repairs to homes and petty shops. A two-day medical camp was also conducted benefitting over 150 people.

Highlights 2016-17



^{* 26,347} total number of beneficiaries as per new counting method





STORY OF GRIT AND COURAGE

Overcoming All Odds

Poverty and depression ruled in Hansaben's family – her husband lost his job due to alcohol dependency and children despised school because of circumstances – until she overturned the odds with the help of FSP.

HANSABEN, along with her husband Mahendra and their two children Nitin, aged eight, and Dilip, aged fourteen, lived in a slum on the outskirts of Bhuj, Gujarat. Their small home had no kitchen or bathroom. A corner of the house was used for cooking and a small shed, at the back of the house, for bathing.

Nitin and Dilip studied at a local government school but were irregular with their attendance and academics, all due to the lack of attention from their parents and depressing conditions prevalent at home. To worsen the situation, Mahendra, although an expert weaver, lost his job because of his addiction to alcohol. He started working as a casual labourer but his wages remained insufficient. Hansaben's income as a daily wager did not improve their financial crisis. More often than not, the family had only one meal a day and went to sleep hungry. These circumstances led to depression in the entire family and the children started to lose a sense of their childhood.

In October 2014, Hansaben's slum cluster of 300 people was adopted by our Family Strengthening Programme (FSP). Hansaben became a member of a Self Help Group (SHG). With her savings, she managed to provide tutorial support for Nitin and Dilip. The FSP team also facilitated Mahendra's deaddiction with a neurologist and anti-drug specialist. The treatment was not only successful but also gave Mahendra a new lease of life to improve their situation.

Armed with renewed motivation and moral support, he availed a Cash Credit Loan of Rs 25,000 from the SHG and Rs 20,000 from our

FSP. He has not let his wife and children down, and has started re-paying the loan with interest.

The FSP also empowered Hansaben economically. With our help, she is working as a cook at a government Anganwadi and a housekeeper at Hotel Grand 3D for Rs 4,500 per month, plus incentives.

Nitin and Dilip, who had a very volatile relationship with their father, have now developed a loving bond with him. Mahendra has realised his responsibilities as a father and has even purchased a bicycle for Dilip to go to school. He has started helping his children focus on their academics and arranged for them to continue their afterschool tuitions.

"He leaves home early in the morning to earn and comes back home to hand me his salary. He has started giving time to me and our children, and also participates in the household chores and deliberates over Nitin's and Dilip's future," says Hansaben in gratitude to the FSP. Mahendra agrees; "I admit that I had lost my sense of responsibility due to my bad habits, but I have now overcome it fully. I am thankful to my wife and the FSP team for their efforts to bring me back to my real life". He also declared that eventually he plans to return to his passion for weaving and give his autorickshaw on rent.

Through the FSP intervention, Mahendra, Hansaben, Nitin and Dilip are living happily now with newer ambitions for learning and progressing, knowing that SOS Children's Villages of India has their back.



NSPIRE

FEEL INSPIRED BY
EXTRAORDINARY
FEATS OF OUR
CHILDREN

OUR GREATEST WEAKNESS LIES IN GIVING UP, THE MOST CERTAIN WAY TO SUCCEED IS ALWAYS TO TRY JUST ONE MORE TIME.

Four specially-abled girls have overcome great odds and difficult circumstances to represent India at the Special Olympics World Winter Games in Austria, and win medals too.

IT is with immense pride and pleasure that we share with you an achievement of Olympic proportion, literally and figuratively. Four of our specially-abled girls were part of the Indian contingent at the Special Olympics World Winter Games 2017 at Austria, in March. While Diksha, Dulfisha and Kiran were part of the floor hockey team, which won bronze in the competition, Vidushi was part of the floor ball team, and she was adjudged the 'best player'.

Battling odds and winning games come easy to Kiran, Vidushi, Diksha and Dulfisha, aged 17 to 19 years. These four young parentless girls with varying degrees of disability have not dulled their resolve to realise their

dreams and bringing laurels to the nation. Sports has empowered them to try and make a name for themselves as well as for India. All thanks to their sheer talent, hard work and excellence in floor ball and floor hockey.

Role models for girls across the nation, all four of these gritty, special girls are from SOS Children's Villages of Khajuri Kalan, Jaipur and Latur. They have never allowed their social circumstances or disabilities to come in the way of their hard work and determination to dream big. Their journey began in SOS India Villages when they were infants and toddlers. Each of these girls has her own unique story to tell the world.



The first and foremost need of these special children is to grow up in normal surroundings where they can learn and grow with others. At the same time their special requirements need to be addressed too. Central to these is the development of a physical environment that is secure, supportive, facilitating and encourages independence and freedom. All of those needs along with a loving home were provided to them by the organisation, thus letting them blossom. SOS India believes that all children irrespective of their abilities, whether differently-

abled or specially-abled can make India proud. Sports has always been a driving force in the lives of these sports stars. Fighting all obstacles, these young women did not let anything hinder their journey to success. With all their dedication and hard work, these girls overcame their disabilities and have won over them in the most heroic manner. It is a moment of immense joy for the SOS India family and we hope our children keep climbing the ladder of success in future.

KIRAN was brought home to SOS Children's Village Latur in November 1996 when she was a day old. In 2005, she moved to Khajuri Kalan Village due to her special needs. She can hear but cannot speak. Kiran is being brought up by SOS mother Sarika. Three years ago, Kiran joined the Special Olympics Sports programme and was initially assessed for basketball but later was found to be more competent and agile in floor hockey. "Her forward-backward is very good," says her coach, Ms Pratibha Shrivastava.





DULFISHA was seven years old when she came to SOS Children's Village Jaipur, after the demise of both her parents. She was entrusted to the loving care of SOS mother Gauri. A shy and hesitant girl, Dulfisha took time to adjust to her new surroundings but with love and support, she gradually settled down. She was unable to walk freely due to rickets in both legs. After medical treatment and surgery, she started walking and playing outdoors. She was fond of sports and took part in many school level competitions. Her sports coach spotted her talent and suggested floor hockey instead of basketball.

DIKSHA was brought home to SOS Children's Village Latur in July 2001 when she was three years old, along with her elder brother Vishal and younger sister Nikita. Their father had died of liver ailment in May 2000 and their mother, who is a poor, uneducated daily-wage labourer, was unable to take care of them. Since Diksha was not able to cope up with academics in a regular school, she took admission in a special school in 2009. She has always shown keen interest in sports and dance, and there has been no looking back since then.





VIDUSHI was brought home to SOS Children's Village Varanasi when she was just four days old, in August 1999. Due to her special needs, Vidushi was shifted to Khajuri Kalan Village at the age of eight and placed under the loving care of SOS mother Reena. She received the best possible treatment for her vocal and hearing impairment. Although she received recognition in floor ball, Vidushi also enjoys floor hockey, football, badminton, basketball, cycling, and swimming among other games.



The Cumulative Positive Impact Of Arts And Sports In Holistic Development Of Children Needs No Reiteration

SOS Tarang was organised to celebrate child rights and talents of our children. It aims to identify and nurture talents, build confidence, promote team work, instill discipline and purpose in life, teach importance of the three Ps – persistence, patience and practice, encourage fitness, competitiveness, time management, develop mindset towards attaining success, etc. amongst children.

DECLARED by the UN General Assembly in 1954, the Universal Children's Day signifies the protection of a number of children's rights including the right to life, health, education and play. It also recognises the right to family life, to be protected from violence, to not be discriminated and to have their views heard.

SOS Children's Villages of India has been pro-actively striving towards the protection of these rights and providing loving homes to once parentless and abandoned children. The National Sports and Cultural Competition 2016, namely SOS Tarang, is a culmination and celebration of all that it stands for.

To commemorate Universal Children's Day, SOS India organises a series of regional and zonal level competitions every year to showcase the talents of SOS

children in the fields of arts, culture and sports. This series culminated in a National Level Competition and a grand finale event was organised from November 23 to 25 in New Delhi. Children from all 32 SOS Children's Villages participated in these competitions.

The event commenced on November 23 with the inauguration of a painting by the students of Hermann Gmeiner School, Faridabad. Specially created for the event, the painting thematically reflected SOS Tarang. After a welcome note by SOS India President, Mr S. Sandilya, a short welcome entertainment session for the children was held at the venue itself. Mr Ashis K. Ray and Ms Sudha Shastri, Board Members of SOS Children's Villages of India were present at the inauguration along with Secretary General, Ms Anuja Bansal and co-workers.









RESULTS OF SOS TARANG COMPETITIONS



BASKETBALL

Winner West Zone

Sayli Fatima Joiety Mansi Sakshi Anjali Aboli Mahadevi

Runners-up South Zone



FOOTBALL

Winner West Zone

Dhyan Panda
Om Pawar
Rohit
Ajay
Vijay Ingole
Vijay Chavda
Bhagchand
Kamal

Narayan Arvinder Ranjit Anji Mahesh Rohit Sungar Rohit Waghatkar Subham

Runners-up North Zone



GROUP FOLK DANCE

Winner **South Zone**

Arya
Jean Roy
Angel
Fathima
Archana
Akila
Ann Rose

Runners-up North Zone



Category 6-10 years

(Cochin)

Winner Runners-up
Riakhor Kharbani Cloudin

(Shillong)

Category 11-14 years

Winner Runners-up
Asiya Rohit Sharma Dev Darshini
(Alibaug) (Puducherry)

Category 15-18 years

Winner Runners-up
Gurvinder Savita Kumari
(Rajpura) (Begusarai)



DUET SINGING

Category 6-10 years

Winner Runners-up
Baihulang Nongran Anthony & Anupama

& Joshua Shadap (Thrissur) (Shillong)

Category 11-14 years

Winner Runners-up
Jameena & Jaysurya Amelia Nongran & Eulin Momin

(Thrissur / Cochin) (Shillong)

Category 15-18 years

Winner Runners-up
Karuna & Rajesh Hota Gaurav & Kavita
(Rourkela) (Bhimtal)

2

INSPIRE SOS India – Annual Report 2016-17

The Football and Basketball final matches were held the following day on November 24, 2016, amidst a surge of anticipation and excitement, at the Hermann Gmeiner School, Faridabad and at the SOS Village Greenfields respectively. All Village Directors and Zonal Directors were cheering for their respective zones.

The final day of the event saw the zonal final round of the Music Competition held during the day at the Hermann Gmeiner School Auditorium in Faridabad. The grand finale of the event along with the prize distribution ceremony was held at the India Islamic Centre, Lodhi Road, New Delhi. The event was hosted by the very amiable Ms Heena Sheikh, settled youth from SOS Village Bhopal, Children from across India performed enthusiastically and the months of hard work and determination were visible in their performances. The live performances by winners of Folk Vocal (solo & duet) competitions were breathtaking.



The audience also enjoyed the Folk Dance Competition amongst the finalists from the four Zones. The event saw settled vouths Archana and Chethana from SOS Village Bengaluru, Sonali Bora from SOS Village Bhimtal and FSP youth Anand Burman from FSP Raipur speak and motivate younger children. The youths spoke about their journey with SOS India and the significant impact their mothers and the co-workers have made on their lives.







Ms Suneeta Rao, the well known singer remembered for the blockbuster hit "Pari Hun Main" was the Guest of Honour for the Grand Finale on November 25. Her performance with SOS Children was very entertaining. Ms Rao was moved watching the children perform as well as hearing some of the settled youths narrate their stories. The Indian National Anthem presented by the special children from SOS Village Khajuri Kalan in sign language was the highlight of the day. Board Members of SOS Children's Villages of India, the management team and the co-workers besides donors and life members were present to witness the spectacle. Ms Anuja Bansal, Secretary General, SOS Children's Villages of India said "On the occasion of the International Children's Day, let us take a pledge to do everything in our power to protect and promote children's rights to survive, thrive, learn, grow and make their voices heard and reach their full potential. I urge all our stakeholders, especially the media, to spread the message and remind people that it is our responsibility to protect the rights of vulnerable and parentless children."

The event concluded in high spirits and renewed vigour amongst the children to perform even better in 2017.



Inspired To Make A Difference



WE believe it is of utmost importance, to encourage and inspire the youth to realise their strengths and dynamism to bring about a transformation in society. Our SOS Buddy initiative helps bring

together passionate individuals to join us as a 'resource mobiliser' by spreading awareness and raising funds for helping our once parentless or abandoned vulnerable children.

Twenty-six young vibrant interns were inducted into the SOS Family for the first time during their summer holidays in 2016. They came together as a group to become 'resource mobilisers' for abandoned or parentless children in India. The group, understanding our philosophy, helped us in organising fundraising events, on-ground campaigns, market research and communicating with donors. Their dedication to work and affection towards abandoned children with a keen interest in uplifting their standards resulted in a grand success.

The interactions between our children in the SOS Villages and the SOS Buddies serve as a platform for mutually inspiring both the children and the youth. Our children feel motivated, draw from the experiences of the SOS Buddies and aspire to higher ambitions; and the youth learn about the social realities prevalent today, imbibe values of humility and kindness from the mothers, co-workers and children and develop their interpersonal skills.

We wish our bright SOS Buddies success in their future endeavours and heartiest congratulations in making the SOS Buddy programme work its magic.



I had my reservations about undertaking an internship during class XI. But when one is trained, told about the SOS Model and taken to a Village, one's reservations go away. The thought that thousands of children being without a mother, especially since I am very close to my mother, simply makes one work harder. It was hard work but extremely rewarding. Meeting different people and talking to them gives one confidence as well as communication skills. There is a common saying that one's hard work is proportional to one's passion. Well, SOS India was successful in making many of us passionate and hence, the result shows. To sum up, it was hard and unique work but I learnt a lot and felt enriched. Acquiring a few close friends in the process was a bonus.



Reishav Gupta (17 years) SOS Buddy







Saying Goodbye to Retiring Staff

The staff of SOS India along with the children congratulate each of you on your well-deserved retirement. Your work and contribution in evolving our organisation shall always be remembered and cherished, especially by those whose lives you have helped transform. We wish you a happy retired life and hope you visit us soon.



Name of Emplo	oyee	Number of year	rs in se	ervice			
Vijay Raina Director Adoption National Office	36	Sharda Helper Faridabad HGS	29.10	Arti Kundu Mother Bhopal CV	25.8	V. Vijaya Sree Asst. Village Director Hyderabad CV	22.6
Rabiya Khatun Mother Hojai CV	32.9	Girja Boni PR Teacher Faridabad HGS	28.6	Jyotsana M. Sahoo Mother Jammu CV	24.11	Rukmani Jaygude Mother Jammu CV	22.3
Chandrika Menon Mother Thrissur CV	32.8	Niva Dey Mother Kolkata CV	28	Leela Mantri Mother Pune CV	24.11	Kokila Mother Latur CV	23.1
Omana Jose Village Nurse Udayan	32.7	Jhaman Singh Technician Driver Anangpur NS	27.11	Elsy Johnson Mother Thrissur CV	24.6	K. Samal Technician Rourkela CV	22.0
Kalawati Singh Mother Varanasi CV	32.1	Vijayamma K. Mother Cochin CV	27.1	P.I. Shah Technician Gardener Bhimtal CV	24	Rekha Devi Mother Faridabad CV	18.8
Leelamma K.C. Mother Thrissur CV	32	Mahila Nath Aunt Bawana CV	26.3	Promila Kichloo TG Teacher Faridabad HGS	23.7	Dipa Chakladar Mother Kolkata CV	18.0
Pramila Gupta Mother Varanasi CV	31.9	Prem Kumar Jr. Co-worker Driver Bawana CV	25.2	Prem Rose Mother Jammu CV	23.0	Mohd Shafique Technician Driver Jaipur CV	10.6



I had been working with SOS CVI as a mother since 1997. My happiest memories include receiving so much love from so many children. Belonging to Assam, initially it was a bit challenging to understand the local language Hindi but with time and help from my family, I learnt to speak it well. My advice for future mothers is to keep in mind that all children have different capabilities, capacities and one should devote themselves to each child with a clear heart and understanding.

Rekha Devi,Retired Mother, SOS Village Faridabad





STORY OF GRIT AND COURAGE

Saluting A Supermom

In an incredible journey spanning 33 years, dedicated to humanity and transforming lives of children who needed love and nurturing, our supermom, Tulsi Parihar has raised 33 children since 1984.

IN our quest for superheroes, we tend to search the skies; ignoring the ones around us. Tulsi Parihar ranks among those selfless souls whose work has made a tremendous impact to the community and the world we live in. Dedicated to being an SOS mother, Tulsi has raised 33 children in need of love and care since 1984 – making her the longest serving SOS mother in the world.

Tulsi hails from Kausani in Nainital District, Uttarakhand, where she lived with her father, a defense personnel, her mother and two brothers. After completing high school, Tulsi was married off at the age of 19. She led a happy wedded life until tragedy befell her - she lost her husband three years after marriage and her in-laws refused to support her further, forcing her to move back with her parents. Due to financial constraints, she started looking for a place with stability and a steady job. That's when she discovered SOS Children's Villages through her uncle in Jammu. Her visit to SOS Children's Village Greenfields helped her decide to become an SOS mother. Her initial training started in February 1984 at the National Training Centre, Delhi. She joined SOS Children's Village Bhimtal in April 1984, and since then, there has been no looking back!

Tulsi credits the various training programmes, sessions on parenting skills, and support of the Village staff in helping her overcome the challenges of child behaviour, especially when you have more than ten children in one family, at any given time. Fifteen of her children are already settled, two have started new jobs and the remaining are in school or pursuing higher education.

I thank God every day for giving me this opportunity to work for once parentless and abandoned children and contribute to their holistic development.

Of the several memorable moments she has had in these 33 years, she picks the day when her beloved Papaji, the late Mr J.N. Kaul, conveyed the news that she would be travelling abroad for an exposure trip. Tulsi visited Germany, Italy and Australia in 1992 as part of a programme where she met and connected with many SOS mothers from different countries. Apart from this trip, Tulsi is happiest when her children perform well in academics, and settled with good jobs and families of



their own.



MPOWER

EDUCATING
CHILDREN
TO PURSUE
THEIR DREAMS

EMPOWER SOS India – Annual Report 2016-17

HERMANN GMEINER SCHOOLS AND **VOCATIONAL TRAINING CENTRES**

Kofi Annan once said that "Knowledge is power. Information is liberating. Education is the premise of progress, in every society, in every family". We constantly strive to foster the dreams of our children, with not only a loving home and family but also a good quality education that enables them to conquer their ambitions. Under its Education Programme, SOS Children's Villages of India has set up kindergartens, primary and secondary schools, professional institutes and vocational training centres to give our children the power to transform their lives.

Our educational institutions continue to be selfsustaining, simultaneously improving quality year after year. Some of the additional initiatives launched by them are safety audits of all educational institutions, social

responsibility initiatives in partnership with FSP (Family Strengthening Programme) teams and building curriculum for new children coming home to our SOS families.



Students of **Hermann Gmeiner Schools** registered remarkable Academic Accolades overall pass percentages in Class XII CBSE Board Examinations.









Class X And XII Toppers From Children's Villages For The Academic Session 2015-16



Sandhya Kaul SOS Village Greenfields

Sandhya achieved 93% in CBSE Class XII Board Examination



Aishwarya SOS Village Cochin

Aishwarya achieved 10 CGPA in **CBSE Class X Board Examination**



Somnath Rath SOS Youth Hostel, Bhubaneswar

Somnath secured 92% in CBSE **Class XII Board Examination**



Wasim Ahmad Bhat SOS Youth Hostel, Srinagar

Wasim secured 10 CGPA in CBSE **Class X Board Examination**



Sreehari V Menon

SOS Youth Hostel, Thrissur

Sreehari scored 90% in Class XII **State Board Examination**



Pinky Rehman SOS Village Bawana

Pinky secured 10 CGPA in CBSE Class X Board **Examination**

Congratulations Toppers!

Our Reigning Sports Champions



Well Done!

Hermann Gmeiner Schools

Inter HGS Sports Meet

The enhancement of physical and mental development of children is certainly the most important contribution of sports. All Hermann Gmeiner Schools participated in the annual Inter HGS Sports Meet held at HGS Faridabad. HGS Palla, Nuh was crowned champion in the subjunior category, HGS Faridabad and HGS Bhimtal shared the champion trophy in the junior category, and HGS Jammu in the senior division.

HGS Bhimtal

Deepak Singh, a class XI student of **HGS Bhimtal**, stood first among senior boys in Run2Live Nainital Monsoon Mountain Marathon 2016. He was awarded a cash prize of Rs 5,000 in addition to a gold medal.

HGS Bhopal

The girls' football team of **HGS Bhopal** won the Football Champion Trophy at the CM Cup Sports Event 2016, in Bhopal. Six of the players have been selected for state-level tournaments.

HGS Varanasi

Nine students of **HGS Varanasi** represented the State in the Junior National Tennikoit Championship and won a total of 21 medals. Two of the students also played in the North Zone Championships held in New Delhi.

HGS Jammu

Students of **HGS Jammu** participated in the **J&K School Olympics 2016**, organised by the district administration. The school bagged 56 medals and ranked among the top 5 in the medal tally.

SOS Village Bawana

Sahana won a gold medal in under 14 floor ball games at national level with a scholarship of Rs 20,000.



SOS Village Begusarai

Gulshan and **Reetu** represented Bihar in Eastern India Handball Championships and were declared runners-up in the competition.

The handball team made us proud yet again by winning the third prize in the Bihar State Level Mini Handball Tournament held at Banka, Bihar.

SOS Village Kolkata

Aripul Haque and Bhim Mitra won the first prize in the 17th West Bengal State Championship Karate Competition, while Sumin S and Koushambi Mondal won second and third prizes respectively, in the same competition.

SOS Village Latur

Malkapure and Dhiraj Ingle won gold medals, and Rushikesh Waghmare and Ambadas Kamble won bronze medals in State Level Competitions organised by Rural Games Association, held at Sangli, Maharashtra.

SOS Village Nagapattinam

Soundharya made us proud by winning the **Sports Star of Avinasilingam University Award** for outstanding performance in athletics during the year 2016-2017.

SOS Village Khajuri Kalan

Seven girls from Khajuri Kalan (project for specially-abled children) won gold medals in Floor Ball National Championship held in Shimla.



Our Partners Help Us To Make A Lasting Impact Through Placements



SOS Vocational Training Provider (VTP), Raipur

Department of Social Welfare, Chattisgarh has signed a MoU with SOS Vocational Training Provider, Raipur for onsite training of 23 young persons, in the automobile sector. Additionally, National Urban Livelihood Mission, Raipur is sponsoring the training of 30 students.

Students of VTP Raipur are placed in:

PVR Cinemas, Hinduja Group, Shoppers Stop, Crossword, Airports Authority of India, Idea Cellular and TATA Motors.



SOS Nursing School, Faridabad

SOS Nursing School, Faridabad has completed 18 glorious years in pursuit of excellence in nursing academics. The School has added several new courses, such as Paramedical, Dietician, Ortho and Trauma Care Technician, Lab Assistant, Eye Technician and BSS Diploma in Sanitary Health Inspector.

The School has 100% placement in hospitals such as:

Medanta Medicity, Fortis Escorts, Park (Faridabad), Institute of Brain & Spine (IBS), Indraprastha Apollo, Max, Jaypee, Artemis, and Asian.



SOS Vocational Training Centre, Nizamuddin

ASED has provided more than 20 computers to support a new lab at SOS VTC, Nizamuddin. The Centre will soon add Web Designing & Publishing to its vocational courses.

Students from the Centre have been placed in companies such as:

KFC, Concentrix Technologies, Yum Restaurants, Yakult Danone, SMC Insurance, Jubilant FoodWorks, Ayush Ayurvedic, SPN Infosol, Crossroads, Genpact, Job Infiline, PIS Comtech, and Pamac Finserve.

I came to know about VTC through my sister Sonali who was a student here. I joined the web designing course here as it has great career prospects. I want to earn for myself and my family. I really like it here. The difference between VTC and other places is that people are more caring here.





HGS Varanasi has adopted three villages near the school for its **Adult Literacy Programme**. Teachers and students are spending a couple of hours every Wednesday in imparting education to over 80 adults.

SOS VTC, **Nizamuddin**, with the assistance of NGOs such as SPYM, Chetna, Hope and AGA Khan Foundation, has enrolled over 150 young people, working as rag-pickers, for vocational studies.





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Development Of Preparatory Curriculum To Overcome Educational Barriers Of Children From Villages

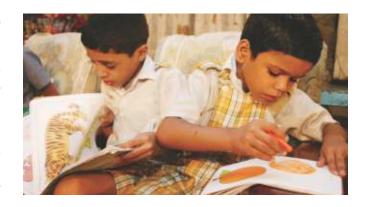
GONE are the days when the organisation used to receive little children in the arms of the SOS Mother and cradle them with much joy and happiness. Adoption regulations framed by the Central Adoption Resource Authority demands strict adherence and implementation, especially with children above six years being brought home to SOS Children's Villages.

Many children who are referred and brought home relatively at an older age come with very little or no formal educational background. Coupled with problems of ageclass mismatch, this has affected the educational performance of our newly admitted children.

Responding to this challenge, a Preparatory Curriculum (PC) was developed by our in-house team of curriculum experts. The objective was to provide a strong foundation in education to children and to bridge the academic and intellectual gap of the newly admitted children before putting them into the formal education system. PC is also a suggestive progression for the Village co-workers to prepare the newly admitted children through a structured learning programme to join a school. It will also help the tutors to transact the curriculum effectively and will equip our children for formal schooling.



This research-based curriculum, developed under the leadership of Director – Education, provides opportunities to enhance a child's skills, creative expression and cognitive level. It revolves around the "child-centred" pedagogy, giving primacy to children's experiences and to enable joyful learning.



The PC is class-specific from grade I to V. A curriculum kit consists of a set of student worksheets and colourful and child friendly workbooks for happy learning. As a part of the curriculum, a Teacher's Manual has also been prepared which has lesson plans for all subjects, dos and don'ts for the execution of curriculum and a time table to follow it. Definite learning outcomes have been mentioned for each day which has to be achieved at the end of the plan. Revision and practice, assessment sheets and teaching aids like flash cards, CDs, crayons, clay packs, etc., have also been included as part of the kit.

Our team is now helping co-workers understand and implement the curriculum in SOS Villages. PC workshop was conducted in April 2017 for the North zone, covering nine Villages. For the South, East and West zones, the workshop was conducted in May, June, and July 2017 respectively.

Praveen Kumar, a senior education co-worker from SOS Village Hyderabad who has undergone the training said, "I am better equipped now to address the challenges of children who have never received any or only negligible formal education in the past. This gives us a clear roadmap on how to proceed and that will benefit our children immensely."

We are committed to quality education of our children and we keep adapting to their changing needs. Development of specially designed preparatory curriculum will bridge the gap in learning abilities among late entrants into our system.

Anuja Bansal

Secretary General, SOS Children's Villages of India



STORY OF GRIT AND COURAGE

IIM-B students Spark Young Minds At Bengaluru Village

Besides getting help with their studies, children find inspiration in their weekend interactions with IIM-B students

EVERY weekend, for two hours (July 2016 onwards), our children Keerthi Chetana, Kavya, Sumithra and their friends from 9th

To provide a platform for building the grade visit the prestigious IIM Bangalore campus to receive lessons from the enrolled students of the institute. These visits not only enhance our children's learning but also serve • to inspire them. Through proximity with high achieving scholars from IIM Bangalore, our children feel motivated to dream of ever greater academic endeavours and excellence.

The objectives of this initiative are:

- To provide exposure and experience to our children of studying at a campus like IIM.
- To ensure our children are getting an

- opportunity to learn by interacting with students of the highest calibre.
- confidence and abilities among our children to go to the next level in their academic performance.
- To enable our children to get exposed to the finest and budding professionals and how they can get groomed in the future.

These interactions with the IIMB students have instilled in Keerthi Chetana, Kavya and Sumithra the idea, that though achieving dreams can at times appear impossible, but with will and determination, it can soon become





PARTNERING WITH STAKEHOLDERS TO ACCOMPLISH **GREATER SUCCESS**

COLLABORATE SOS India – Annual Report 2016-17

COLLABORATING WITH GOVERNMENT AND CORPORATE STAKEHOLDERS TO STRENGTHEN IMPACT ON CHILDREN

SOS Children's Villages of India is slowly reaching out to build meaningful partnerships with State Governments in the country in order to strengthen a cadre of child care workers in Government-run Children's Homes for betterment of all children under their care. Highlighting the need and significance of such technical partnerships with State Governments, to help children in need of care and protection has always been our topmost priority. To be able to reach out to a much larger number of such children and impact the level of care received by them is our long-term goal. State Governments being our largest stakeholders, SOS India continues to collaborate to strengthen such strategic technical partnerships to enhance inclusive growth of all children.



SOS DAY CELEBRATIONS 23rd June, 2016

CHIEF GUESTS

Shri V. Shanmuqanathan Honourable Governor of Meghalaya

Shillong Bengaluru

Shri Uma Shree

Honourable Minister of Women & Child Development, Karnataka



Dr Shashi Panja

Honourable Minister of Women & Child Development, West Bengal



PROJECT VISITS

SOS Village Raipur

Mr Brii Mohan Agarwal. Honourable Minister of Agriculture, and Mr Vivek Tankha, Member of Parliament, Rajya Sabha, visited SOS Village Raipur on July 24, 2016.

Bhopal

Mr Om Prakash Kohli. Honourable Governor of Madhya Pradesh, visited SOS Village Bhopal on September 20, 2016. During his visit, he interacted with the children, mothers and co-workers.

Village

Ms Dolyne Kharbhih, second woman from Meghalaya to conquer Mt Everest, Shillong visited SOS Village Shillong. She shared her experiences and inspired the children to consider mountaineering as a career option.

Jaipur

Mr Arun Chaturvedi. Minister of Social Justice and Empowerment, Govt. of Rajasthan, visited SOS Village Jaipur on December 31, 2016 and spent time with children, mothers and co-workers.

Advocacy And Larger Impact



Influencing Policy Making

EFFORTS were made during the year to strengthen relationships with the Child Welfare Committee and Department of Women and Child Development. Hence we got an opportunity to participate in formulation of Juvenile Justice (Care and Protection of Children) Act, 2000 (JJ Act), its revised formulation/ Foster Care/ Rules, Regulations and Laws of Child Care. Prevention Training on Child Protection has been received by coworkers and is being conducted as well as adapted in the project with all those concerned so as to keep our children safe. One major leap has been converting the Youth House into a Youth Home. This has been possible with support from mothers and the receptiveness of the Youth Leaders.

Formulating Foster Care Guidelines

GROUP Foster Care, which is considered as one of the best care models for out-of-home children, received recognition from the Indian Government, due to our advocacy initiatives which influenced the recently amended Juvenile Justice Act. SOS Village Bhubaneswar has become the first Village to receive children from government authorities under the Group Foster Care programme. We will continue to put in extra efforts in strengthening linkages with State Governments and bring home children in as many locations as possible across the country, under the programme.

Providing family-like care through the above will shape the future of children once implemented by States and will continue to be our focus in the future.



Engaging In Technical Partnerships With State Governments

INDIA has 20 million children without adequate parental care (NCRSA, 2008). The need for reaching out to many more children beyond the care of SOS Children's Villages is immense and the importance of transferring 'quality' child care skills practiced in our Family Based Care programme to other child care institutions gain significance. In order to increase our outreach and impact in a cost effective manner, we have taken a strategic initiative to work with State Government Child Care Homes and personnel associated with them. This effort will also strengthen our advocacy work. Taking this forward, SOS India has for the first time entered into technical partnerships with State Governments of Telangana and Chhattisgarh. The main thrust of the partnerships was to empower the care providers working in Government-run Children's Homes by building their capacities with necessary skills to execute rights based approach in their caring practices.

Training Focus of Technical Partnerships

Child Protection

Positive Youth Development

Commonsense Parenting

Resilience Building of Children **Emotional Wellbeing of Caregivers**

Alternate Methods of Disciplining Children

Individual Development Plans



In Chhattisgarh, a three-day workshop was jointly organised by SOS Children's Villages of India and Department of Women and Child Development (WCD), Government of Chhattisgarh, from December 2-4, 2016 at Raipur. The objectives of the workshop were:

· To build training capabilities of Child Care Institutions so as to empower children to be socially, emotionally and economically selfsupporting and help them to become contributing members of the society.

- To equip caregivers with the skill, knowledge and practices to enable them to take care of their own and children's emotional wellbeing and provide physical safety to children.
- To strengthen skills to address the needs of each child individually, foster the talents of the child and create child-friendly ambience in the Children's Homes.

Over 300 participants, including Superintendents of Homes, Counsellors and Social Workers, and House mothers and fathers of Children's Homes of Chhattisgarh participated in the training. Topics covered were child protection, emotional wellbeing of caregivers, responsible child care, resilience building in children and positive youth development. The sessions were interactive and discussion based. There are currently 2,304 children in Government-run Homes in Chhattisgarh who would benefit from this capacity building. In continuation with this effort, Department of Women and Child Development, Government of Chhattisgarh, will plan and implement a few select training modules in partnership with SOS Children's Villages of India.



In Telangana, a five-day training programme was organised for the Superintendents of Children's Homes from April 24-28, 2017. Forty-two Superintendents of Child Care Homes, Juvenile Homes and Programme Officers of Integrated Child Development Scheme (ICDS) participated in the programme. A total of 1,376 children residing in Government Child Care Homes would benefit from this training. The training was inaugurated by Mr Jagadiswar, Principal Secretary, Department of Women and Child Development (WCD), Telangana, Ms Anuja Bansal, Secretary General, SOS Children's Villages of India and Ms K.R.S. Lakshmi, Joint Director, WCD. A visit of the participants to SOS Village Hyderabad was organised on special request



from Secretary WCD. External resource persons Dr Nandita Babu, Head of Department of Psychology, Delhi University and Dr Shilpa Gupta, Certified Parenting Trainer took the sessions along with two internal resource persons Sumanta Kar and M. Srinivas. Translations of the sessions and the materials were done in Telugu by our Village Director, Ravindra Kona. The training received good response from all participants. The meeting between Mr Jagadiswar and Ms Bansal was fruitful and paved the path for future partnership. Mr Jagadiswar has requested SOS India to assess the training needs of functionaries of Child Care Institutions (CCIs) of the Government. A joint team of Government and SOS India conducted a sample survey from 400 CCIs in the State collating our recommendations. We have accordingly submitted a letter with our recommendations to the Government.

SOS Children's Villages of India is slowly reaching out to build partnerships with other State Governments in the country for strengthening a cadre of child care workers in Government-run Children's Homes for the betterment of all children under their care.



Engagement With Other NGOs And Civil Societies

SOS India participated in a meeting organised for select NGOs working on alternative care to launch the 'Better Care Network' In India. SOS India participated in a meeting on 'Campaign Against Child Labour' organised by the NACG coalition at the premises of Bachpan Bachao Andolan.

SOS India participated in NGO consultation on 'Children of India' organised by IACR at UN Conference hall in Lodhi Road, New Delhi.

SOS India made valuable contribution to a national consultation on **Right to Education** organised by Right to Education Forum, in Delhi.

NCPCR and Save the Children organised a meeting for sharing best practices in caring of street children. SOS India presented the 'SOS model' of care and protection of children in need, on January 20, 2016.

SOS India participated in a meeting on 'Child Trafficking in India' organised by Haq Centre for Child Rights on June 22, 2016 at IIC, Lodhi Road, New Delhi.

SOS India presented a poster on *Family*Strengthening Programme at the UN Conference 'Building on the Momentum: Strengthening Compliance with Guidelines for Alternative Care for Children' in October 2016 at Geneva.

SOS India participated in a policy consultation on **Street Children** organised by Save the Children at India Habitat Centre on August 4, 2015.

SOS India was a panelist in the discussion 'After Care for Children in Alternative Care' as part of an international conference on 'Improving Standards of Care, Systems, Policies and Practices' focusing on South Asian countries, organised by Udyan Care at Amity, Noida.

SOS India participated in a two-day consultation on National Policy for Children organised by India Alliance for Child Rights at YMCA in September.

Capacity Building
Programme was organised
at all FSP locations during the
year on book keeping,
leadership, bank linkages,
bank loan with support of
World Vision (NGO)/ Child
Line and Syndicate Bank.

Workshops on Child Rights, Child Protection and Child Labour Awareness was organised at all FSP locations of Anangpur project with support of World Vision, Faridabad.

COLLABORATE SOS India – Annual Report 2016-17

Fostering Government Partnerships

SOS Village Bhubaneswar was selected as second best Child Care Institution and the best in the NGO sector by Department of Women and Child Development, Government of Odisha. The award was given by Chief Minister, Mr Naveen Pattnaik and was received by Mr Ajaya Dash, Village Director.

We have emerged as an organisation with technical knowledge and expertise in alternate child care to provide trainings to Government stakeholders. An MoU was signed with Government of Chhattisgarh to impart trainings and build capacity of functionaries in Government Child Care Homes of the state.

A district-level Baal Mahotsav was organised in SOS Village Alibaug campus in association with Department of Women and Child Development. The event was attended by over 400 children from various government- and NGO-run Child Care Homes.

Training on updating of Child Tracking Online Portal and Individual Development Plan under JJ Act was organised at Raigad district, in association with the Department of Women and Child Development. Over 40 representatives from Government, NGOs and block development units participated.

SOS Village Begusarai received Government assistance for the construction of toilets for caregivers, 15 at Rachiyahi and 22 at Kamruddinpur, through the Swachh Bharat Mission (Grameen).

Nine students from SOS Village Bhopal participated in Inter School Taekwondo Competition organised by the Government of Madhya Pradesh at Government Boys H.S. School, Bhopal. Out of the nine students, Shivani was selected to represent district-level competitions.



Children of SOS Village Guwahati were given exposure to premier institutions such as IIT Guwahati and IIM Shillong. They have also attended Skill Development and Entrepreneurship workshops organised by the Federation of Industries in North Eastern Region (FINER) in association with Ministry of Skill Development & Entrepreneurship.

During the year, four SHGs were awarded Rs 5,000 each as Seed Money from the Chief Minister's Fund, Government of Assam. Additionally, another SHG received Rs 37,500 from MGNREGA for green house vegetable production and fish cultivation from Rani Block.

A two-day orientation session was organised for members of all 33 Child Welfare Committees (CWCs) and Juvenile Justice Boards of Rajasthan in order to sensitise key government functionaries about the mission and the work of SOS India.

Mr M. Kandasamy, Minister for Social Welfare, Government of Puducherry, hoisted the National Flag at SOS Village Puducherry as part of Independence Day 2016 celebrations. He also delivered a speech to the children.

SOS Village Pune has engaged with Government and NGOs to help them improve quality of care provided to children in various child care institutions. Two training programmes were held at the Village to empower stakeholders in child care, in association with Department of Women and Child Development.

An agreement was signed between Department of Scheduled Tribe, Government of Kerala and SOS Village Thrissur to implement FSP among the tribal community at Pananchery Gram Panchayath in Thrissur district.

Enduring Corporate Partnerships

CORPORATE partnerships result in forming mutually beneficial alliances which gives an opportunity to access and share a broader range of resources and expertise. We, at SOS Children's Villages of India, believe that association with corporates in various industries, not only results in increasing awareness of the prevalent human right violations committed against children in India, but also brings together organisations to work for a greater cause i.e. ensuring that no child grows up alone. This collaborative partnership results in greater resources and benefits for the children of our SOS Villages. We succeeded in renewing our old alliances and initiating new partnerships to work together to guarantee a loving home for the children.

AGAAssistance Pvt Ltd

Agriculture Insurance Company of India Ltd

Allianz Se

Ammado

Anglo American Foundation

Applied Materials India Pvt Ltd

Autodesk India Pvt Ltd

Balmer Lawrie & Co Ltd

Bank of America

Bechtel India Pvt I td

Bestseller Fashion India Pvt

Bharti Airtel Ltd

Blue Cross Laboratories Ltd

BMR Business Solution Pvt Ltd

Canara HSBC OBC Life Insurance Co Ltd

Canon India Pvt Ltd

Carrier Airconditioning and Refrgeration Ltd

Charities Aid Foundation India

Cibersites India Pvt Ltd

Dantal Hydraulic Pvt Ltd

Deutsche Bank AG

DHL Express India Pvt Ltd

Dimension Data India Ltd

Doosan Powers Pvt Ltd

Edelman India Pvt Ltd

EIH Assoicated Hotels Limited

EIH Limited

EMC Software & Services India

Emerio Technologies Pvt Ltd

Emerson Climate Technologies Ltd

Emerson Electric Co India Pvt I td

Emerson Process Management Chennai Ltd

Emerson Process Management India Pvt Ltd

Emerson Process Management Power & Water Solutions India Pvt Ltd

Exide Life Insurance Co Ltd

EY GBS India Pvt Ltd

EY ME Technologies Pvt Ltd

Fare Portal Pvt Ltd

Federal Mogul Goetze India Ltd

Fidelity Business Services India Pvt Ltd

Fidelity International Ltd

Flemingo DutyFree Shop Pvt

Gail India Ltd

Give India Foundation

Godrej Consumer Products Ltd

HDFC Life Insurance Ltd

Help2Grow

Heritage India Pvy Ltd

Hexaware Technologies

Hinduja Foundation

Hi-Tech Gears Ltd

HSBC Electronic Data Processing India Pvt Ltd

Huawei Telecommunications India Co Pvt Ltd

Huber + Suhner Pvt Ltd

IBM India Pvt Ltd

IFCI Ltd

IMI Norgren Herion Pvt Ltd

Inditex Trent Retail India Pvt

Indraprastha Gas Ltd

Indus Towers Ltd.

Interglobe Aviations Limited

IPSOS Foundation

Iron Mountain Services Pvt Ltd

Jakson Engineers Ltd

KPMG

KPMG Resource Centre Pvt Ltd

L&T Gulf Pvt Ltd

Lahmever International India Pvt Ltd

Lama Rice Pvt Ltd

Lowes Services India Pvt Ltd

Mastek Limited

Menda Foundation

Mercer Consulting India Private Limited

Metric Stream

Metso Minerals Pvt Ltd

Mitsui Chemicals India Pvt Ltd

Mphasis Ltd

Murata Machinery India Pvt Ltd

Newgen Software Technolo-

gies Ltd North End Foods Marketing Pvt tion

Northern Operating Services

Pvt Ltd Oriflame India Pvt Ltd

Orix Leasing & Financial Ser-

Otis Elevator Co India Pvt Ltd

PTC Holidays Pvt Ltd Rajasthan State Industrial

Development and Investment sors Pvt Ltd Corporation Ltd

RH Infra Pvt Ltd

vices India Ltd

RITES Ltd

RocSearch India Pvt Ltd

Saint Gobain Foundation Sandisk India Device Design

Centre Pvt Ltd

SBI Life Insurance Limited

Seagate Technology HDD India Pvt Ltd

Signal Hill Capital Advisory India Pvt Ltd

SITA Information Networking Computing India Pvt Ltd Sony India Software Centre Pvt

Synchronoss Technologies India Pvt Ltd Taegutec India Pvt Ltd

Target Corporation India Pvt

Tata Steel Production and Distribution Ltd.

Technip India Ltd

Teradata

Texas Instruments India Pvt Ltd

Textron India Pvt Ltd

Trelleborg Vibracoustic India

TSYS Card Tech Services India

Union Bank of India

United Technologies Corpora-

United Way of Hyderabad

United Way of Mumbai

UPS Foundation

Valmet Chennai India Pvt Ltd

Valmet Automation Pvt Ltd

Vasudha Pharma

Volkswagen Finance Pvt Ltd Westbridge Capital India Advi-

XL India Pvt Ltd

Yash Social Welfare Founda-

Scan to donate to SOS Children's Village







SOS CHILDREN'S VILLAGES AND DPDHL PARTNERSHIP

DPDHL: Impacting young people's lives the world over



EMPOWERING CHILDREN WITH GOTEACH

SINCE 2011, SOS Children's Villages International and Deutsche Post DHL Group are partnering together in the GoTeach programme. The main purpose of this partnership is to foster the empowerment and employability of young people between 15 – 25 years from challenged socio-economic backgrounds, with whom SOS Children's Villages is working. Employees of DPDHL Group are volunteering and spending time during working and private hours to mentor the young people in their transition to the working world. They seek to inspire and motivate young people to prepare their first professional steps by means of sharing their own professional and personal experiences. A variety of activities are organised, and they can roughly be clustered into the following categories:

- Job orientation to help young people understand the iob market
- Soft and basic skills training to enable access to the job market
- Exposure to professional working environment to gain initial work experience

The programme started in four countries in 2011 and expanded rapidly and extensively up to 26 countries worldwide by 2015.



The greatest surprise ever for me was and still is, that it is possible to engage a huge number of people in many countries all over the world in a programme like this. One of our basic concepts is what we call 'local ownership'. There is just a framework (employability), two partners (DHL and SOS Children's Villages), a target group (young people reached by SOS, age 15 to 25) and an idea (let's make use of the individual employability experience of all our employees and ask them to share this with the young people). All the rest happens at local level. So people take responsibility, embrace the idea and then start impacting young people's lives. And that is pretty amazing.

Christoph Selig, Head of GoTeach Team, Corporate Communications and Responsibility

DHL EXPRESS SUPPORTS SOS INDIA PROGRAMMES

This partnership was further strengthened in India when DHL Express partnered with SOS Children's Villages of

India in 2016 by supporting both the flagship programmes i.e. Family Based Care and Family Strengthening Programme as follows:

- a) 84 children and their caregivers from Alibaug were supported by DHL Express under the Family Strengthening Programme. The project aimed at ensuring access to quality education and health care services to identified children. It also focuses on supporting caregivers and empowering them to become socially and economically self-reliant by enrolling them in different need-based livelihood generation programmes.
- b) Under the Family Based Care programme, DHL Express supported the holistic development of 70 children by sponsoring one home each from Chennai, Cochin, Hyderabad, Jaipur, Puducherry, Pune and Rajpura villages under the Family Home Sponsorship Programme.



Images on the left and top: DHL Express employee visit to SOS Children's Villages



Ms Anuja Bansal, Secretary General, SOS Children's Villages of India accepting DPDHL's support from **Dr Frank Appel**, Chief Executive Officer – Global Business Services, DPDHL.



OMMIT

COMPLIANCE
WITH CHILD RIGHTS
LAWS AND POLICIES
FOR GOOD
GOVERNANCE AND
CREDIBILITY

WE ARE COMMITTED TO ENSURE SAFETY OF OUR CHILDREN

Safety Audits Of Schools And Villages

TO assess the safety of children, mothers and co-workers of SOS Children's Villages, a safety audit was conducted as a pilot in SOS Village Greenfields. The areas covered under the study were Village characteristics and surrounding environment, assessment of Neighbourhood & Village Risk factors, Emergency Operation Plan (EOP), Village Climate and Culture (including development and enforcement of policies) and Intruder Evaluation. We have identified the areas to

strengthen further and are preparing an action plan to address it, including the safety training of our coworkers.

Our educational institutions continue to be selfsustaining, simultaneously improving quality year after year. Some of the additional initiatives launched by them are safety audits of all educational institutions.



Experts Pledge Their Dedication To Empower Children

SOS Children's Villages of India is governed by an effective Board of Directors who are committed and dedicated to SOS' objective of improvement of the life of underprivileged children. These Boards Members guide the SOS organisation and ensure that they function in line with the laid down guidelines and rules of the organisation. They meet regularly to discuss various issues concerning the organisation and ensure that the core objectives of the organisation are met. In short, they are the ones charged with the responsibility of recognising, nurturing and polishing the talent in their care.

BOARD MEMBERS



Mr S. Sandilya PRESIDENT

A commerce graduate from Chennai University and an MBA from IIM Ahmedabad, Mr S. Sandliya is currently the Non-Executive Chairman of Eicher and Mastek, Chairman, Lean Management Institute of India, a National Council member of the Confederation of Indian Industry (CII), a member of the Governing Body of the Quality Control of India, and a member of the Board of Lean Global Network, USA. In the past, he has also been the President of Society of Indian Automobile Manufacturers and International Motorcycle Manufacturers Association.



Mr Ashok Behari Lall VICE PRESIDENT

Mr Lall has done his B.A. (Arch. & Fine Arts) from Cambridge University, U.K. and Architectural Association Diploma from London. Mr Lall is a Member of Indian Institute of Architects, Council of Architecture

(India), Indian Society of Lighting Engineers, Indian Society of Heating, Refrigeration and Air-conditioning Engineers and Academic Council (Architecture), Jodhpur University. He is also the Convener of Delhi Urban Arts Commission Workgroup on Energy.



Mrs Sarita Gandhi
VICE PRESIDENT

She has done her Postgraduate Diploma in Personnel Management and Industrial Relations from XLRI, Jamshedpur. Mrs Gandhi has worked with the Eicher Group in Corporate HR and was on the management board of three Eicher schools at Alwar, Parwanoo and Faridabad. As the Secretary of the AIWC, she was involved in managing a number of projects in education, women and children health and welfare and income generation for the underprivileged.



Mr D. Ranganathan TREASURER

Mr Ranganathan is a qualified Chartered Accountant with more than 27 years of experience. Currently, he is an independent consultant and advisor for specific assignment of an NGO in Delhi, and runs and manages schools in Northeast India. A member of Finance Committee of Central University of Haryana, Gurgaon and an External Faculty Member of NIILM, Greater Noida. He is also the Honorary Vice Chairman of Association for Cricket for the Blind in India (ACBI).

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Mrs Valli Alagappan MEMBER

An active social worker, Mrs Alagappan is also the Managing Trustee of MR Omayal Achi MR Arunachalam Trust. She has also been a member of the National Committee for

Promotion of Social and Economic Welfare, Ministry of Finance, Government of India (1997-2000).



Mrs Seema Chopra

Mrs Chopra is a freelance journalist and also participates in the family business (Punjab Kesari group). She is a member of the Indian Society of Authors. She is a Trustee and a member of the advisory board of the Mata

Pushpa Gujral Nari Niketan and A.N.Gujral School run by the former Prime Minister of India, Shri I.K.Gujral. She is the Chairperson of the American Smith Institute for special needs children and also the Vice President of the Udaan Educational Society for special children in Jalandhar.



Ms Subha Rajan Thampi MEMBER

Ms Thampi joined Confederation of Indian Industry (CII) in 1990. She was the first CEO of the Overseas Indian Facilitation Centre(OIFC), jointly organised by the Ministry of Overseas Indian Affairs Diaspora.

She has been a part of the World Economic Forum and the India Economic Summit. Currently, she is the Director of CII and is involved in Counselling, CSR, Trade, Economic Promotion and Nation Building activities.



Mrs Navita Srikant
MEMBER

Mrs Srikant is a Chartered Accountant and a globally recognised expert in Forensic Accounting and Anti-corruption acknowledged by American Bar Association, OECD and other International professional bodies.

Mrs Srikant has worked/ advised several global multilateral development banks including the World Bank and ADB etc. In 2010, she was invited to consult with India's Central Vigilance Commission, providing invaluable counsel in the drafting of the country's first Anti-Corruption Strategy.



Mr Bharat Bhushan Deva MEMBER

Mr Deva is an expert in real estate development, cold storage, horticulture and investments. He serves as a Director in Hicks Thermometers and Xenon Infraventures & Financial Services. His family has been at the

forefront of social service in Begusarai for the past 90 years. His contributions to the city include schools, orphanages, land for SOS Village Begusarai. He is also the Founding Member of the Varanasi Eye Bank Society. He has done his Bachelors in Technology (Mechanical Engineering) from IIT and Benaras Hindu University in Varanasi.



Ms Shubha Murthi
Continental Director and

Continental Director and Deputy Secretary General for Asia – SOS Children's Villages International

After her graduation from Delhi University, Ms Murthi completed her postgraduation in Business Finance and Computer Application. She has over the years held and worked in various positions within the organisation. For the last 10 years, she has been an active member of the group which defines and works on 'Core Policies' of the organisation.



Mr Ashis Kumar Ray
MEMBER

Mr Ashis Kumar Ray is a practicing Chartered Accountant with an independent practice. He also remained President of Gillanders Arbuthnot & Co. Ltd. for about fifteen years, starting in 1967. Mr Ray did his post-

graduation in Commerce & L.L.B. from University of Calcutta and C.A. from Institute of Chartered Accountants of India. He is the representative of SOS Children's Village Kolkata.



Mr Devinder Rai Puri

Mr Puri, a retired IPS Officer is the representative of SOS Children's Village Rajasthan. He was Senior Vice President of Jet Air and Chairman of RSRTC from 1987-90. He served the Indian Police Service between

1956-87 and retired as DG Rajasthan. Mr Puri completed his graduation in BA (Hons) in 1951 and MA, LLB in 1954 from Delhi University.



Mrs Sudha Shastri

Mrs Shastri graduated from IIM Calcutta in 1985. With several years of HR experience, from Eicher and Pertech Computers, she started an HR consulting firm Inputs, dedicated to helping clients hire, retain and nurture the best talent in

the country. She is on the Board of Directors/ Advisors to several social organisations. She is an executive coach and has worked with several CEOs and athletes, including one who has won an Olympic medal. She is an active member of TiE New Delhi, where she heads a special interest group for sports and fitness entrepreneurs.



Mrs Uma Narayanan MEMBER

Mrs Narayanan joined our Board of Directors in 1979 as representative of SOS Children's Village – Chatnath Homes, Chennai. She founded SOS Children's Village Chatnath Homes in 1968 together with an interested

group and in collaboration with SOS India. Continuing this introduction to child welfare, she established Karna Prayag Trust, an adoption-cum-foundling home in 1980. For her dedicated services, she received "Golden Badge of Honour" from SOS Children's Villages International.



Mr M.S. Ramachandran MEMBER

Mr Ramachandran holds a Bachelor's Degree in Mechanical Engineering. He joined Indian Oil Corporation (IndianOil) in 1969 and worked in several areas before being appointed as Executive Director, Oil Coordination Committee,

set up by the Government of India in 1998. He joined the Board of IndianOil as Director (Planning & Business Development) in 2000. He was the Chairman of IndianOil from 2002 to 2005. Mr Ramachandran was conferred with Chemtech-Pharma Bio Hall of Fame Award in 2005 for outstanding contribution to the petroleum and petrochemicals industry.



Ms Anuja Bansal SECRETARY GENERAL

Ms Anuja Bansal is a Chartered Accountant with over 20 years of work experience. Before SOS Children's Villages of India, she was working with Oxfam India as Director, Operations. Ms Anuja has vast experience in

the social development sector and has worked with organisations like CRY – Child Rights and You, ACCESS Development Services and Bharti Foundation. Having worked in areas of child rights, livelihood promotion and disaster management, she has strong understanding of the development sector.

6-

SOS India Meeting Of The Board And Sub-Committees

BOARD MEMBERS

SOS Children's Villages of India is governed by a Board of Directors who are committed and dedicated to SOS's objective of improvement of the life of underprivileged children. The Board Members guide the organisation and ensure that they function in line with the broad strategy, guidelines and rules.

The Board meetings are held every quarter to discuss the various macro issues concerning the organisation and ensure that the core objectives are met. In short, they are the ones guiding the top leadership of the organisation.

The Board meetings were held on: May 27, 2016, August 8, 2016, November 25, 2016, and February 8, 2017

SUB COMMITTEES

With an aim to ensure a robust system of managing redressal of micro-level issues and further make our processes more accountable and transparent, we also have our Sub-Committees for strengthening finances, human resources and programmes functional areas. Details of these Committees and their roles and responsibilities are given below:

SOS India Audit and Finance Committee (AFC)

The AFC assists the Board of SOS Children's Villages of India in all Finance and Audit related matters and in protecting the assets of SOS India from possible risks and misuse.

Members of the Committee:

- **D. Ranganathan**, Treasurer
- A.K. Ray, Member
- Shubha Murthi, IDR Asia, Member
- Anuja Bansal, Secretary General
- Rivu Banerjee, Chief Financial Officer

The meetings were held on: February 18, 2016, May 27, 2016 and November 23, 2016

SOS India Committee on Human Resource Management

The Committee supports the Board of Directors and the Executive on matters related to planning, implementation and evaluation of Human Resource Management in SOS India. Towards this, the committee strives to create

a supportive and fair professional work environment and enhance employee satisfaction.

Members of the Committee:

- Sarita Gandhi, Chairperson
- Seema Chopra, Member
- Ashok B. Lall, Member
- D.R. Puri, Member
- Sudha Sastri, Member
- Anuja Bansal, Secretary General (Ex-officio Member)

The meeting was held on: December 14, 2016

SOS India Board Committee on Projects and Facilities Management

The purpose of this committee is to support the Board of Directors and the Executive on matters related to Projects and Facilities Management in SOS Children's Villages of India.

Members of the Committee:

- Ashok B. Lall, Chairman
- D.R. Puri. Member
- Shubha Murthi, IDR Asia
- Pradeep K. Shrivastava, Director Construction
- Anuja Bansal, Secretary General (Ex-officio Member)

The meetings were held on: May 05, 2016 and February 02, 2017

SOS India Programming Committee

The purpose of the committee is to support the Board of Directors and the Executive on matters related to planning, implementation and evaluation of programmes for children in SOS Children's Villages of India.

Members of the Committee:

- Uma Narayanan, Chairperson
- Anuja Bansal, Secretary General (Ex-officio Member)
- Navita Srikant, Member
- M.S. Ramachandran, Member
- Sumanta Kar, DND ICC
- Bartholomew J. Basumatary Director Programmes

The meetings were held on: August 08, 2016



Scan to read more about our experts



STORY OF GRIT AND COURAGE

Excellence Awarded

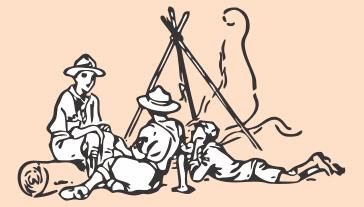
Four children from SOS Children's Village Shillong receive the President's Award for excellence as Bharat Scouts and Guides

IT was a very emotional and proud moment for SOS Children's Village, Shillong when the enthralling news that four of our children namely *Ibadondor Rajee, Lucy Lyngdoh, Andrew Lyngdoh* and *Kyntiakmon Jyrwa* qualified for the exam of President's Award and became recipients of the Award under Meghalaya Bharat Scouts and Guides, reached us.

SOS Children's Village, Shillong has always provided a strong platform for our children to nurture their skills and develop their personality to establish themselves as best of the citizens in the country. All these four children have been very active members of Bharat Scouts and Guides, Meghalaya and Indian Red Cross Society, Meghalaya. They have participated in many regional and national camps training under these departments. They are very honest, responsible, hardworking and dedicated members of Bharat Scouts and Guides. They are not only responsible for their own duties but also responsible in motivating and encouraging their younger brothers and sisters to enroll in Scouts and Guides.

They are gradually becoming role models as Scouts and Guides for their younger siblings too. Due to their immense dedication as Scouts and Guides, they were awarded the Governor's Award in 2014 by the Governor in Raj Bhawan, Meghalaya. Taking a step forward after this award, they prepared themselves for the President's Award which is considered as the highest award in Bharat Scouts and Guides. They went to Guwahati to give their qualifying exam for the President's Award and due to their hard work, sincerity and discipline; they cleared the exam and won the President's Award.

In November 2016, Ibadondor and Andrew were selected to participate in the award ceremony at Rashtrapati Bhawan





on December 5, 2016. They were very excited and eager to meet the President and receive the award from him. Their hard work and selfless efforts have brought pride to their family, SOS Village Shillong and SOS India as a whole. Since only Andrew and Ibadondor went to Delhi to receive the award, the other two received the award later in a function organised in the campus of SOS Village Shillong at Umiam, Ri-bhoi. The State Secretary of the Bharat Scouts and Guides, Ms A. Swer was the Chief Guest of the occasion and she gave away the certificates and badges to the awardees. She also felicitated Sumarlang Shylla and Ibadondor Rajee who participated in an international meeting of Guides at Pune in the last week of December 2016

Andrew and Lucy are students of class X, Ibadondor is in XII (PCB), and Kyntiak is doing BBA. Andrew is good in academics and wants to be a commercial pilot. Ibadondor passed class X with 84% marks and wishes to become a dentist. Lucy is also good in academics and wants to be an architect. Kyntiak is pursuing BBA from a reputed college of Shillong and wants to be an HR professional after completing MBA.

All four of them are not only responsible for themselves but also for their families. They smoothly balance their life at home, their studies and activities. They take efforts to always encourage and guide their brothers and sisters in their studies.

We are extremely proud of their success and are confident that Andrew, Lucy, Kyntiak and Ibadondor will conquer their challenges and achieve their goals in life.

Our Commitment To Excellence Has Earned Us Top Honours

Several recognitions conferred on our organisation reflect our commitment to delivering the highest quality of care to children in need.







AN ENDORSEMENT OF OUR RELIABILITY

CREDIT Rating Information Service of India (CRISIL), the country's largest credit rating agency recognised SOS Children's Villages of India for demonstrating best practice and exemplary vision. SOS India has secured a CRISIL rating of VO-2A. This grading indicates the organisation's 'Strong Delivery Capability and High Financial Proficiency' adjudged in relation to other voluntary organisations.

For any voluntary organisation, it is necessary to build trust and instill faith in its potential and existing donors. Investing in a social cause brings with it the risk of misuse and fraud. To provide our partners the security and satisfaction, accreditations from reputed agencies like CRISIL help to a great extent. With such certifications, SOS Children's Villages of India not only maintains its reliability and integrity but also shines as a beacon of excellence in the vertical of social service.

LAUDED AMONG 'GREAT PLACES TO WORK'

WHEN you place great focus in nurturing the hopes and aspirations of your workforce, such leadership rarely goes unnoticed. SOS Children's Villages of India is ranked among Top 100 India's Best Places to Work For 2016 by the global research, consulting and training firm Great Place to Work® Institute.

This recognition deems SOS Children's Villages of India as a powerhouse of high quality performance in our programmes resulting in not only a high impact on our beneficiaries; but also a motivating and a positive work environment.

Being a self-implementing NGO, SOS India has taken great care in sustaining its manpower without whose unstinted support, it would not have been possible for the organisation to carry out its mandate of nurturing the once parentless and abandoned children in the last fifty years.

FIRST NGO TO WIN IN A BUSINESS SUPERBRANDS CIRCLE

SOS Children's Villages of India is the first ever NGO to be invited and to win in the Business Superbrands circle. Over 1,100 brands were screened and rated through an exhaustive process to shortlist 33 winners, and SOS India was among them.

The recognition was presented by Superbrands India on March 24, 2017 in New Delhi. The Award Ceremony was dedicated to the cause of children in need of care and protection and taking the underprivileged sections of society forward. In this regard, Superbrands aligned itself with SOS Children's Villages of India, and our children gave away the awards to leaders of all 33 winning organisations.

This recognition highlights the highest standards of integrity maintained throughout the organisation and honours our work in the sector.



Scan to read more



Scan to read more



Scan to read more

STORY OF GRIT AND COURAGE

Destined To Go Places

Journey of Geetha who was abandoned at a railway station and re-wrote her destiny to become a Railways Officer

GEETHA's story started when she was found by the Missionary nuns at Thrissur railway station during their routine visit to distribute food parcels to the destitute. Little Geetha was found alone looking for her old grandfather, who had abandoned her at the railway station. After 14 years of her coming to SOS Children's Village Thrissur, destiny played a happy twist in her life and she joined Indian Railways as a proud employee.

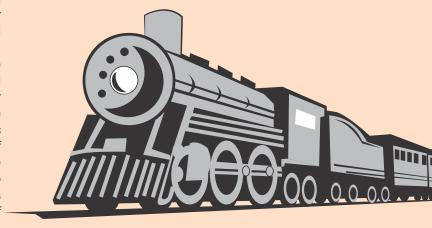
Geetha still remembers her childhood days, spent with her father and grandfather. She recalls that they lived somewhere in Tamil Nadu, but doesn't remember the exact location. She hardly remembers her mother as she had seen her only once in her life. She recalls a fight between her father and grandfather, after which she was brought to Kerala by her father and put in a house somewhere. Geetha spent her time in that house in misery, suffering physical abuse and starvation for days at a stretch. Her grandfather visited her there once, and took her away on hearing her pleading, only to abandon her at the Thrissur railway station restroom. The Missionary nuns who found her brought her to an orphanage for girls. The nuns traced her grandfather after great difficulty but he was not ready to take the responsibility of raising Geetha. Therefore, the nuns decided to admit her in the SOS Children's Village.

The biggest hurdles she faced initially were her poor health and learning Malayalam as she knew only Tamil till then. With the support of her SOS mother Mary Joseph and her co-worker aunty, Geetha battled the initial challenges and strove to become a healthier child. Gradually, she forgot her miserable past and grew into a happy child. A loving family atmosphere, caring mother and co-workers, good food and a safe shelter helped her overcome her fears and transformed her into an active girl. She made many close friends within the Village as well as outside the SOS community. She enjoyed learning dance, music and basketball in the Village and went on to be a part of her school basketball team. Teachers and Village counsellors noticed her talents and motivated her to concentrate more on her basketball skills. Her efforts paid off and she got selected by the Sports Authority of India (SAI). She stayed in the SAI hostel for intensive training since 8th standard.

Her enthusiasm, dedication and die hard attitude fetched her many medals. She was even selected as the Player of the Tournament in 2010 at the Youth Championship held in Neeleswaram. Her confidence grew exponentially when in 2011, her team won first prize in the 62nd Junior Basketball Championship in Delhi. Other commendable victories were the NBA Championship award as the Best Defense Player in 2012, second position in the 53rd National School Games Championship in New Delhi and second position in the 63rd National Basketball Championship at Puducherry. She also won the Best Player of the Tournament award in the Zonal Basketball Tournament, Coimbatore in 2014.

With all these laurels in her kitty, she decided to conquer the place which was the lowest point in her childhood – the railway station. With her hard work and determination, Geetha achieved her dream in 2014 and was selected in the Indian Railways Northeast zone. She is currently posted at Lumding in Assam.

Life always brings surprises as well as hopes from unexpected corners. For little Geetha, it was the place where she was rendered parentless and homeless. Yet it was the very same place where she re-wrote her destiny by dint of her hard work – the Railway Station, continuing her journey to fulfillment of her dreams.





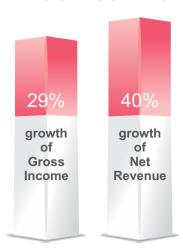
ERFORM

SEEKING TO
PERFORM BEYOND
EXPECTATIONS
TO BOLSTER IMPACT
ON CHILDREN

FUND DEVELOPMENT COMMUNICATION

With an inherent awareness of the importance of our funding and to make every rupee count as much as it can, we strive for efficient utilisation of our financial resources, ensuring minimal wastefulness and maximum impact. Over the past year, through Fund Development and Communication, we have strengthened the brand presence of SOS Children's Villages of India, through our online and offline platforms.

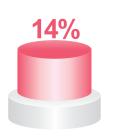
FUNDRAISING FINANCIAL PROGRESS IN 2016



In 2016, fundraising saw a growth of 29% of Gross Income and a stupendous growth of 40% of Net Revenue, and better management of Cost Ratios.

INDIVIDUAL PARTNERSHIPS

Retention of individual donors grew by 14% and donor revival has registered a growth of 18%. Two innovations were successfully implemented and some eminent SME inclusions have also been achieved by the in-house IP team.



Growth of Retention of Individual Donors



Growth of Donor Revival

CORPORATE PARTNERSHIPS

Corporate partnerships saw a good growth in revenue. Retention revenue grew over 100%. Youth placements were enabled at Indigo, Herbalife and Indus Towers. The corporate revenue contribution to the overall funding increased from 48% to 54 % this year. This is a paradigm shift from earlier trends and is likely to continue, given the huge potential.

REVENUE FROM ONLINE ACTIVITY

Digital revenue has grown 26% and the number of online donors has gone up by 36%. Two campaigns, "World of Zero" and "Donate for Love" were executed successfully, which further helped in increasing the social media footprint and fundraising. A crowdfunding campaign to raise money for the special project at Khajuri Kalan was also run.

Highlights of DFL Campaign



7 days
duration of radio campaign
aired in Delhi & Mumbai

Over 8 lakh

engagements

962
leads generated through Facebook

FUNDRAISING COMMUNICATION

New collaterals were designed for Acquisition, Branding, Campaigns and HNI Kits. A detailed Annual Report was also published. Two new films were made; one was a three-and-a-half minute ad spot and the other was a film for the regional campaign #DonateForLove. The Communication team also facilitated the Crisis Communication session for all the Village Directors during the Annual Co-worker Seminar.

DONOR SERVICING

Donor servicing was further streamlined with technology upgrades of the Donor Management System and regular quality audits. The donor portal was further strengthened and donors were encouraged to use the services provided. Our constant and relentless endeavour to improve servicing, especially of international donors, saw an increase in our ranking by the international office.

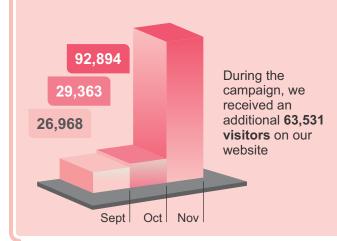


#DonateForLove campaign was launched in October 2016 and spanned six months. It was part of a campaign run by SOS International in four Asian countries – India, Sri Lanka, Indonesia and Thailand

#DonateForLove spoke of the meaning of love and how a parentless and abandoned child finds this, the most fundamental need for all of us within the SOS Family. It also showcased how funds raised by the organisation are transparently utilised.

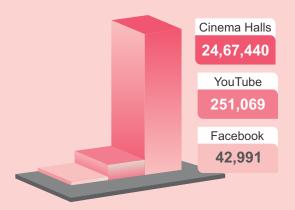
The campaign was run on social media, website,

#DonateForLove Traffic Spike



FM radio and cinema halls. A special landing page www.soschildrensvillages.in/donateforlove was created for the campaign. The objective of this campaign was to effectively communicate to the potential donor the part his/ her donation plays in a child's life. It showcased how every donation we receive enhances every aspect of a child's life and contributes to his/ her holistic development.

#DonateForLove Total Views



The campaign has so far included multiple offline and online activations carried out by means of a social media and cinema hall campaign as well as radio spots and a short film specifically created for this project. The promotional activities have been held in most of the Tier 1 cities across India. This fundraising campaign was aimed at encouraging people to donate to support once parentless and vulnerable children so as to give them a fresh lease of life.

HUMAN RESOURCE

FOCUS for the year 2016 was to achieve the strategic objective of operational excellence and high employee satisfaction by enabling greater effectiveness of human resources in fulfilling the mission of the organisation. Towards this objective, the following actions were executed:

SOS India participated in Great Place to Work survey organised by Great Place to Work, India and was ranked among Top 100 India's Best Companies to Work For in 2016.

SOS Children's Villages of India was also featured among the Top 5 NGOs in the year 2016.

People policies are constantly benchmarked with the industry and compliance is a key area on which HR focuses. Paternity leave was implemented in the year 2016. Group Hospitalisation Coverage Policy for coworkers and 8 to 10 category co-workers and their parents was introduced.

Medical reimbursement was enhanced for retired Mothers and Aunts from Rs 3,500 to Rs 5,000. Group Hospitalisation Policy was also introduced for retired Mothers and Aunts.

PERFORM SOS India – Annual Report 2016-17

Learning And Development Of Co-workers

INTERNAL

401

We have organised different training programmes at National Training Centre and elsewhere with the objective to empower and equip co-workers with necessary skills and knowledge. These programmes had diverse agendas, methodologies and faculty depending on the Group and individual need.

In 2016, 61.7% employees attended trainings for an average 4 days.

TRAINING PROGRAMMES 2016

EXTERNAL

CO-WORKERS TRAINING PROGRAMMES

DAYS

Ownership and Trust Workshop



A one-day workshop on Ownership and Trust was organised for Zonal HR Coordinators and National Office HR staff under ToT programme.

Child Protection Workshop

Protection was organised in two groups at National Training Centre in the months of July and September. 52 coworkers participated in this programme.

A workshop on Child

A few notable programmes are listed below:

Orientation **Programme**



Orientation Programme for 19 New Management Trainees and 43 Lateral Hires was organised in 2016.

Nomination for External **Training**

95 co-workers were nominated for external trainings as per their Individual Development Plan.

Advocacy Workshop



Advocacy workshop for all Village Directors was organised in May 2016.

Cyber Mentor **Programme**



FSP Training



Training related to Family Strengthening Programme was organised in two groups at National Training Centre and 69 co-workers participated in this programme.

Prevention of Sexual Harassment at Workplace Workshop



A one-day workshop on Prevention of Sexual Harassment at Workplace was organised for Zonal HR Coordinators and National Office HR staff under ToT programme.

Leadership Intervention + Situational Leadership-II



The second leg of Leadership Intervention programme was organised for Village Directors, FSP Coordinators and Zonal **Directors at National Training** Centre for two days in May 2016. The 3rd stage of Situational Leadership-II was conducted for two days in November 2016.

Following were the focus areas for this intervention:

- a) Ownership and Accountability
- b) Influencing Change
- c) Leadership Effectiveness

Training and Employee Engagement

Mothers Zonal Workshop: In 2016, we invited 226 mothers from four zones for a six-day training at National Training Centre Faridabad. Zone wise participation of mothers were: North Zone – 56, South Zone – 61, East Zone - 51, and West Zone - 58.

Basic Training for Mother Trainees: Two batches of Mother Trainee training programmes of three months each was organised at NTC, Faridabad. Thirty-five Mother Trainees completed Basic Training and were deputed back to their respective projects.

Team building activities were organised for FDC team and other participants who have attended training at NTC during the year 2016.

External trainings were also organised as per employee's Individual Development Plan and job requirement. Ninety-five co-workers were nominated for 65 external trainings.

Performance Management System was made online, hosted on HReConnect, for the first time in 2016. Thus it reduced paperwork and manual processes.

Employee engagement initiatives are executed on regular basis by Zonal HR Coordinators and National Office HR team to keep the employees motivated. Some of the many activities are:

- Festival Celebration
- Birthday Celebration
- Team Lunch
- Mother's Day
- SOS Day
- Culture Building Initiatives
- Team Building Activities
- International Women's Day

We Connect Sessions: The objective of these sessions is to discuss relevant topics directly aligned to our organisation's vision and mission through employee participation.

We Connect Sessions were organised at National Office. We were able to organise five sessions during the year on topics like:

- Importance of Social Media
- Investment Planning for FY2016
- World of Zero Campaign Outcomes
- Importance of Nutrition and Balanced Diet
- Information Technology and Cyber Security

Finance and Accounts

In 2016, the finance department continued to work towards attaining the main objective of compliance with all internal and external deadlines; and worked towards attaining operational excellence through fiscal consolidation so that we could manage to optimise the use of every Rupee and continue towards the overall goal of attaining self- sufficiency. The process of comprehensive review of projects was started which covered areas of Programme, HR and Finance. The permission to receive foreign funds was renewed for a period of five years by the Government of India.

Information Technology

In 2016, SOS Children's Villages of India continued to match the norms of the ICT Standards and Guidelines for infrastructure, security, software or hardware and the focus remained on equipping Family Home and Youth House Arunodaya with Internet-enabled computers.



The key initiatives successfully undertaken

Equipping Family Homes with computer and Internet connectivity

Equipping Youth House Arunodaya with computer learning centre



Upgrading bandwidth at NO and installing MUX in the premises

Strengthening the Internet connectivity at two projects



- a. HR eConnect (Human Resource Management System)
- b. EAS (Expenses Authorisation System)
- DMS (Donor Management System)
- 6. Cyber Mentorship Programme of Co-workers

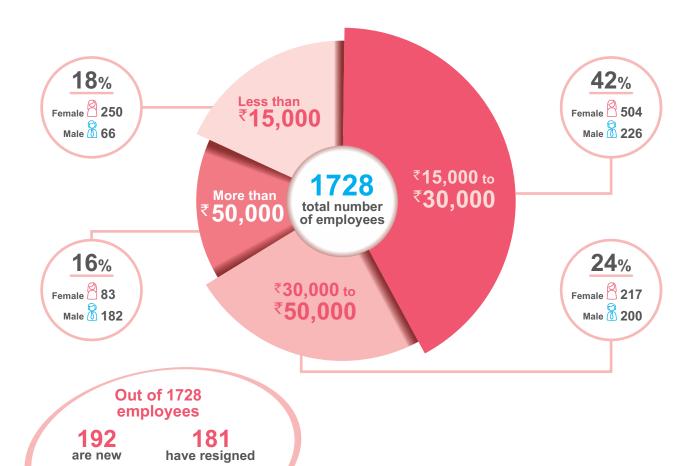




Employees And Salary Highlights

APRIL 1, 2016 TO MARCH 31, 2017

GROSS MONTHLY SALARY



SALARY BENCHMARKS

have retired

10.5%

had a turnover

HIGHEST PAID MEMBER
Secretary General
₹40,82,734

LOWEST PAID MEMBER
Helper
₹1,24,678





STORY OF GRIT AND COURAGE

Story Of Kamla Manucha, A Long Standing Donor

KAMLA MANUCHA, 94 years old, is at the centre of an incredible story of the social commitment of one individual to vulnerable children who have no one to call their own. Her story is incredible because she has been supporting the work of SOS Children's Villages of India for over 40 years!

It all started when she was serving as the Principal of the Auroville School in Kalkaji. In the year 1973, two children from SOS Children's Village Faridabad were enrolled in the school to pursue their education. During this time Mr J.N. Kaul, President of SOS Children's Village of India, visited the school and invited Ms Manucha to visit the SOS Children's Village in Faridabad. This was her first formal introduction to SOS India's work and she was deeply moved by what she saw. Her belief in the cause strengthened further once she visited the SOS Village in Bhimtal. At Bhimtal, she pledged to support the education and development of two more children namely Prerna and Bhawna. Both girls are now grown women and are well settled in their respective lives.



The best way to find yourself is to lose yourself in the service of others.

Mahatma Gandhi

Forty years hence, Ms Manucha's partnership with SOS India continues to burgeon and grow. She now plans to support children in their pursuit of higher education. Toward this end, Ms Manucha plans to create and bequeath a Fixed Deposit of Rs 30 lacs



to SOS Children's Villages of India. The interest generated on this sum will continue to support the educational needs of the children year on year.

This lady with an extra-large heart filled with kindness and generosity, aims to leave behind a legacy for SOS India which will help enrich and empower the lives of children in years to come. We couldn't be more grateful for her continued assistance and hope that this extraordinary story compels others also to come forth and pay back to the country!

Balance Sheet

Statement of affairs as on March 31, 2017

	STATEMENT OF AFFAIRS AS AT 31ST MARCH	2017		
AS AT 31.03.2016	LIABILITIES	SCHEDULE	AS AT 31.03.2017	
2,155,430,815	Project Fund	1	2,286,912,18	
	Liabilities:			
427.225.854	Children's Money Gift	9	442.620.07	
	Long Term	2 3 4	21,189,45	
	Short Term	3		
20,700,770	Ond Comme	*	169,479,55	
	Provisions:		l .	
	Long Term	5	1	
	Short Term	6	19,070,810	
2,649,292,066	A STATE OF THE STA	0	2,939,272,07	
			2,000,272,07	
AS AT	ASSETS	SCHEDULE	AS AT	
31.03.2016	(1000000)	STRESTEE	31.03.2017	
1,128,668,691	Fixed Assets	7	1,177,538,286	
121,323,804	Capital Work in Progess	8	77,533,39	
794 435 514	Investment in Approved Securities	9	004 700 04	
	CURRENT ASSETS:	9	901,732,91	
	Cash and Bank Balances			
803 899	Cash in Hand	10	500.04	
	Balance with Banks (Including Flexi Deposits)	11	569,31	
200,010,110	Flexi Deposit	1.1	396,985,91	
7 621 528	Cheques in Hand /DD in Hand	11A		
	Time Deposit with Banks		3,778,51	
200,001,724	Other Current Assets:	12	302,468,08	
11 122 285	Security Deposits	12		
	Accrued Interest on Bank Deposits	13	10,462,78	
	TDS Recoverable	14	35,897,31	
2.530.674	1 DO NECOVERADIE	15	2,259,074	
	Other Begggerebles	4.0		
	Other Recoverables	16	30,046,472 2,939,272,071	

As per our separate Audit Report of even date for Jagdish Chand & Co.

Firm registration No. 000129 N

Chartered Accountants

(Ravi Goel) Partner

Membership No. 078748

Place of Signing: New Delhi Date: 24th May 2017

for SOS Children's Villages of India

(Rivu Banerjee) Chief Financial Officer

(Anuja Bansal) Secretary General



Income & Expenditure

Income and expenditure for the year ended March 31, 2017

	INCOME & EXPENDITURE ACCOUNT FOR THE	HE YEAR ENDED 31.	03.2017	
PREVIOUS YEAR	PARTICULARS	Schedule		CURRENT YEAR
		150,000-200-200-200-200-200-200-200-200-20		(5)
598,822,644	Contribution from SOS International		686,309,115	
	Contribution from other Overseas		103,510,819	789,819,9
10010000000	Contribution from Damestic Donors			N. 224 (N. 1944)
556 412 111	Gross Receipt	17	607.864.653	
	Less- Fund Development & Communication Expenses	18	199,664,205	408,200,4
386,091,899			100,004,200	700,200,
27 369 481	Government Grants			45,204,0
	School Fees		- 1	202,645,8
	Bank Interest /Profit on Redemption on Mutual Funds Units	19	- 1	91,211,8
	Income from Rent / Lease	20		2,536.
	Profit on Sale of Assets	21		2,000,
	Miscellaneous Income / receipts	22		27,408,0
930000000000000000000000000000000000000		**	L	767243905
1,466,897,305	TOTAL - I EXPENDITURE			1,567,027,
PREVIOUS YEAR	PARTICULARS	Schedule		CURRENT YEAR
		1,200,200		
17,599,459	Grant to Affiliated Projects	29		16,752,7
47 500 450	Sub Total 'A'		- H	16,752,7
17,000,400	Sub Iotal A			10,732,7
NE 1000 MARIE 100	Project expenses	3025		2000000
	= Direct Operating Expenses	23		583,669,
	= Personnel Expenses	24		384,134,
42,222,537	= Repair & Maintenance	25		49,629,
23,731,485	= Travel Expenses	26	- 1	24,353,
	= Communication & Postage Expenses	27	- 1	5,141,
17,399,428	= Administrative Expenses (including Publicity)	28		26,635,
1,026,096,640	Sub Total 'B'		E	1,073,563,
	School expenses			
00.000.040	= Direct Operating Expenses	23		29,388,
33,033,010	- Direct Operating Expenses			
	= Personnel Expenses	24		110,555,0
	= Repair & Maintenance	25		8,784,
	= Travel Expenses	26		15,618,
	= Communication & Postage Expenses	27		867,
10,889,191	= Administrative Expenses (including Publicity)	28		15,556,
179,142,906	Sub Total 'C'			180,771,0
	Non project expenses			
49 042 121	= Direct Operating Expenses	23		21,242,
	= Personnel Expenses	24		64,956.
	= Repair & Maintenance	25		3,996.
	= Travel Expenses	26		4,760,
		27		1,582,
	= Communication & Postage Expenses = Administrative Expenses (including Publicity)	28		5,991,
	Sub Total 'D'		-	102,530,
	Total Expenditure excluding depreciation - II (A+B+C+D Surplus / (Deficit) before Depreciation - III (I - II))		1,373,617,
117,690,488	Surplus / (Dencity before Depreciation + III (I - II)			193,410,
75 044 252	Less Depreciation for the year	7		78,595.5

Significant Accounting policies and Notes to Accounts

As per our separate Audit Report of even date for Jagdish Chand & Co.

Firm Registration No. 000129 N

(Ravi Goel)

Place of Signing: New Delhi Date: 24th May 2017

for SOS Children's Villages of India

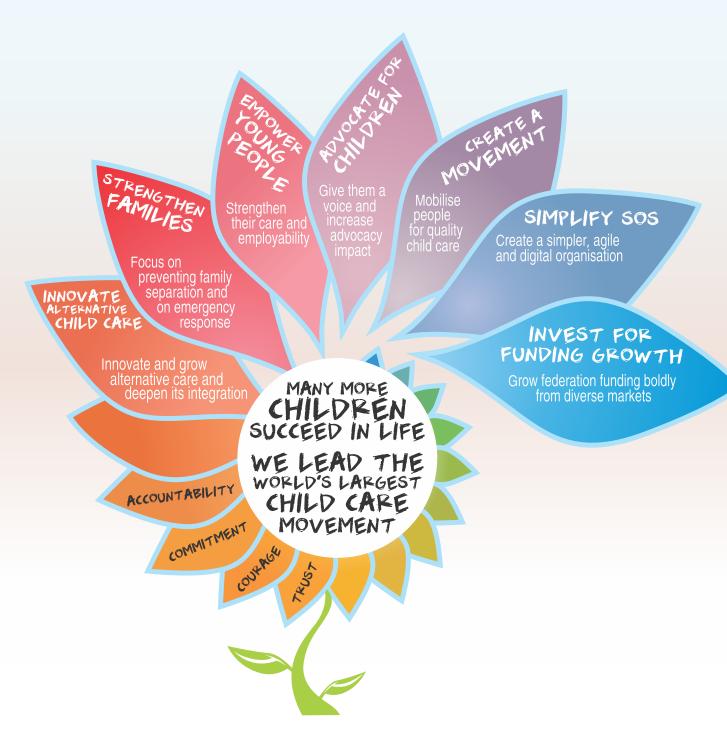
(Rivu Banerjee)

Chief Financial Officer Secretary General



COBBLING THE PATH AHEAD ARMED WITH THE STRATEGY 2030

STRATEGY 2030 AND PLANS 2020



2030 Strategic Plan involved rounds of consultations at Village, Zonal, National and Board levels. The final draft of the Strategy was presented to the Board Members in the last guarter of 2016 on which the Members had given their valuable inputs. The inputs from the Board Members have been incorporated and the 2030 Strategic Plan has been rolled out in the first quarter of 2017. Inputs were also given by our

youth as part of the Youth Coalition 2030 which helped identify key issues that were lobbied in the development process of the Strategy 2030 document.

The Strategy is also aligned with several of the internationally recognized Sustainable Development Goals (SDG) which define the global path to prosperity and equality by 2030.

SUSTAINING THE GROWTH MOMENTUM



develop and roll out implementation plan.

Carry out a 50 years' impact study with the help of a reputed external partner.

Ensure child protection and advocacy drive.

Initiate implementation of Holistic Community Development Programmes.

Strengthen National Youth Coalition and further the social integration of our children and youth.

The Plan for 2017 is to keep the growth momentum sustained and raise funds to achieve SOS India's sustainability goals.

Continue to strengthen the infrastructure, security, software and hardware with special emphasis on:

- Developing and implementing mobile app for facilitating data collection
- Strengthening Internet connectivity at all project hubs
- Equipping every Family Home with a computer and Internet access with the objective of preparing children for the future

